

vetsmail300p

Mail

September 18, 2012

Dear Randi Schmeling, ANP

I would have used secure messenger to contact you but I believe it will take some time for the computer people to put your name in the "To" space.

I'm thrilled that you are my primary care provider here in Green Valley and that you are getting consults for me. It's life changing. Now that I'm getting out of the system in Prescott, and into the system at GV with you as my primary care provider, I'm concerned that if I lose you as my primary care provider, I'm out of the system. Do you have plans to retire or transfer anytime soon?

Before we talk about PTSD any more would you please look at my website
<http://www.followthetrails.com> ?

Thank you

Anthony O'Connell 7637

anthonymineroconnell@gmail.com

MEDICAL RECORD

Progress Notes

NOTE DATED: 09/27/2012 14:28
LOCAL TITLE: MAIL
STANDARD TITLE: LETTERS
VISIT: 09/18/2012 11:00 GV SCHMELING

ANTHONY MINER OCONNELL
430 SOUTH VISTA DEL RIO
GRESHAM VALLEY, ARIZONA 85614

Re: ANTHONY MINER OCONNELL,

Just a short note to let you know that one of the stool cards you returned was positive for blood and you should have a colonoscopy to find out the source of the bleeding. You have an appointment with me October 4th at 10:30 and we can discuss then or you can come by the clinic since you do not have a phone and leave a message if you are agreeable and I will place the consult.

Sincerely,

Randi Schmeling MS, RNP, ANP, BC

Signed by: /es/ Randi Schmeling, ANP
Adult Nurse Practitioner
09/27/2012 14:36

SOUTHERN ARIZONA VA HCS
Pt Loc: OUTPATIENT

Printed: 09/27/2012 14:36
Vice SF 509



Anthony O'Connell <anthonymineroconnell@gmail.com>

Response to your hospital stay for colonoscopy question

Messages

Anthony O'Connell <anthonymineroconnell@gmail.com>
To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

Wed, Oct 10, 2012 at 7:01 PM

Joe, Rindone,

I apologize for not responding to your asking me if I was willing to do the 5 day hospital stay for the colonoscopy. I was:

- (1) Waiting to get the results of my mammogram scheduled for October 12; if the lump is cancerous that would mean surgery and I could do a two surgeries for one hospital stay.
- (2) I get aortic fibrillations when I get anxious and the VA Hospital environment makes me anxious; I can count on aortic fibrillations during my stay. Can I take Lorazepam during my hospital stay?

Anthony O'Connell 7637

Rindone, Joseph P. <Joseph.Rindone@va.gov>
To: Anthony O'Connell <anthonymineroconnell@gmail.com>

Thu, Oct 11, 2012 at 8:22 AM

I don't see why not I am going to forward you message to your primary care provider

From: Anthony O'Connell [mailto:anthonymineroconnell@gmail.com]
Sent: Wednesday, October 10, 2012 7:02 PM
To: Rindone, Joseph P.
Subject: Response to your hospital stay for colonoscopy question

[Quoted text hidden]

Anthony O'Connell <anthonymineroconnell@gmail.com>
To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

Tue, Jan 15, 2013 at 7:26 AM

Reference Lorazepam during hospital stay

Hi Joe,

My secure messaging doesn't work this morning (first time); so I can't contact my primary care provider, or the GI in Tucson, you're the only one I can contact.

I go in to the Tucson VA today and I'm concerned that they might not allow me to take Lorazepam when stress triggers atrial fibrillations. As I mentioned before, hospital environments trigger PTSD symptoms in me, and Lorazepam cures it, I hope they will allow me to use it, and not do electric shock or something else.

I don't need a prescription in that I have enough Lorazepam now. I'm writing you in case the hospital wants

somebody's permission for me to use it.

I had sharp heart pains Jan 13 and Jan 14 just thinking about going to the hospital and I took one .5 mg Lorazepam tablet yesterday and I haven't had any sharp heart pain since.

Anthony O'Connell 7637

[Quoted text hidden]

Rindone, Joseph P. <Joseph.Rindone@va.gov>
To: Anthony O'Connell <anthonymineroconnell@gmail.com>

Tue, Jan 15, 2013 at 7:28 AM

I'm sure they will allow it Anthony ... it is a safe med

From: Anthony O'Connell [mailto:anthonymineroconnell@gmail.com]
Sent: Tuesday, January 15, 2013 7:26 AM
To: Rindone, Joseph P.
Subject: Fwd: Response to your hospital stay for colonoscopy question

[Quoted text hidden]

Anthony O'Connell <anthonymineroconnell@gmail.com>
To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

Tue, Jan 15, 2013 at 7:29 AM

That was quick, and thanks for the peace of mind

[Quoted text hidden]

Sent: 10/15/2012 11:25 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 54803656
Subject: General Inquiry

You can come by the clinic and schedule an appt whenever pharmacy wants your blood draw. You will need to be hospitalized for bridging for the colonoscopy. I understand per pharmacy that you want to wait until after the mammogram.

Previous Messages in Thread

-----Original Message-----

Sent: 10/10/2012 02:48 PM
From: OCONNELL, ANTHONY
To: **GV SCHMELING PACT
Subject: General Inquiry

Randi Schmeling,

Now I can communicate with you!

Did you get my 7 page hard copy message that I left with Sherry yesterday (Oct10)? One message shows that Joe Rindoni in Prescott can't schedule appointments at GV out patient. Is there any problem to arrange it for the last Friday of each month as Joe and I had been doing?

Thank you for arranging the mammogram consult for Oct 12; that lump is growing.

Anthony O'Connell 7637



Anthony O'Connell <anthonymineroconnell@gmail.com>

Blood draw scheduling info; Anthony OConnell 7637

2 in message

Anthony O'Connell <anthonymineroconnell@gmail.com>
To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

Fri, Oct 19, 2012 at 7:51 PM

Joe Rindone,

Based on the following message from my primary care provider, is it OK with you if I make an appointment at the Green Valley out patient clinic approximately every month and notify you after afterward; like we did it at the Tucson VA Clinic?

Randi Schmeling to Anthony O'Connell 7637, Oct 15, 2012

"You can come by the clinic and schedule an appt whenever pharmacy wants your blood draw. You will need to be hospitalized for bridging for the colonoscopy. I understand per pharmacy that you want to wait until after the mammogram."

Blc

I will send a copy of this, my Oct 19 message to you, to my primary care provider Randi Schmeling via secure messenger.

Anthony O'Connell 7637

PS My mammogram was normal

Rindone, Joseph P. <Joseph.Rindone@va.gov>
To: Anthony O'Connell <anthonymineroconnell@gmail.com>

Tue, Oct 23, 2012 at 7:53 AM

I cannot schedule lab appointments at the satellite clinics, they will have to do it

Stc

From: Anthony O'Connell [mailto:anthonymineroconnell@gmail.com]
Sent: Friday, October 19, 2012 7:51 PM
To: Rindone, Joseph P.
Subject: Blood draw scheduling info; Anthony O'Connell 7637

[Quoted text hidden]

Rin
To



Anthony O'Connell <anthonymineroconnell@gmail.com>

I have a new primary care provider in Green Valley

1 message

Anthony O'Connell <anthonymineroconnell@gmail.com>
To: Dr John Nanson <john.nanson@med.va.gov>
Cc: Anthony O'Connell <anthonymineroconnell@gmail.com>

Tue, Jan 22, 2013 at 7:59 AM

Hi Dr Nanson,

Happy 2013.

Would you please tell the Blue Team that I that a new primary care provider, Randi Schmeling, at the out patient clinic in Green Valley? I received two notices from "Blue Teamlet - Nanson MD" that I should call them to make an appointment but I don't have a telephone to tell them this.

Thank you.

Anthony O'Connell 7637

From: Anthony O'Connell <anthonymineroconnell@gmail.com>
To: Dr John Nanson <john.nanson@med.va.gov>
Cc: Anthony O'Connell <anthonymineroconnell@gmail.com>
Date: Tue, 22 Jan 2013 07:59:00 -0500
Subject: I have a new primary care provider in Green Valley



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You are logged in as: ANTHONY OCONNELL

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- [Drafts \[0\]](#)
- [Sent](#)
- [Deleted \[0\]](#)
- [My Folders](#) edit
- [Add new folder](#)

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Sent: 01/22/2013 02:10 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 78142433
Subject: [General](#)
 General Inquiry

not sure what I am supposed to phone you for. If about the colonoscopy; you need to contact the GI department.

Previous Messages in Thread

-----Original Message-----
 Sent: 01/21/2013 10:29 PM
 From: OCONNELL, ANTHONY
 To: **TUC GV SCHMELING PACT
 Subject: General Inquiry

Hi Randi,

I've been instructed to wait for your phone call at 3:30 pm tomorrow, Jan 22. Since I don't have a telephone would you please secure message me the information?

My stay at the VA Tucson hospital was wonderful; the people were great; they cured me of my previous anxiety about that environment. Thank you for making it happen.

I'm readjusting to warfarin, I took 10mg Jan 19, 10mg Jan 20, and 3mg on Jan 21. I am going to tell Joseph Rindoine in Prescott that and follow his advice.

Anthony O'Connell 7637

Sent: 03/13/2013 04:20 PM
From: MULICK, LOURDES
To: OCONNELL, ANTHONY
Message ID#: 92167690
Subject: General Inquiry

Green Valley Phone number 520-399-2291

Thank you.

Lourdes Mulick
RN, Green Valley VA Clinic

Previous Messages in Thread

-----Original Message-----

Sent: 03/13/2013 04:09 PM
From: MULICK, LOURDES
To: OCONNELL, ANTHONY
Subject: General Inquiry

Mr. O'connell,

In the future please do not use secure messaging for your symptoms. You need to call GV clinic to discuss your symptoms.

Thank you.
Lourdes Mulick, RN
RN, Green Valley VA Clinic

-----Original Message-----

Sent: 03/13/2013 08:13 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Hi,

Should I be concerned or am I just getting old?

For the past five nights or so I've woken up around 3 am with numbness in both arms.

At first I assumed it was because I had slept on my arm, but the feeling does not go away when I move my arms around, the numbness does not go away until I get out of bed and start my day.

I am slightly more physically unbalanced in a few instances, and have been dizzy in a few instances.

The only difference in my life has been an extra load of stress.

Anthony O'Connell 7637



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New Message

Reply

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- Drafts [1]
- Sent
- Deleted [0]
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Sent: 03/13/2013 07:48 PM [Next Message](#) ➔

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 92220107

Subject: General Inquiry

Hello,

I'm sorry. I did not know that I should not describe non-urgent symptoms on secure messaging.

I do not have a telephone.

Anthony O'Connell 7637

Previous Messages in Thread

-----Original Message-----

Sent: 03/13/2013 04:46 PM
 From: MULICK, LOURDES
 To: OCONNELL, ANTHONY
 Subject: General Inquiry

In the future please do not use secure messaging for your symptoms. You need to call GV clinic @ 520-399-2291 for triage. Please provide contact phone number.

Thank you.

Lourdes Mulick
 RN, Green Valley VA Clinic

-----Original Message-----

Sent: 03/13/2013 04:20 PM
From: MULICK, LOURDES
To: OCONNELL, ANTHONY
Subject: General Inquiry

Green Valley Phone number 520-399-2291

Thank you.

Lourdes Mulick
RN, Green Valley VA Clinic

-----Original Message-----

Sent: 03/13/2013 04:09 PM
From: MULICK, LOURDES
To: OCONNELL, ANTHONY
Subject: General Inquiry

Mr. O'connell,

In the future please do not use secure messaging for your symptoms. You need to call GV clinic to discuss your symptoms.

Thank you.
Lourdes Mulick, RN
RN, Green Valley VA Clinic

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The only difference in my life has been an extra load of stress.

Anthony O'Connell 7637

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Page 1

Page 1

2

3



Anthony OConnell <anthonymineroconnell@gmail.com>

blood draw Mar 15

27 messages

Anthony OConnell <anthonymineroconnell@gmail.com> Thu, Mar 21, 2013 at 8:19 AM
To: joseph.rindone@med.va.gov

Joe,

I had at blood draw at the Tucson VA Mar 15.

Anthony O'Connell 7637

Rindone, Joseph P. <Joseph.Rindone@va.gov> Thu, Mar 21, 2013 at 8:52 AM
To: Anthony OConnell <anthonymineroconnell@gmail.com>

Anthony, your INR is 1.1 which is very low What is going on with your warfarin dosing?

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]
Sent: Thursday, March 21, 2013 8:20 AM
To: Rindone, Joseph P.
Subject: blood draw Mar 15

Joe,

Ri had at blood draw at the Tucson VA Mar 15.

Anthony O'Connell 7637

Anthony OConnell <anthonymineroconnell@gmail.com> Thu, Mar 21, 2013 at 9:13 AM
To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

No change that I'm aware of: I thought I was taking 3 mg per day except for two days a week I take 2mg. I'll check that I have the correct dosage in the pill box. In the mean time, what should I do?

[Quoted text hidden]

Anthony OConnell <anthonymineroconnell@gmail.com> Thu, Mar 21, 2013 at 9:37 AM
To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

Joe,

In my current two week pill dispenser I'm taking, to my surprise, no warfarin. I don't know how long I've been doing that. I think the confusion started when I was filling my pill dispensers a few months back and discovered I had run out of warfarin.

I'll resume today the last recommended dosage until I hear differently from you.

Ant
Anthony O'Connell 7637
[Quoted text hidden]

Rindone, Joseph P. <Joseph.Rindone@va.gov>
To: Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Mar 21, 2013 at 9:39 AM

Anthony, please take 6 mg daily for 3 days, then resume your usual dosage ... let me know when you have your next blood test, thanks

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]
Sent: Thursday, March 21, 2013 9:38 AM
To: Rindone, Joseph P.
Subject: Re: blood draw Mar 15

Joe,

In my current two week pill dispenser I'm taking, to my surprise, no warfarin. I don't know how long I've been doing that. I think the confusion started when I was filling my pill dispensers a few months back and discovered I had run out of warfarin.

I'll resume today the last recommended dosage until I hear differently from you.

Anthony O'Connell 7637

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On Thu, Mar 21, 2013 at 8:52 AM, Rindone, Joseph P. <Joseph.Rindone@va.gov> wrote:

Anthony, your INR is 1.1 which is very low What is going on with your warfarin dosing?

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]
Sent: Thursday, March 21, 2013 8:20 AM
To: Rindone, Joseph P.
Subject: blood draw Mar 15

Joe,

I had at blood draw at the Tucson VA Mar 15.

Anthony O'Connell 7637

Rindone, Joseph P. <Joseph.Rindone@va.gov>
To: Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Mar 21, 2013 at 9:46 AM

Another option is to give you enoxaparin for 4 days Have you ever used enoxaparin? It is a form of heparin, but can be done as an outpatient ... it is an injectable, like an insulin shot

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]
Sent: Thursday, March 21, 2013 9:38 AM
To: Rindone, Joseph P.
Subject: Re: blood draw Mar 15

Joe,

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Anthony O'Connell 7637

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Anthony, your INR is 1.1 which is very low What is going on with your warfarin dosing?

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]

Sent: Thursday, March 21, 2013 8:20 AM

To: Rindone, Joseph P.

Subject: blood draw Mar 15

Hi Joe,

I had a blood draw at the Tucson VA Mar 15.

Anthony O'Connell 7637

Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Mar 21, 2013 at 9:49 AM

To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

OK, 6 mg for 3 days sounds good. How serious was that 1.1 INR? If something went wrong would I have felt it? Any tests I should take to see if something went wrong?

I'm trying to estimate how long I've not been taking warfarin; does 4 days or 18 days or 32 days fit? (my dispensers are for 2 weeks)..

Thank you for the monitoring.

[Quoted text hidden]

Rindone, Joseph P. <Joseph.Rindone@va.gov>

Thu, Mar 21, 2013 at 9:51 AM

To: Anthony OConnell <anthonymineroconnell@gmail.com>

An INR of 1.1 means you are not anticoagulated at all This does increase your chance of a stroke

There is no other blood testing needed at this time

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]

Sent: Thursday, March 21, 2013 9:49 AM

[Quoted text hidden]

at

[Quoted text hidden]

Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Mar 21, 2013 at 9:52 AM

To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

I've not taken enoxaparin before. Do you recommend it? If so, what do I do?

[Quoted text hidden]

Rindone, Joseph P. <Joseph.Rindone@va.gov>
To: Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Mar 21, 2013 at 9:56 AM

It is a blood thinner, will give you protection while the warfarin builds back up If you want to pursue this, give me a call and we can discuss It might be a good idea to use it 928-717-7435 thanks

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]

Sent: Thursday, March 21, 2013 9:52 AM

[Quoted text hidden]

[Quoted text hidden]

Anthony OConnell <anthonymineroconnell@gmail.com>
To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

Thu, Mar 21, 2013 at 9:58 AM

I don't have a telephone. Can you tell me using email?

[Quoted text hidden]

Rindone, Joseph P. <Joseph.Rindone@va.gov>
To: Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Mar 21, 2013 at 9:59 AM

How much do you weigh Anthony?

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]

Sent: Thursday, March 21, 2013 9:58 AM

[Quoted text hidden]

[Quoted text hidden]

Anthony OConnell <anthonymineroconnell@gmail.com>
To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

Thu, Mar 21, 2013 at 10:01 AM

I weigh 215 pounds

[Quoted text hidden]

Rindone, Joseph P. <Joseph.Rindone@va.gov>
To: Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Mar 21, 2013 at 10:07 AM

I can overnight mail the medicine to you and you can start it tomorrow and continue for 4 days

The dose is 100 mg every 12 hours Each syringe contains 100 mg

The drug is given in the belly area ... you swab the skin down with rubbing alcohol, then pinch some fatty tissue in the belly area, this is where you give the shot, just in the fatty tissue just under the skin It is a short needle ... it is like an insulin shot

Is something you think you can handle? Most patients have no problem giving themselves the shot

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]

Sent: Thursday, March 21, 2013 10:01 AM

[Quoted text hidden]

[Quoted text hidden]

Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Mar 21, 2013 at 10:15 AM

To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

Cool, especially since I don't have to travel anywhere. I want to do it.

Is it possible to send it without the requirement of me signing for it, especially signing in person? I ask this because I miss the deliverer 90% of the time and it turns into a big frustration.

Anthony O'Connell
439 South Vista Del Rio
Green Valley, AZ 85614

[Quoted text hidden]

Rindone, Joseph P. <Joseph.Rindone@va.gov>

Thu, Mar 21, 2013 at 10:21 AM

To: Anthony OConnell <anthonymineroconnell@gmail.com>

That is a problem, you have to sign for overnight mail drugs Sending by regular mail will take too long

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]

Sent: Thursday, March 21, 2013 10:15 AM

[Quoted text hidden]

[Quoted text hidden]

Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Mar 21, 2013 at 10:29 AM

To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

How specific can you estimate when the deliverer will arrive? I'll have to stand watch. UPS? Fedex?

[Quoted text hidden]

Rindone, Joseph P. <Joseph.Rindone@va.gov>

Thu, Mar 21, 2013 at 10:33 AM

To: Anthony OConnell <anthonymineroconnell@gmail.com>

I can't tell you meds go overnight by UPS I know at my house, they come by in the late afternoon, so they seem pretty predictable when they show up

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]

Sent: Thursday, March 21, 2013 10:29 AM

[Quoted text hidden]

[Quoted text hidden]

Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Mar 21, 2013 at 10:34 AM

To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

Lets do it, and thank you.

[Quoted text hidden]

Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Mar 21, 2013 at 10:35 AM

To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

Do you need me at my computer anymore? I had some plans to go out.

[Quoted text hidden]

Rindone, Joseph P. <Joseph.Rindone@va.gov>

Thu, Mar 21, 2013 at 10:36 AM

To: Anthony OConnell <anthonymineroconnell@gmail.com>

OK, I will put the prescription in the computer now and the med will be go out today You should get it tomorrow ... can you give me your address, just to make sure

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]

Sent: Thursday, March 21, 2013 10:34 AM

[Quoted text hidden]

[Quoted text hidden]

Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Mar 21, 2013 at 10:42 AM

To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

Anthony O'Connell
439 South Vista Del Rio
Green Valley, Arizona 85614

I'm going to go check my local UPS office and ask if they will take the delivery so I can pick it up from them. If they agree would that work at your end? I'm leaving now.

[Quoted text hidden]

Rindone, Joseph P. <Joseph.Rindone@va.gov>

Thu, Mar 21, 2013 at 10:51 AM

To: Anthony OConnell <anthonymineroconnell@gmail.com>

The med will be mailed to your address, If you can arrange something different from your end That is fine We are done for now

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]
Sent: Thursday, March 21, 2013 10:42 AM

[Quoted text hidden]

[Quoted text hidden]

Rindone, Joseph P. <Joseph.Rindone@va.gov>
To: Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Mar 21, 2013 at 11:00 AM

Anthony, just to reiterate our plan

Take warfarin 6 mg daily for 3 days, then resume your usual dose

When the enoxaparin shows up tomorrow, use every 12 hours (in addition to your warfarin) and continue for a total of 8 doses

Thanks

Rin

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]
Sent: Thursday, March 21, 2013 9:58 AM

[Quoted text hidden]

[Quoted text hidden]

Anthony OConnell <anthonymineroconnell@gmail.com>
To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

Thu, Mar 21, 2013 at 11:23 AM

Joe,

My local UPS said they would do it and they told me the VA does do that. Cost me \$10 but it's worth it. Also, it would probably be delivered there quicker than to my house. Would you please have it sent to:

Anthony O'Connell
%UPS store
190 W. Continental Rd, Suite 216
Green Valley, AZ 85622

Thank you

[Quoted text hidden]

Rindone, Joseph P. <Joseph.Rindone@va.gov>
To: Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Mar 21, 2013 at 11:25 AM

Will do, I will contact the pharmacy



Close Secure Messaging X

You are logged in as: ANTHONY OCONNELL

Secure Messaging

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New Message

Reply Move Selected to ... Move Delete Message Print Message Close

- Inbox (0)
- Drafts [0]
- Sent
- Deleted [0]
- My Folders edit
- [add new folder](#)

Sent: 03/25/2013 04:59 PM [Previous Message](#) | [Next Message](#)
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 95466917
Appointment
Subject: Appointment Inquiry

need to contact the clinic for appt. Paula is not a pcp and I do not diagnose nonurgent sx by email-you need appointment to be evaluated

Previous Messages in Thread

-----Original Message-----
 Sent: 03/23/2013 07:08 AM
 From: OCONNELL, ANTHONY
 To: **TUC GV SCHMELING PACT
 Subject: Appointment Inquiry

This message is for my primary care provider Randi Schmeling.

I checked with Paula in Tucson who runs the my healthvet and she said that it was OK to use secure messaging to describe non-urgent symptoms but not urgent systems. Also, I can't call because I don't have a telephone.

May I make an appointment to see you? The numbness in my arms persists.

To my surprise my last INR was 1.1 because I made a mistake in filling my pill tray.

Joe Rinedone in Prescott now has me on 6 mg Warfarin per day for the last three days and then I return to 3 mg per day> He also has me on the do it your self Enoxaparin sodium injections.

Anthony OConnell 7637

https://

my



Anthony OConnell <anthonymineroconnell@gmail.com>

Trouble

3 messages

Anthony OConnell <anthonymineroconnell@gmail.com>
To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

Wed, Apr 3, 2013 at 3:37 PM

Joe,

Would you please try to find out if the Tucson VA will, or will not, monitor my INR? And if not, why not?

Do you have access to the INR results of my blood draw in Green Valley on March 28, 2013? I assume it goes to the same data base that you have been accessing?

I am sorry to have to ask for your help again.

Anthony O'Connell 7637

Rindone, Joseph P. <Joseph.Rindone@va.gov>
To: Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Apr 4, 2013 at 7:15 AM

Anthony, I will call them and get you set up ... your INR from March 28 is 2.2 which is fine Am I correct you do not have a phone?

Joe

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]
Sent: Wednesday, April 03, 2013 3:37 PM
To: Rindone, Joseph P.
Subject: Trouble

[Quoted text hidden]

Anthony OConnell <anthonymineroconnell@gmail.com>
To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

Thu, Apr 4, 2013 at 9:16 AM

Joe,

Your a life saver. Literally.

That's correct, I do not have a phone. If they don't want to use email they could use secure messaging in eVet or whatever it's called.

Anthony
[Quoted text hidden]



Anthony O'Connell <anthonymineroconnell@gmail.com>

Respectfully request a decision on Tucson VA INR blood monitoring

1 message

Anthony O'Connell <anthonymineroconnell@gmail.com>
To: sally.petty@med.va.gov

Wed, Apr 3, 2013 at 3:51 PM

Dear VA Chief of CBOCs Sally Jo Petty,

I'm being treated wonderfully at the Green Valley Clinic, just wonderfully.

I like the waiting area with the quote from the "Patient Rights and Responsibilities" pamphlet on the wall and the new chair arrangement. The new line of chairs in the middle of the room makes it more relaxing, what some would call good Feng Shui.

Would you please find out if the Tucson VA will, or will not, do my INR blood monitoring, just like they do with the other veterans at the Green Valley Clinic, and if not, why not?

Thank you.

Anthony O'Connell 7637

Anthony O'Connell
439 South Vista Del Rio
Green Valley, AZ 85614
(No phone)

PT ADVOCATE

This was written by an exceptionally competent volunteer at the Tucson VA Hospital.

I went to the Tucson VA Hospital to try to meet Chief Sally Petty. I showed this message to a volunteer and asked the volunteer where I could find Chief Sally Petty's Office. The volunteer called Chief Sally Petty and the Chief told her that I should see the patient Advocate. No wasted words, no confusion.



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Sent: 04/05/2013 06:24 AM

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From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 98750280

Subject: [Appointment](#)
Appointment Inquiry

Hi,

Has my April 5, 2013, appointment at 9:15 am been canceled because I had a blood draw on March 28? I will come in for it this morning unless I hear differently from you.

It would be good to see if the same kind of computer bug that makes information disappear as it did on March 28 occurs again.

Anthony OConnell 7637

Previous Messages in Thread



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Sent: 04/10/2013 05:15 PM

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 100353184

Subject: General
General Inquiry

Dear Randi Schmeling,

I contacted Joe Rindone and he didn't know anything about the new INR monitoring plan you told me about, ie., that he was supposed to monitor me. Please tell again me why I can't get monitored like any other veteran living in Green Valley.

I have no refills remaining on 9 of my 11 medicines and 1 refill remaining on the other 2. Would you please refill them?

Thank you.

Anthony O'Connell 7637

Previous Messages in Thread

Sent: 04/11/2013 10:05 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 100543386
Subject: General Appointment Inquiry

yes; already passed date

Previous Messages in Thread

-----Original Message-----

Sent: 04/05/2013 06:24 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: Appointment Inquiry

Hi,

Has my April 5, 2013, appointment at 9:15 am been canceled because I had a blood draw on March 28? I will come in for it this morning unless I hear differently from you.

It would be good to see if the same kind of computer bug that makes information disappear as it did on March 28 occurs again.

Anthony OConnell 7637



Anthony OConnell <anthonymineroconnell@gmail.com>

Please renew my medicine

5 messages

Anthony OConnell <anthonymineroconnell@gmail.com>
To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

Thu, Apr 11, 2013 at 5:26 AM

Joe,

I get 7 of my medicines from Prescott. At this time 5 have 0 refills and 2 have have 1 refill remaining. Would you please renew them all?

Thank you

Anthony O'Connell 7637

Rindone, Joseph P. <Joseph.Rindone@va.gov>
To: Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Apr 11, 2013 at 7:55 AM

Ple

I cannot renew these since Prescott VA is no longer following you You need to contact Randi to have her renew all your prescriptions Sorry, those are the rules

From:
To:

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]
Sent: Thursday, April 11, 2013 5:27 AM
To: Rindone, Joseph P.
Subject: Please renew my medicine

[Quoted text hidden]

Anthony OConnell <anthonymineroconnell@gmail.com>
To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

Thu, Apr 11, 2013 at 8:05 AM

Dr Rindone,

Please monitor my INR

Anthony O'Connell 7637

[Quoted text hidden]



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Sent: 04/11/2013 02:11 PM [Next Message](#) ➔

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 100671642

Subject: General Inquiry

ANP Randi Schmeling,

Thank you for responding.

I do not understand your "Pharmacy is still working on a plan as they do not want to monitor since you do not have a phone. we are working on an alternate plan; for now Joe is monitoring. your meds are due to be sent in june and not due for refills until sept"

Dr Rindone messaged me this morning saying "I cannot renew these since Prescott VA is no longer following you ?. You need to contact Randi to have her renew all your prescriptions ?. Sorry, those are the rule".

Would you please explain why you say "your meds are due to be sent in june and not due for refills until sept" when I have 0 refills on 9 of my 11 medicines and 1 refill on the remaining 2 as of April 10? Are you looking at a different screen than I am on MyHealthVet?

Please refill my prescriptions. Thank you.

Anthony O'Connell 7637

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Sent: 04/11/2013 02:29 PM [Next Message](#) ➔

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 100680751

Subject: [General](#) General Inquiry

ANP Randi Schmeling,

I don't understand why there is all this confusion.

Would you please explain the normal procedure used for monitoring veterans in Green Valley?

Thank you.

Anthony O'Connell 7637

Previous Messages in Thread



Anthony O'Connell <anthonymineroconnell@gmail.com>

Medicines and monitor

message

Anthony O'Connell <anthonymineroconnell@gmail.com>

Fri, Apr 12, 2013 at 2:37 PM

To: sally.petty@med.va.gov

VA Chief of CBOCs Sally Jo Petty:

I used to be able to get my prescriptions renewed and I had a monitor for my Warfarin. And then there was a lot of confusion, and now I can't get my prescriptions renewed and I don't have a monitor for my Warfarin. Would you please tell me what happened?

Would you please have my prescriptions renewed? They are critical and I have no money to buy them on the outside. Nine of my eleven medicines have no refills remaining and two medicines have one refill remaining.

Thank you.

Anthony O'Connell 7637

Anthony O'Connell
439 South Vista Del Rio
Green Valley, AZ 85614
(No phone)



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Sent: 04/13/2013 02:22 AM [Next Message](#) ➔

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 101150972

Subject: General Inquiry

ANP Randi Schmeling:

Withdrawing Living Will. Early on we agreed that you would have my original living will transferred from Prescott to Green Valley because I wanted to withdraw it. Has that been done and may I come to the clinic and get it? If you don't have it would you please get it and send it to me?

Thank you.

Anthony O'Connell 7637

Previous Messages in Thread



Anthony OConnell <anthonymineroconnell@gmail.com>

What happened?

3 messages

Anthony OConnell <anthonymineroconnell@gmail.com>
To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

Sat, Apr 13, 2013 at 12:35 PM

Dr. Joseph Rindone:

I don't understand what happened. I had prescriptions refills and a warfarin monitor, and then there was confusion, and now I don't have prescription refills and I don't have a warfarin monitor. Please tell me what happened.

Of my 11 medicines I have 10 with no refills remaining and 1 with 1 refill remaining. Please have my prescriptions refilled.

Thank you.

Anthony O'Connell 7637

Rindone, Joseph P. <Joseph.Rindone@va.gov>
To: Anthony OConnell <anthonymineroconnell@gmail.com>

Tue, Apr 16, 2013 at 8:01 AM

Anteo

I will continue to follow your warfarin and mail this out All other prescriptions need to go through Tucson, NO EXCEPTIONS ... I will contact Tucson to see if they can renew your prescriptions

We have a lab appointment set up for you in Green Valley on May 7 at 11:15 I will email you the result like before

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]**Sent:** Saturday, April 13, 2013 12:36 PM**To:** Rindone, Joseph P.**Subject:** What happened?

[Quoted text hidden]

Anthony OConnell <anthonymineroconnell@gmail.com>
To: "Rindone, Joseph P." <Joseph.Rindone@va.gov>

Tue, Apr 16, 2013 at 9:01 AM

God bless you

[Quoted text hidden]



Anthony O'Connell <anthonymineroconnell@gmail.com>

What happened?

1 message

Anthony O'Connell <anthonymineroconnell@gmail.com>

Sat, Apr 13, 2013 at 12:50 PM

To: marjorie.ford@med.va.gov

Dr. Marjorie Ford:

I don't understand what happened. I had prescriptions refills and a warfarin monitor, and then there was confusion, and now I don't have prescription refills and I don't have a warfarin monitor. Please tell me what happened.

Of my 11 medicines I have 10 with no refills remaining and 1 with 1 refill remaining. Please have my prescriptions refilled.

Thank you.

Anthony O'Connell 7637



Anthony OConnell <anthonymineroconnell@gmail.com>

What happened?

1 message

Anthony OConnell <anthonymineroconnell@gmail.com>
To: Johnathan Gardner <johnathan.gardner@med.va.gov>

Sat, Apr 13, 2013 at 1:02 PM

Director Johnathan Gardner:

I am a patient in the Green Valley out patient clinic. I don't understand what has happened.

Previously, I had prescriptions renewed and a warfarin monitor, and then there was confusion, and now I don't have prescriptions renewed and I don't have a warfarin monitor. Would you please find out what happened and tell me?

Of my 11 medicines I have 10 with no refills remaining and 1 with 1 refill remaining. Would you please use your power to have my prescriptions renewed?

Thank you.

Anthony O'Connell 7637

Who
From
To
Date
Time
Subject
Body
Attachments



Anthony OConnell <anthonymineroconnell@gmail.com>

What happened?

1 message

Anthony OConnell <anthonymineroconnell@gmail.com>

Sat, Apr 13, 2013 at 1:16 PM

To: eric.vanhoesen@med.va.gov

Dr Eric Van Hoesen:

I don't understand what has happened.

Previously, I had prescriptions renewed and a warfarin monitor, and then there was confusion, and now I don't have prescriptions renewed and I don't have a warfarin monitor. Would you please tell me what happened?

Of my 11 medicines I have 10 with no refills remaining and 1 with 1 refill remaining. Would you please have my prescriptions renewed?

Thank you.

Anthony O'Connell 7637

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To:

Date:

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Anthony OConnell <anthonymineroconnell@gmail.com>

Please tell me why my medicine stopped

1 message

Anthony OConnell <anthonymineroconnell@gmail.com>

Wed, Apr 17, 2013 at 7:08 AM

To: "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>

Dear Pharmacist Marjorie Ford, VA Chief of CBOCs Sally Jo Petty, and Director Johnathan Gardner:

I used to receive my medicine, and then there was confusion, and now I don't receive my medicine. Would you please explain what happened?

There are no refills left on 10 of my 11 medicines and 1 refill left on 1, and my prescriptions are not being renewed. My income is such that I can't afford to buy my medicines on the outside, and my health is such that I will die without them. Stopping my medicine is a virtual death sentence.

Please tell me why my medicine stopped.

Thank you.

Anthony O'Connell 7637

Anthony
Tel:
Dir:

Dr.

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Dr.

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Dr.

Sent: 04/17/2013 05:14 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 102395150
Subject: General General Inquiry

Per the guidelines, you need to wear the braces which should be delivered today or tomorrow for 3 months-this often resolves the problem without surgery. If it does not, then we would get the emg and send you to orthopedics for surgery. This is how we treat carpal tunnel.

Previous Messages in Thread

-----Original Message-----

Sent: 04/16/2013 04:59 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Is the "positive phalens test" what you did; pressing my wrist together for about five minutes?

I don't remember have any contact with neurology about this.

Please allow me to get the nerve conductivity test you mentioned, or whatever tests are relevant, now. Why wait?

Anthony O'Connell 7637

-----Original Message-----

Sent: 04/16/2013 02:59 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Subject: General Inquiry

You had what is called a "positive phalens test" which indicates carpal tunnel. neurology wants you to wear the braces nightly every night for 3 months. if still having issues after that we will get a nerve conduction study.

-----Original Message-----

Sent: 04/16/2013 07:32 AM
From: OCONNELL, ANTHONY

To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Randi Schmeling,

Would you please get me a consult for the continued numbness in both of my hands and forearms? I fear permanent damage is being done.

I don't understand why it would be caused by my computer mouse when I only use one hand for my computer mouse.

Thank you.

Anthony O'Connell 7637



Anthony OConnell <anthonymineroconnell@gmail.com>

Please tell me why my medicine stopped

1 message

Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Apr 18, 2013 at 8:26 AM

To: "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>

Dear Pharmacist Marjorie Ford, VA Chief of CBOCs Sally Jo Petty, and Director Johnathan Gardner:

I used to receive my medicine, and then there was confusion, and now I don't receive my medicine. Would you please tell me what happened?

There are no refills left on 10 of my 11 medicines and my prescriptions are not being renewed. My income is such that I can't afford to buy my medicine on the outside, and my health is such that I will die without them. Stopping my medicine is a virtual death sentence.

Please explain why my medicine stopped.

Thank you.

Anthony O'Connell 7637



Anthony OConnell <anthonymineroconnell@gmail.com>

Please tell me why my medicine stopped

message

Anthony OConnell <anthonymineroconnell@gmail.com>

Fri, Apr 19, 2013 at 8:06 AM

To: "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>

Dear Pharmacist Marjorie Ford, VA Chief of CBOCs Sally Jo Petty, and Director Johnathan Gardner:

I used to receive my medicine, and then there was confusion, and now I don't receive my medicine. Would you please tell me what happened?

There are no refills left on 10 of my 11 medicines and my prescriptions are not being renewed. My income is such that I can't afford to buy my medicine on the outside, and my health is such that I will die without them. Stopping my medicine is a virtual death sentence.

Please explain why my medicine stopped.

Thank you.

Anthony O'Connell 7637



Anthony OConnell <anthonymineroconnell@gmail.com>

Please tell me why my medicine stopped

1 message

Anthony OConnell <anthonymineroconnell@gmail.com>

Mon, Apr 22, 2013 at 5:34 AM

To: "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>

Dear Pharmacist Marjorie Ford, VA Chief of CBOCs Sally Jo Petty, and Director Johnathan Gardner:

I used to receive my medicine, and then there was confusion, and now I don't receive my medicine. Would you please tell me what happened?

There are no refills left on 10 of my 11 medicines and my prescriptions are not being renewed. My income is such that I can't afford to buy my medicine on the outside, and my health is such that I will die without them. Stopping my medicine is a virtual death sentence.

Please explain why my medicine stopped.

Thank you.

Anthony O'Connell 7637



Anthony OConnell <anthonymineroconnell@gmail.com>

My appointment in Green Valley on May 7 at 11:15 am is not in the appointments section of My HealtheVet

A message

Anthony OConnell <anthonymineroconnell@gmail.com>

Tue, Apr 23, 2013 at 8:16 AM

To: "Dr. Joseph P. Rindone" <joseph.rindone@va.gov>

Good morning Dr. Rindone:

Thank you for making an appointment for me in Green Valley on May 7, 11:15 am.

I checked the appointments section of My HealtheVet and that appointment is not shown. I fear that the computer bug(?) that made my previous appointment in Green Valley disappear (March 28, 2013) may have struck again. Would you please reinstate the appointment?

Thank you.

Anthony O'Connell 7637

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Anthony O'Connell <anthonymineroconnell@gmail.com>

Please explain why my medicine stopped.

1 message

Anthony O'Connell <anthonymineroconnell@gmail.com>

Wed, Apr 24, 2013 at 7:15 AM

To: "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>

Dear Pharmacist Marjorie Ford, VA Chief of CBOCs Sally Jo Petty, and Director Johnathan Gardner:

I used to receive my medicine, and then there was confusion, and now I don't receive my medicine. Please explain why my medicine stopped.

There are no refills left on 9 of my 10 medicines and my prescriptions are not being renewed. My income is such that I can't afford to buy my medicine on the outside, and my health is such that I will die without them. Stopping my medicine is a virtual death sentence.

Why force me to ask for law enforcement outside the VA for something that should be corrected within the VA? Why do this to the VA system and the Veteran? Why now? Please respond. Please take an accountable position so that all concerned can rely upon it.

Thank you.

Anthony O'Connell 7637



Anthony OConnell <anthonymineroconnell@gmail.com>

Please explain why my medicine stopped.

1 message

Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Apr 25, 2013 at 8:38 AM

To: "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>

Dear Pharmacist Marjorie Ford, VA Chief of CBOCs Sally Jo Petty, and Director Johnathan Gardner:

I used to receive my medicine, and then there was confusion, and now I don't receive my medicine. Please explain why my medicine stopped.

There are no refills left on 9 of my 10 medicines and my prescriptions are not being renewed. My income is such that I can't afford to buy my medicine on the outside, and my health is such that I will die without them. Stopping my medicine is a virtual death sentence.

Why force me to ask for law enforcement outside the VA for something that should be corrected within the VA? Why do this to the VA system and the Veteran? Why now? Please respond. Please take an accountable position so that all concerned can rely upon it.

Thank you.

Anthony O'Connell 7637



Anthony OConnell <anthonymineroconnell@gmail.com>

Living Will

1 message

Anthony OConnell <anthonymineroconnell@gmail.com>
To: "Dr. Joseph P. Rindone" <joseph.rindone@va.gov>

Sat, Apr 27, 2013 at 2:02 AM

Dr. Rindone,

I had submitted a Living Will in Prescott when I was on the Blue Team. Can you have it returned to me?

Thank you.

Anthony O'Connell 7637

Living

Anthony
To: "Dr"

LIV

Anthr
To: T



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Sent: 04/27/2013 04:35 AM [Next Message](#) ➔

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 105276322

Subject: General Inquiry

ANP Schmeling:

I don't understand why I can't get my Living Will back. I rescind my Living Will. Please have the original of my Living Will returned to me now.

Thank you.

Anthony O'Connell 7637

Previous Messages in Thread



Anthony OConnell <anthonymineroconnell@gmail.com>

Please explain why my medicine stopped

1 message

Anthony OConnell <anthonymineroconnell@gmail.com>

Mon, Apr 29, 2013 at 2:45 AM

To: "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>
Cc: Anthony OConnell <anthonymineroconnell@gmail.com>

Dear VA Pharmacist Marjorie Ford <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, and VA Director Johnathan Gardner <johnathan.gardner@med.va.gov>:

I used to receive my medicine, and then there was confusion, and now I don't. Please explain why it stopped. There are no refills left on 9 of my 10 prescriptions and they are not being renewed. My income is such that I can't afford to buy them on the outside and my health is such that I will die without them. Stopping my medicine is a virtual death sentence.

I don't understand why I can't get my living will back: I have asked for months. I rescind my living will. Please return the original to me.

Why do this to this veteran and the VA system? What is your intent? Why now? Please take an accountable position so that all concerned can rely upon it. Why have you never responded? Why force me to ask for help? <http://www.followthetrails.com>

Sincerely, Anthony O'Connell 7637



Anthony OConnell <anthonymineroconnell@gmail.com>

Please explain why my medicine stopped

1 message

Anthony OConnell <anthonymineroconnell@gmail.com>

Tue, Apr 30, 2013 at 5:30 AM

To: "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>

Dear VA Pharmacist Marjorie Ford, VA Chief of CBOCs Sally Jo Petty, and VA Director Johnathan Gardner:

Please explain why my medicine stopped. Stopping my medicine is a virtual death sentence.

I don't understand why I can't get my living will back. I have asked for months. I rescind my living will. Please return the original to me.

What is your intent? Why now? Please respond. Please take an accountable position so that all concerned can rely upon it.

Sincerely, Anthony O'Connell 7637

Anthony
To: Dr.
Direc.

Dr.

Pharm

Chief

of

CBOCs

Sally

Jo

Petty

VA

Director



Anthony OConnell <anthonymineroconnell@gmail.com>

Please explain why my medicine stopped

Anthony OConnell <anthonymineroconnell@gmail.com>

Wed, May 1, 2013 at 4:46 AM

To: "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>

Dear VA Pharmacist Marjorie Ford, VA Chief of CBOCs Sally Jo Petty, and VA Director Johnathan Gardner:

Please explain why my medicine stopped. Stopping my medicine is a virtual death sentence.

I don't understand why I can't get my living will back. I rescind my living will. Please return the original to me.

What is your intent? Why now? Please respond. Please take an accountable position so that all concerned can rely upon it.

Sincerely, Anthony O'Connell 7637

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Sent: 05/01/2013 06:51 AM [Next Message](#) ➔

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 106368667

Subject: General General Inquiry

ANP Randi Schmeling:

Please renew my prescriptions. Stopping my medicine is a virtual death sentence.

I don't understand why I can't get my living will back. I rescind my living will. Please return the original to me.

What is your intent? Please take an accountable position so that all concerned can rely upon it.

Sincerely, Anthony O'Connell 7637

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Sent: 05/02/2013 09:31 AM [Next Message](#) ➔

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 106834910

Subject: General Inquiry

Dear ANP Randi Schmeling:

Please explain why my medicine stopped. Because of my health and my income stopping my VA medicine is a virtual death sentence.

Please return my original living will. I rescind my living will. I don't understand why you won't return it.

What is your intent?

Sincerely, Anthony O'Connell 763

Previous Messages in Thread



Anthony OConnell <anthonymineroconnell@gmail.com>

Please explain why my medicine stopped

Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, May 2, 2013 at 7:28 AM

To: "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>

Dear VA Pharmacist Marjorie Ford, VA Chief of CBOCs Sally Jo Petty, and VA Director Johnathan Gardner:

Please explain why my medicine stopped. Because of my health and my income stopping my VA medicine is a virtual death sentence.

Please return my original living will. I rescind my living will. I don't understand why I can't get it back.

What is your intent?

Sincerely, Anthony O'Connell 7637

From:
To:
Date:

File:
View:

Sent: 05/02/2013 05:56 PM
From: DUNKLIN, DONNA
To: OCONNELL, ANTHONY
Message ID#: 107063585
Subject: General Inquiry

Dear Mr. O'Connell,
 I am the social worker at the Green Valley VA Clinic and am writing to respond regarding your living will. It is my understanding that you gave your living will to the Prescott Clinic. We do not have your original living will here and there is no record of a living will in your chart. We do not keep documents at the clinic. When we receive a document we note it in the electronic chart and send it to Medical Records in Tucson for scanning. You might try the Prescott Clinic or their main office which I believe is in Phoenix.
 Thank you for your service and feel free to call me if you have further questions.
 Sincerely,
 Donna Dunklin LCSW
 399-2291

Previous Messages in Thread

-----Original Message-----
 Sent: 05/02/2013 09:31 AM
 From: OCONNELL, ANTHONY
 To: **TUC GV SCHMELING PACT
 Subject: General Inquiry

Dear ANP Randi Schmeling:

Please explain why my medicine stopped. Because of my health and my income stopping my VA medicine is a virtual death sentence.

Please return my original living will. I rescind my living will. I don't understand why you won't return it.

What is your intent?

Sincerely, Anthony O'Connell 763



Anthony OConnell <anthonymineroconnell@gmail.com>

Please explain why my medicine stopped

1 message

Anthony OConnell <anthonymineroconnell@gmail.com>

Fri, May 3, 2013 at 5:19 AM

To: "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>

Dear VA Pharmacist Marjorie Ford, VA Chief of CBOCs Sally Jo Petty, and VA Director Johnathan Gardner:

Please explain why my medicine stopped. Because of my health and income stopping my VA medicine is a virtual death sentence.

I don't understand why I can't get my living will back. I have asked for months. I rescind my living will. Please return the original to me.

What is your intent? Why now? Please respond. Please take an accountable position so that all concerned can rely upon it.

Anthony O'Connell 7637



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Sent: 05/03/2013 07:40 AM [Next Message](#) ➔

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 107158627

Subject: General Inquiry

Dear Primary Care Provider ANP Randi Schmeling:

Please explain why my medicine stopped. Because of my health and my income stopping my VA medicine is a virtual death sentence. You know I am penniless.

Please return my original living will. When I first became your patient you agreed to return it. I rescind my living will. Please return my original living will to me.

What is your intent?

Sincerely, Anthony O'Connell 763

Previous Messages in Thread



Anthony OConnell <anthonymineroconnell@gmail.com>

Medicine history in HealtheVet

Anthony OConnell <anthonymineroconnell@gmail.com>
To: paula.newsome@va.gov

Mon, May 6, 2013 at 2:47 PM

Dear Paula Newsome:

I have my medicine history from HealtheVet back to 9/4/2006. Is that as far back as it will ever go? If there is more to be loaded at a later time would you please load what ever is left on my record now?

Thank you.

Anthony M. OConnell 7637, born October 25, 1941

Newsome, Paula S. <Paula.Newsesome@va.gov>
To: Anthony OConnell <anthonymineroconnell@gmail.com>

Wed, May 8, 2013 at 8:25 AM

Mr. O'Connell,

The historical data timeframes are determined at the national level, so I really cannot answer your question. Any additional data will be automatically loaded to your account if that timeframe is adjusted in the future.

Paula

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]
Sent: Monday, May 06, 2013 2:48 PM
To: Newsome, Paula S.
Subject: Medicine history in HealtheVet

[Quoted text hidden]

Anthony OConnell <anthonymineroconnell@gmail.com>
To: "Newsome, Paula S." <Paula.Newsesome@va.gov>

Wed, May 8, 2013 at 8:36 AM

Thank you

[Quoted text hidden]



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Sent: 05/06/2013 04:27 PM [Next Message](#) ➔

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 107990271

Subject: [General](#) General Inquiry

ANP Randi Schmeling:

(1) Please release my medicine now. Withholding my VA medicine, because of my health and income, will kill me. Do you understand?

(2) Please return my living will now [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I don't understand why I can't get it back. I have asked for months. I rescind my living will. Please return the original to me.

Please respond. Please take an accountable position so that all concerned can rely upon it. Thank you.

Anthony O'Connell 7637

Previous Messages in Thread



Anthony O'Connell <anthonymineroconnell@gmail.com>

Please release my medicine and return my living will.

message

Anthony O'Connell <anthonymineroconnell@gmail.com>

Mon, May 6, 2013 at 2:21 PM

To: "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>

Dear VA Pharmacist Marjorie Ford, VA Chief of CBOCs Sally Jo Petty, and VA Director Johnathan Gardner:

(1) Please release my medicine now. Withholding my VA medicine, because of my health and income, will kill me. Do you understand? Please explain why you stopped it. What is your intent?

(2) Please return my living will now [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I don't understand why I can't get it back. I have asked for months. I rescind my living will. Please return the original to me.

Please respond. Please take an accountable position so that all concerned can rely upon it. Thank you.

Anthony O'Connell 7637

From:

Anthony O'Connell
To: "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>

Dear:

(1) Please release my medicine now. Withholding my VA medicine, because of my health and income, will kill me. Do you understand? Please explain why you stopped it. What is your intent?

(2) Please return my living will now [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I don't understand why I can't get it back. I have asked for months. I rescind my living will. Please return the original to me.

Please respond. Please take an accountable position so that all concerned can rely upon it. Thank you.

From:

Anthony O'Connell
To: "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>

Dear:

(1) Please release my medicine now. Withholding my VA medicine, because of my health and income, will kill me. Do you understand? Please explain why you stopped it. What is your intent?

(2) Please return my living will now [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I don't understand why I can't get it back. I have asked for months. I rescind my living will. Please return the original to me.

Please respond. Please take an accountable position so that all concerned can rely upon it. Thank you.

Sent: 05/07/2013 01:43 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 108337223
Subject: General General Inquiry

1) your medicine is due for release; you can go to main VA since you do not have a phone to get it.
2) For the last time-social work has addressed the advance directive issue. I do not have a copy-you can go to the Release of Information office at the main VA and they may have access to it.

Previous Messages in Thread

-----Original Message-----

Sent: 05/06/2013 04:27 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Randi Schmeling:

(1) Please release my medicine now. Withholding my VA medicine, because of my health and income, will kill me. Do you understand?

(2) Please return my living will now [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I don't understand why I can't get it back. I have asked for months. I rescind my living will. Please return the original to me.

Please respond. Please take an accountable position so that all concerned can rely upon it. Thank you.

Anthony O'Connell 7637

Sent: 05/07/2013 01:43 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 108337360
Subject: General Inquiry

see my latest note

Previous Messages in Thread

-----Original Message-----
Sent: 05/03/2013 07:40 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Dear Primary Care Provider ANP Randi Schmeling:

Please explain why my medicine stopped. Because of my health and my income stopping my VA medicine is a virtual death sentence. You know I am penniless.

Please return my original living will. When I first became your patient you agreed to return it. I rescind my living will. Please return my original living will to me.

What is your intent?

Sincerely, Anthony O'Connell 763



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Sent: 05/07/2013 10:21 PM [Next Message](#) ➔

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 108503585

Subject: General Inquiry

ANP Randi Schmeling:

I do not understand your "Your medicine is due for release; you can go to main VA since you do not have a phone to get it". Would you please explain?

I just checked the refill prescriptions part of my HealtheVet and there are still no boxes for me to select. When you renew my prescriptions these boxes appear and I can select them and the pharmacy will mail my medicine to me. If you do not renew my prescriptions those boxes will continue to not appear. It has nothing to do with a telephone. I cannot get my medicine until you renew the prescriptions. Please do not make it appear as if it is my fault that I can not get my medicine or my original living will back. Please take an accountable position so all concerned can rely upon it:

- (1) Please renew my prescriptions now.
- (2) Please send me my original living will now.

Thank you.

Anthony O'Connell 7637

Previous Messages in Thread

-----Original Message-----

Sent: 05/07/2013 01:43 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Subject: General Inquiry

- 1) your medicine is due for release; you can go to main VA since you do not have a phone to get it.
- 2) For the last time-social work has addressed the advance directive issue. I do not have a copy-you can go to the Release of Information office at the main VA and they may have access to it.

-----Original Message-----

Sent: 05/06/2013 04:27 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Randi Schmeling:

(1) Please release my medicine now. Withholding my VA medicine, because of my health and income, will kill me. Do you understand?

(2) Please return my living will now [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I don't understand why I can't get it back. I have asked for months. I rescind my living will. Please return the original to me.

Please respond. Please take an accountable position so that all concerned can rely upon it. Thank you.

Anthony O'Connell 7637



Anthony O'Connell <anthonymineroconnell@gmail.com>

Please release my medicine and return my original living will.

In: nest@va.gov

Anthony O'Connell <anthonymineroconnell@gmail.com>

Tue, May 7, 2013 at 8:35 PM

To: "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>

Dear VA Pharmacist Marjorie Ford, VA Chief of CBOCs Sally Jo Petty, and VA Director Johnathan Gardner:

(1) Please release my medicine now. Withholding my VA medicine, because of my health and income, will kill me. Do you understand? Please explain why you stopped it. What is your intent?

(2) Please return my living will now [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I don't understand why I can't get it back. I have asked for months. I rescind my living will. Please return the original to me.

Please respond. Please take an accountable position so that all concerned can rely upon it. Thank you.

Anthony O'Connell 7637

Please

Answer

To:

From:

Date:

Subject:

(1)

(2)

Dr

pk

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Please

Date:

Author:

To:

From:

Date:

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Sent: 05/08/2013 10:44 AM [Next Message](#) ➔

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 108654146

Subject: General General Inquiry

Dear ANP Randi Schmeling:

(1) Please explain why my medicine was stopped. Because of my health and income stopping my VA medicine will kill me. Do you understand? Please release my medicine.

(2) Please return my original living will [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I rescind my living will. Please return my original living will to me.

Did you decide on your own to stop my medicine and not return my living will or were you instructed to do so?

Thank you.

Anthony O'Connell 7637

Previous Messages in Thread

Sent: 05/08/2013 01:23 PM
From: CAULDWELL, FABIAN
To: OCONNELL, ANTHONY
Message ID#: 108738181
Subject: General Inquiry

Mr. Oconnel

Your medication was sent out to you, you will receive it in the mail.

ANP Schmeling does not have your "will" she does not keep any patient records in her office. Please refrain from continuing to ask her for this. You can contact the main facility at (520)792-1450 if you have questions regarding your "will".

I am also asking that you use this service to ask general question only and if you need to schedule an appointment to see ANP Schmeling you can call our clinic at (520)399-2291.

Thank you and have a good day
Fabian

Previous Messages in Thread

-----Original Message-----

Sent: 05/08/2013 10:44 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Dear ANP Randi Schmeling:

(1) Please explain why my medicine was stopped. Because of my health and income stopping my VA medicine will kill me. Do you understand? Please release my medicine.

(2) Please return my original living will [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I rescind my living will. Please return my original living will to me.

Did you decide on your own to stop my medicine and not return my living will or were you instructed to do so?

Thank you.

Anthony O'Connell 7637



Anthony O'Connell <anthonymineroconnell@gmail.com>

Please release my medicine and return my living will.

Anthony O'Connell <anthonymineroconnell@gmail.com>

Wed, May 8, 2013 at 8:34 AM

To: "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>

Dear VA Pharmacist Marjorie Ford, VA Chief of CBOCs Sally Jo Petty, and VA Director Johnathan Gardner:

(1) Please explain why my medicine was stopped. Because of my health and income stopping my VA medicine will kill me. Do you understand? Please release my medicine.

(2) Please return my original living will [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I don't understand why I can't get it back. I rescind my living will. Please return my original living will to me.

What is your intent?

Thank you.

Anthony O'Connell 7637



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Sent: 05/09/2013 12:39 PM [Next Message](#) ➔

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 109110833

Subject: General [General Inquiry](#)

Dear ANP Randi Schmeling:

(1) Please explain why my medicine stopped. Because of my poor health and poverty line income stopping my VA medicine will kill me. To kill my medicine is to kill me. Please release my medicine.

(2) Please have my original living will [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"] returned to me. I don't understand why I can't get it back. I rescind this living will. This is the same living will that you agreed I would get back after I asked you for it sometime around July of 2012.

If you believe I am in any way responsible for my not receiving my medicine would you please explain how? Why is it so important to you to withhold my medicine and my living will? Is this your decision or have you been instructed to do so?

Thank you.

Anthony O'Connell 7637

Previous Messages in Thread

Sent: 05/09/2013 03:41 PM
From: CAULDWELL, FABIAN
To: OCONNELL, ANTHONY
Message ID#: 109200242
Subject: General Inquiry

Mr. Oconnell

I addressed your medication issue yesterday is there something else going on. Your medication was sent out from the main facility to you and should arrive shortly.

This clinic and ANP Schmeling does not hold any copies of patient records, if you would like to receive your living will please contact release of information at the main facility at (520)792-1450.

I hope this has answered your questions about your medication and living will. We need to get past this and assist you with the care you may need.

Thank you
Fabian

Previous Messages in Thread

-----Original Message-----
Sent: 05/09/2013 12:39 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHEMELING PACT
Subject: General Inquiry

Dear ANP Randi Schmeling:

(1) Please explain why my medicine stopped. Because of my poor health and poverty line income stopping my VA medicine will kill me. To kill my medicine is to kill me. Please release my medicine.

(2) Please have my original living will [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"] returned to me. I don't understand why I can't get it back. I rescind this living will. This is the same living will that you agreed I would get back after I asked you for it sometime around July of 2012.

If you believe I am in any way responsible for my not receiving my medicine would you please explain how? Why is it so important to you to withhold my medicine and my living will? Is this your decision or have you been instructed to do so?

Thank you.

Anthony O'Connell 7637



Anthony O'Connell <anthonymineroconnell@gmail.com>

Please explain why my medicine stopped. .draft for May 9

message

Anthony O'Connell <anthonymineroconnell@gmail.com>

Thu, May 9, 2013 at 11:0

To: "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>

Dear VA Pharmacist Marjorie Ford, VA Chief of CBOCs Sally Jo Petty, and VA Director Johnathan Gardner:

- (1) Please explain why my medicine stopped. Because of my poor health and poverty line income stopping my VA medicine will kill me. To kill my medicine is to kill me. Please release my medic
- (2) Please return my original living will [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I don't understand why I can't get it back. I rescind living will. Please return my original living will to me.

Do you support the following?

- "1) your medicine is due for release; you can go to main VA since you do not have a phone to get it." (Randi Schmeling, May 7, 2013, 1:43 pm)
- "Your medication was sent out to you, you will receive it in the mail." (Fabian Cauldwell, May 8, 2013, 1:23 pm)

Do you think the above implies that my medicine problems are over? Or is it a one time thing? As of May 9, 2013, MyHealthVet shows that my prescriptions have still not been renewed. I still h no control over my refills: I still have no boxes to select for Pharmacy. If you believe I am in any way responsible for my not receiving my medicine would you please explain how?

Given my poor health and poverty line income how is withholding my medicine and consequent death any different from premeditated murder? And if my living will is used to justify my death, a cover up? Why is it so important to you to withhold my medicine and my living will?

Thank you.

Anthony O'Connell 7637


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Sent: 05/10/2013 04:09 AM [Next Message](#) ➔
From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]
To: **TUC GV SCHMELING PACT
Message ID#: 109304329
Subject: General General Inquiry

This message is for my primary care provider ANP Randi Schmeling:

(1) Please explain why my medicine stopped. Because of my poor health and poverty line income stopping my VA medicine will kill me. Please release my medicine now. Do you understand that withholding my medicine will kill me?

(2) Please have my original living will [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"] returned to me. I don't understand why I can't get it back. I rescind this living will. This is the same living will that you agreed I would get back after I asked you for it sometime around July of 2012.

If you believe I am in any way responsible for my not receiving my medicine would you please explain how? Why is it so important to you to withhold my medicine and my living will? Is this your decision or have you been instructed to do so?

Thank you.

Anthony O'Connell 7637

Previous Messages in Thread



Anthony O'Connell <anthonymineroconnell@gmail.com>

Please explain why my medicine stopped

message

Anthony O'Connell <anthonymineroconnell@gmail.com>

Fri, May 10, 2013 at 2:32 PM

To: "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>

Dear VA Pharmacist Marjorie Ford, VA Chief of CBOCs Sally Jo Petty, and VA Director Johnathan Gardner:

- (1) Please explain why my medicine stopped. Because of my poor health and poverty line income stopping my VA medicine will kill me. To kill my medicine is to kill me. Please release my medicine.
- (2) Please return my original living will [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I don't understand why I can't get it back. I rescind living will. Please return my original living will to me.

Do you support the following?

- "1) your medicine is due for release; you can go to main VA since you do not have a phone to get it." (Randi Schmeling, May 7, 2013, 1:43 pm)
- "Your medication was sent out to you, you will receive it in the mail." (Fabian Cauldwell, May 8, 2013, 1:23 pm)

Do you think the above implies that my medicine problems are over? Or is it a one time thing? Do you think it deliberately misleads? As of May 9, 2013, MyHealthVet shows that my prescription have still not been renewed. I still have no control over my refills: I still have no boxes to select for Pharmacy. If you believe I am in any way responsible for my not receiving my medicine please explain how?

Given my poor health and poverty line income how is withholding my medicine any different from premeditated murder? And if my living will is used to justify my death, a cover up? Why is it so important to you to withhold my medicine and my living will?

Thank you.

Anthony O'Connell 7637

Dear

(1) Please

(2) Please

living will



Anthony OConnell <anthonymineroconnell@gmail.com>

Medicine

? message

Anthony OConnell <anthonymineroconnell@gmail.com>
To: ANP Randi Schmeling <randi.schmeling@med.va.gov>

Mon, May 13, 2013 at 7:33 AM

Dear Primary Care Provider ANP Randi Schmeling:

- (1) Please explain why my medicine stopped.
- (2) Have my medicine prescriptions been renewed? Please give me a yes or a no.

Thank you.

Anthony O'Connell 7637

Schmeling, Randi I <Randi.Schmeling@va.gov>
To: Anthony OConnell <anthonymineroconnell@gmail.com>

Mon, May 13, 2013 at 7:42 AM

This is not a secure site-DO NOT USE THIS EMAIL AGAIN!
questions

We have already answered these

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]
Sent: Monday, May 13, 2013 7:34 AM
To: Schmeling, Randi I
Subject: Medicine

[Quoted text hidden]



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Sent: 05/13/2013 08:56 AM [Next Message](#)

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 109887080

Subject: General Inquiry

This message is for my primary care provider ANP Randi Schmeling:

I received your postal letter of May 9, 2013, and I quote it:

"Dear ANTHONY MINER OCONNELL,
 This letter is to address your misuse of secure messaging. You have written the same thing over 6 times and we have sent you the answer as many times. You MUST stop doing this. Your medications are not being withheld, they are being sent out. We have told you how to contact Release of Information each time regarding the copy of your advanced directives as we do not have access to them. The MSA, the soc1al worker, pharmacist and I have all responded to you numerous times.
 If you do not stop misusing secure messaging, I will have to request from the overseer of secure messaging contact you and if necessary suspend your secure messaging.
 Sincerely,
 Randi Schmeling MS, RNP, ANP, BC"

I do not understand how your refusal to answer obvious questions such

as (1) Why was my medicine stopped?, and (2) Have my medicine prescriptions been renewed?, becomes my misuse of secure messaging. Your threat of suspending me from secure messaging is serious. I'm not sure what to do.

Sincerely, Anthony O'Connell 7637

Previous Messages in Thread



Anthony O'Connell <anthonymineroconnell@gmail.com>

Medicine

7 messages

Anthony O'Connell <anthonymineroconnell@gmail.com> Mon, May 13, 2013 at 9:04 AM
To: ANP Randi Schmeling <randi.schmeling@med.va.gov>, "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>

Dear Primary Care Provider ANP Randi Schmeling, VA Pharmacist Marjorie Ford, VA Chief of CBOCs Sally Jo Petty, and VA Director Johnathan Gardner:

- (1) Please explain why my medicine stopped.
(2) Have my medicine prescriptions been renewed? Please give me a yes or a no.

Thank you.

Anthony O'Connell 7637

Schmeling, Randi I <Randi.Schmeling@va.gov> Mon, May 13, 2013 at 9:08 AM
To: Anthony O'Connell <anthonymineroconnell@gmail.com>, "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>

AGAIN, PLEASE DO NOT USE THIS SITE AS IS NONSECURE. I and my staff have already answered this question numerous times in secure messaging.

From: Anthony O'Connell [mailto:anthonymineroconnell@gmail.com]
Sent: Monday, May 13, 2013 9:05 AM
To: Schmeling, Randi I; Dr. Marjorie Ford; VA Chief of CBOCs Sally Jo Petty; Director Johnathan Gardner
Subject: Medicine

[Quoted text hidden]



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Sent: 05/13/2013 07:08 PM [Next Message](#) ➔

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 110211904

Subject: General Inquiry

Dear Donna Dunklin LCSW.

I went to release of information at the Tucson VA today to get my living will. They told me I had to make an appointment with the social worker in Green Valley to get my living will out of the system. If that is agreeable with you, just tell me when I can see you. If you have any questions please contact Rosemary Hernandez at Release of Information.

Thank you.

Anthony O'Connell 7637

Previous Messages in Thread

-----Original Message-----

Sent: 05/02/2013 05:56 PM
 From: DUNKLIN, DONNA
 To: OCONNELL, ANTHONY
 Subject: General Inquiry

Dear Mr. O'Connell,
 I am the social worker at the Green Valley VA Clinic and am writing to respond regarding your living will. It is my understanding that you gave your living will to the Prescott Clinic. We do not have your original living will here and there is no record of

a living will in your chart. We do not keep documents at the clinic. When we receive a document we note it in the electronic chart and send it to Medical Records in Tucson for scanning. You might try the Prescott Clinic or their main office which I believe is in Phoenix.

Thank you for your service and feel free to call me if you have further questions.

Sincerely,
Donna Dunklin LCSW
399-2291

-----Original Message-----

Sent: 05/02/2013 09:31 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Dear ANP Randi Schmeling:

Please explain why my medicine stopped. Because of my health and my income stopping my VA medicine is a virtual death sentence.

Please return my original living will. I rescind my living will. I don't understand why you won't return it.

What is your intent?

Sincerely, Anthony O'Connell 763



Anthony O'Connell

Please explain why my medicine stopped

message

Anthony O'Connell <anthonymineroconnell@gmail.com>

Tue, May 14, 2013 at 5:20 AM

To: ANP Randi Schmeling <randi.schmeling@med.va.gov>, "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>

Dear Primary Care Provider ANP Randi Schmeling, VA Pharmacist Marjorie Ford, VA Chief of CBOCs Sally Jo Petty, and VA Director Johnathan Gardner:

- (1) Please explain why my medicine stopped.
- (2) If you think I am in any way at fault please tell me how.
- (3) Have my medicine prescriptions been renewed? Please give me a yes or a no.

Thank you.

Anthony O'Connell 7637

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Sent: 05/14/2013 09:29 AM

From: OCONNELL, ANTHONY [*SSN: 7637, DOB: 10/25/1941*]

To: **TUC GV SCHMELING PACT

Message ID#: 110353842

Subject: General General Inquiry

ANP Randi Schmeling:

I think something happened to my heart. I have 1/3 the energy and a 1/3 the breath that I used to have. Would you please get me a consult to see a cardiologist?

Thank you.

Anthony O'Connell 7637

Previous Messages in Thread



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Sent: 05/15/2013 07:42 AM [Next Message](#) ➔

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 110722663

Subject: General Inquiry

This message is for Donna Dunklin LCSW.

Dear Donna Dunklin LCSW.

On May 14, 2013, I went to release of information at the Tucson VA to get my living will out of the system. They told me I had to make an appointment with the social worker in Green Valley to get my living will out of the system. If that is agreeable with you, just tell me when I can see you. If you have any questions please contact Rosemary Hernandez at the Release of Information office in Tucson. I look forward to your response.

Thank you.

Anthony O'Connell 7637

Previous Messages in Thread



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Sent: 05/15/2013 07:44 AM [Next Message](#) ➔

From: OCONNELL, ANTHONY [*SSN: 7637, DOB: 10/25/1941*]

To: **TUC GV SCHMELING PACT

Message ID#: 110723575

Subject: General General Inquiry

ANP Randi Schmeling:

I think something happened to my heart. I have 1/3 the energy and a 1/3 the breath that I used to have. Would you please get me a consult to see a cardiologist?

Thank you.

Anthony O'Connell 7637

Previous Messages in Thread



Anthony O'Connell <anthonymineroconnell@gmail.com>

Do you understand that stopping my medicine will kill me?

1 message

Anthony O'Connell <anthonymineroconnell@gmail.com>

Wed, May 15, 2013 at 7:57 AM

To: ANP Randi Schmeling <randi.schmeling@med.va.gov>, "Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, Director Johnathan Gardner <johnathan.gardner@med.va.gov>

Dear Primary Care Provider ANP Randi Schmeling, VA Pharmacist Marjorie Ford, VA Chief of CBOCs Sally Jo Petty, and VA Director Johnathan Gardner:

- (1) Do you understand that stopping my medicine will kill me?
- (2) Please explain why my medicine stopped.
- (3) If you think I am in any way at fault please tell me how.
- (4) Have my medicine prescriptions been renewed? Please give me a yes or a no.

Thank you.

Anthony O'Connell 7637

Sent: 05/15/2013 10:51 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 110818318
Subject: General Inquiry

You must make an appt with me first. come by and make an appt

Previous Messages in Thread

-----Original Message-----
Sent: 05/14/2013 09:29 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Randi Schmeling:

I think something happened to my heart. I have 1/3 the energy and a 1/3 the breath that I used to have. Would you please get me a consult to see a cardiologist?

Thank you.

Anthony O'Connell 7637



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Sent: 05/15/2013 10:54 AM [Next Message](#)

From: SCHMELING, RANDI

To: OCONNELL, ANTHONY

Message ID#: 110820390

Subject: General General Inquiry

We have answered your questions many times-my MSA, the pharmacist, social worker and myself. We cannot continue to write the same thing over and over. We do not have the time to keep repeating ourselves as we have many other patients. We have answered your medication issue; they were sent out. If you have not received them, then you need to go to main va to the pharmacist since you do not have a phone. You are misusing the system because you keep writing the same thing over even though we have answered your questions. and do not use outlook again-it is not a secure site and I will not respond back in outlook.

Previous Messages in Thread

-----Original Message-----
 Sent: 05/13/2013 08:56 AM
 From: OCONNELL, ANTHONY
 To: **TUC GV SCHMELING PACT
 Subject: General Inquiry

This message is for my primary care provider ANP Randi Schmeling:

I received your postal letter of May 9, 2013, and I quote it:

"Dear ANTHONY MINER OCONNELL,

This letter is to address your misuse of secure messaging. You have written the same thing over 6 times and we have sent you the answer as many times. You MUST stop doing this. Your medications are not being withheld, they are being sent out. We have told you how to contact Release of Information each time regarding the copy of your advanced directives as we do not have access to them. The MSA, the social worker, pharmacist and I have all responded to you numerous times. If you do not stop misusing secure messaging, I will have to request from the overseer of secure messaging contact you and if necessary suspend your secure messaging.

Sincerely,
Randi Schmeling MS, RNP, ANP, BC"

I do not understand how your refusal to answer obvious questions such as (1) Why was my medicine stopped?, and (2) Have my medicine prescriptions been renewed?, becomes my misuse of secure messaging. Your threat of suspending me from secure messaging is serious. I'm not sure what to do.

Sincerely, Anthony O'Connell 7637

Sent: 05/16/2013 11:11 AM
From: DUNKLIN, DONNA
To: OCONNELL, ANTHONY
Message ID#: 111213373
Subject: General General Inquiry

Mr, O'Connell,

I am sorry, but you received incorrect information at the Tucson VA. I spoke directly with the Director of Medical Records who told me that they do not keep any hard copy records at all. They scan everything that they receive and put it in your electronic record. They destroy all hard copies after 90 days. I repeat there is NO living will in your electronic chart here at SAVAHCS, which indicates that they never received a paper copy of a Living Will for you. If you are concerned about Prescott having your Living Will in their chart, you need to contact them.

Sincerely,
 Donna Dunklin, LCSW

Previous Messages in Thread

-----Original Message-----

Sent: 05/13/2013 07:08 PM
 From: OCONNELL, ANTHONY
 To: **TUC GV SCHMELING PACT
 Subject: General Inquiry

Dear Donna Dunklin LCSW.

I went to release of information at the Tucson VA today to get my living will. They told me I had to make an appointment with the social worker in Green Valley to get my living will out of the system. If that is agreeable with you, just tell me when I can see you. If you have any questions please contact Rosemary Hernandez at Release of Information.

Thank you.

Anthony O'Connell 7637

-----Original Message-----

Sent: 05/02/2013 05:56 PM
 From: DUNKLIN, DONNA
 To: OCONNELL, ANTHONY

Subject: General Inquiry

Dear Mr. O'Connell,

I am the social worker at the Green Valley VA Clinic and am writing to respond regarding your living will. It is my understanding that you gave your living will to the Prescott Clinic. We do not have your original living will here and there is no record of a living will in your chart. We do not keep documents at the clinic. When we receive a document we note it in the electronic chart and send it to Medical Records in Tucson for scanning. You might try the Prescott Clinic or their main office which I believe is in Phoenix.

Thank you for your service and feel free to call me if you have further questions.

Sincerely,

Donna Dunklin LCSW

399-2291

-----Original Message-----

Sent: 05/02/2013 09:31 AM

From: OCONNELL, ANTHONY

To: **TUC GV SCHMELING PACT

Subject: General Inquiry

Dear ANP Randi Schmeling:

Please explain why my medicine stopped. Because of my health and my income stopping my VA medicine is a virtual death sentence.

Please return my original living will. I rescind my living will. I don't understand why you won't return it.

What is your intent?

Sincerely, Anthony O'Connell 763

Sent: 05/16/2013 04:53 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 111375780
Subject: General Inquiry

have already told you to make an appt to see me; cannot send consult without seeing you first. if chest pain-call 911

Previous Messages in Thread

-----Original Message-----

Sent: 05/15/2013 07:44 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Randi Schmeling:

I think something happened to my heart. I have 1/3 the energy and a 1/3 the breath that I used to have. Would you please get me a consult to see a cardiologist?

Thank you.

Anthony O'Connell 7637



Anthony OConnell <anthonymineroconnell@gmail.com>

Have you renewed my medicine prescriptions?

Anthony OConnell <anthonymineroconnell@gmail.com>
To: ANP Randi Schmeling <randi.schmeling@med.va.gov>

Thu, May 16, 2013 at 6:47 PM

Dear Primary Care Provider Randi Schmeling, ANP

Have you renewed my medicine prescriptions? Please say yes or no.

Thank you.

Sincerely, Anthony OConnell 7637



Anthony OConnell <anthonymineroconnell@gmail.com>

Evidence for charges

1 message

Anthony OConnell <anthonymineroconnell@gmail.com>
To: ANP Randi Schmeling <randi.schmeling@med.va.gov>

Fri, May 17, 2013 at 1:14 PM

Dear ANP Randi Schmeling, Primary Care Provider:

I received you letter dated May 9, 2013, and quote it below for reference:

"Dear ANTHONY MINER OCONNELL

This letter is to address your misuse of secure messaging. You have written the same thing over 6 times and we have sent you the answer as many times. You MUST stop doing this. Your medications are not being withheld, they are being sent out. We have told you how to contact Release of Information each time regarding the copy of your advanced directives as we do not have access to them. The MSA, the soc1al worker, pharmacist and I have all responded to you numerous times. If you do not stop misusing secure messaging, I will have to request from the overseer of secure messaging contact you and if necessary suspend your secure messaging.

Sincerely,
Randi Schmeling MS, RNP, ANP, BC"

A: This letter is not true. Please send me a copy of any evidence that would support the charges in this letter.

Thank you.

Sincerely, Anthony OConnell 7637



Anthony OConnell <anthonymineroconnell@gmail.com>

Evidence for charges

Message

Anthony OConnell <anthonymineroconnell@gmail.com>
To: "Newsome, Paula S." <paula.newsome@va.gov>

Fri, May 17, 2013 at 1:17 PM

Dear Paula Newsome, My HealtheVet Coordinato:

I received your letter dated May 13, 2013 (I received two copies, once on May 15(?) and once on May 17.) and quote it below for reference:

"Dear Mr. O'Connell,

When you opted in to the VA's Secure Messaging program through your My HealtheVet account, you agreed to specific terms and conditions for the use of that program (see attached). The purpose of this letter is to notify you in writing that you have violated those terms and conditions by sending an excessive number of messages. If your inappropriate use of the VA's Secure Messaging program does not cease, actions may be taken to block you from the program.

If you continue to demonstrate inappropriate use of Secure Messaging, a request to block your usage will be presented to the Southern Arizona VA Health Care System (SAVAHCS) MyHealtheVet Workgroup. If the workgroup makes a recommendation in favor of blocking your use, you will be notified by letter, which will include information on how you can appeal the decision.

We sincerely hope you will make the choice to abide by the rules of Secure Messaging so that you can continue to enjoy the convenience of the program. If you have any questions about the content of this letter, please contact me at (520) 792-1450 ext. 6889.

Sincerely,

Paula S. Newsome

My HealtheVet Coordinator"

This letter is not true. Please send me a copy of any evidence that would support the charges in this letter.

Thank you.

Sincerely, Anthony O'Connell, 7637



DEPARTMENT OF VETERANS AFFAIRS
Southern Arizona VA Health Care System
Tucson, AZ 85723

In Reply Refer To: 678/13-119

JUN 13 2013

The Honorable Ron Barber
United States Congressman
3945 East Ft. Lowell, Suite 211
Tucson, AZ 85712
Attn: Patty Valera

Dear Congressman Barber:

This is in response to your inquiry dated June 3, 2013, on behalf of Mr. Anthony Miner O'Connell, who contacted your office regarding his medication renewals from the Southern Arizona VA Health Care System (SAVAHCS). I asked Ms. Bernadette Schaeffer, Outpatient Pharmacy Program Manager to review your request.

In reviewing Mr. O'Connell's records it was determined that he does not have a telephone. Ms Schaeffer did contact his daughter Ms. Kate Simmons on June 7, 2013. Ms. Schaeffer confirmed that, Mr. O'Connell is receiving medications from the Consolidated Medication Outpatient Pharmacy and/or the SAVAHCS. He is also receiving medication from the Northern VA Health Care System (NAVAHCS). Ms Simmons was surprised that her father was still concerned about his prescriptions, as he had recently told her that he had resolved the issue. Ms. Schaeffer provided Ms. Simmons with her contact information if any issues with his medication arise.

The SAVAHCS strives to provide quality and compassionate care to all of our Veterans. We are very concerned with patient care and the satisfaction of the Veterans we serve. If you have any questions or concerns regarding this letter, please contact Ms. Bernadette Schaeffer at (520) 792-1450, extension 5394.

Sincerely,

Jonathan H. Gardner, MPA, FACHE
Director
Southern Arizona
VA Health Care System



Why, after not responding to me, did Director Gardner have Ms. Schaeffer call my daughter and tell Congressman Barber what he said Ms. Schaeffer said my daughter said I said?



DEPARTMENT OF VETERANS AFFAIRS
Southern Arizona VA Health Care System
Tucson, AZ 85723

RECEIVED JUL 15 2013

JUL 12 2013

In Reply Refer To: 678/0-002A

The Honorable John McCain
United States Senator
407 West Congress Street, Suite 103
Tucson, AZ 85701
Attn: Suzanne Hernandez

Dear Senator McCain:

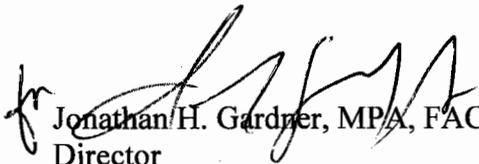
This is in response to your letter dated June 19, 2013, regarding your constituent, Mr. Anthony OConnell and his concerns at the Green Valley Community Based Outpatient Clinic (CBOC) of the Southern Arizona VA Health Care System (SAVAHCS). I requested that Mr. John Altevers, Administrative Officer, Community Clinics Care Line, address his concerns.

Mr. OConnell expressed several concerns in his letter to you but specifically asked questions about his prescription renewals, his treatment, and obtaining his living will. Mr. OConnell's current medications were not stopped and were refilled promptly at his request since October 2012. Many medications are renewed annually. In order for Mr. OConnell to obtain further medication refills, he can schedule an appointment with his provider at the Green Valley CBOC by calling (520) 399-2291. If Mr. OConnell needs refills prior to October 2013; he should contact the pharmacy refill line, at (520) 470-8262 and select option four. Mr. OConnell also contacted his provider several times asking that his living will be returned to him. He was advised each time to contact the Release of Information (ROI) office located at the main VA hospital to obtain his living will, as it is not available at the clinic. Mr. OConnell can reach the ROI office at (520) 792-1450, extension 6923.

These are standard VA procedures and all Veterans are provided the same guidance to receive medication refills and to obtain copies of their computerized medical information.

The SAVAHCS strives to provide quality and compassionate care to all of our Veterans. We are very concerned with patient care and the satisfaction of the Veterans we serve. If you have any questions regarding this letter, please contact Mr. John Altevers at (520) 792-1450, extension 4042.

Sincerely,


Jonathan H. Gardner, MPA, FACHE
Director
Southern Arizona
VA Health Care System

Can we follow the medicine trails?
There is no other way to see where
medicine went.

10/5
Anthony OConnell <anthonymineroconnell@gmail.com>**Medicine trails**

2 messages

Anthony OConnell <anthonymineroconnell@gmail.com> Sat, Oct 5, 2013 at 8:58 AM
To: Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr John Nanson <john.nanson@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>
Cc: Anthony OConnell <anthonymineroconnell@gmail.com>, Dan Shearer <dshearer@gvnews.com>

Please renew my prescriptions for SIMVASTATIN 80MG TAB and BUPROPION HCL 150MG 12HR SA TAB.

Why, on the VA web site <https://www.myhealth.va.gov>, have these medicines had "0 refills remaining" since sometime before May 6, 2013, and then disappear from the list on August 8, 2013? What are the expected effects from stopping these medicines?

Please let the records show that I revoke the Power Of Attorney I gave the VA dated January 30, 2009 (See attached).

Thank you.

Anthony OConnell 7637

Reference: <http://www.canwelookattheevidence.com>

 **power-of-attorney6p.pdf**
138K

Schmeling, Randi I <Randi.Schmeling@va.gov> Mon, Oct 7, 2013 at 8:33 AM
To: Anthony OConnell <anthonymineroconnell@gmail.com>
Cc: "Gardner, Jonathan H., (SES) FACHE" <Jonathan.Gardner@va.gov>

Mr. OConnell-we have warned you several times about using the nonsecure email outlook. Please cease and desist. Please use secure messaging for all correspondence. This is how your meds can be renewed. I will renew them for now but will no longer respond in Outlook due to security issues. I will respond if you use secure messaging.

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]
Sent: Saturday, October 05, 2013 8:59 AM
To: Schmeling, Randi I; Rindone, Joseph P.; Dr John Nanson; Gardner, Jonathan H., (SES) FACHE; Pharmacist, Tucson, Dr. Marjorie Ford
Cc: Anthony OConnell; Dan Shearer
Subject: Medicine trails

[Quoted text hidden]

10/7



Anthony OConnell <anthonymineroconnell@gmail.com>

Medicine trails

5 messages

Anthony OConnell <anthonymineroconnell@gmail.com> Mon, Oct 7, 2013 at 10:53 AM
 To: Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr John Nanson <john.nanson@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>
 Cc: John Humenik <jhumenik@azstarnet.com>, bbuell@azstar.net, Anthony OConnell <anthonymineroconnell@gmail.com>

Dear VA personnel controlling my medicine:

- (1) Please renew my prescriptions for SIMVASTATIN 80MG TAB and BUPROPION HCL 150MG 12HR SA TAB.
- (2) Please let the records show that I revoke the Power Of Attorney I gave the VA dated January 30, 2009.
- (3) Please follow the medicine trails:

Med Why, on the VA web site <https://www.myhealth.va.gov>, do my medicines SIMVASTATIN 80MG TAB and BUPROPION HCL 150MG 12HR SA TAB have "0 refills remaining" since sometime before May 6, 2013, and then disappear from the list on August 8, 2013? I cannot request them if they are not on the list. What are the expected effects from stopping these medicines?

Antho
To: Pr
From: Why, on the same VA web site, do my medicines DIGOXIN 0.25 MG TAB, FINASTERIDE 5 MG TAB, METOPROLOL 25 MG TAB, and TAMSULOSIN 0.4 MG CAP, show 2 refills remaining on September 16, 2013, and 1 refill remaining on September 17, 2013, when I received none of these medicines on or around this time? Where did refill 2 for these four medicines go?

Why does the Tucson Pharmacist Dr Marjorie Ford remain silent?

Thank you.

Anthony OConnell 7637

Reference: <http://www.canwelookattheevidence.com>

Schmeling, Randi I <Randi.Schmeling@va.gov> Mon, Oct 7, 2013 at 10:57 AM
 To: Anthony OConnell <anthonymineroconnell@gmail.com>, "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, "Rindone, Joseph P." <Joseph.Rindone@va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Gardner, Jonathan H., (SES) FACHE" <Jonathan.Gardner@va.gov>
 Cc: John Humenik <jhumenik@azstarnet.com>, bbuell@azstar.net

Once again, do not use outlook as is not secure, you MUST use secure messaging. Simvastatin was changed by cardiology to atorvastatin which has been renewed. Bupropion you were getting from Prescott. This has been ordered. I will ask pharmacy where your meds were sent. Please come by the clinic and verify your address.

AGAIN - DO NOT USE OUTLOOK AGAIN. USE SECURE MESSAGING. I have asked our information security officer to address this issue with you.

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]
Sent: Monday, October 07, 2013 10:54 AM
To: Schmeling, Randi I; Pharmacist, Tucson, Dr. Marjorie Ford; Rindone, Joseph P.; Dr John Nanson; Gardner, Jonathan H., (SES) FACHE
Cc: John Humenik; bbuell@azstar.net; Anthony OConnell
Subject: Medicine trails

[Quoted text hidden]

Mail Delivery Subsystem <mailer-daemon@googlemail.com>
To: anthonymineroconnell@gmail.com

Tue, Oct 8, 2013 at 12:03 PM

This is an automatically generated Delivery Status Notification

THIS IS A WARNING MESSAGE ONLY.

YOU DO NOT NEED TO RESEND YOUR MESSAGE.

Delivery to the following recipient has been delayed:

To: bbuell@azstar.net

Message will be retried for 2 more day(s)

Technical details of temporary failure:

The recipient server did not accept our requests to connect. Learn more at <http://support.google.com/mail/bin/answer.py?answer=7720>

[0] azstar.net. [69.58.188.49]:25: Connection timed out

----- Original message -----

DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;
d=gmail.com; s=20120113;

h=mime-version:date:message-id:subject:from:to:cc:content-type;
bh=6GNFMWsm7e6KZ36XK0g7mqvu2szXht57QpbFLdtBTyk=;

b=w+SNJCF+hZthE94w91xYzG5B6zSGB56GxtrMKkLdmxnbKr0zeHTrkMsC7Ey4O/S0r/
NpNL7vwdOiVQD6spOkxsC0VX2mqiW30dSSXcqRI/GfTrnhAB9JkDjCu2jMdvG3pQRKLR
mOhD3aa+/LkDn/1dDZWrMn3OcrQj18YODRmpISKIjIbpnrTR1+FE6gUYKVsmgLCksAWv
ip0Y7urgguOAw47ey+JRTEDHHbPTzIUcFyxf4L/mh1v5FopYNOE9smFgowcLI6vuowuG
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ywDA==

MIME-Version: 1.0

X-Received: by 10.152.203.233 with SMTP id kt9mr3107640lac.29.1381168416618;

Mon, 07 Oct 2013 10:53:36 -0700 (PDT)

Received: by 10.114.187.112 with HTTP; Mon, 7 Oct 2013 10:53:36 -0700 (PDT)

Date: Mon, 7 Oct 2013 10:53:36 -0700

Message-ID: <CA+8KOFsftb08SGwe9u6Q=i2e03XtNhgCYUxL0keCfMZ9vV4eMg@mail.gmail.com>

Subject: Medicine trails

From: Anthony OConnell <anthonymineroconnell@gmail.com>
 To: Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr John Nanson <john.nanson@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>
 Cc: John Humenik <jhumenik@azstarnet.com>, bbel@azstar.net, Anthony OConnell <anthonymineroconnell@gmail.com>
 Content-Type: multipart/alternative; boundary=001a11345984d8ff3804e82a5407
 [Quoted text hidden]

Mail Delivery Subsystem <mailer-daemon@googlemail.com>
 To: anthonymineroconnell@gmail.com

Wed, Oct 9, 2013 at 12:14 PM

[Quoted text hidden]
 [Quoted text hidden]

Mail Delivery Subsystem <mailer-daemon@googlemail.com>
 To: anthonymineroconnell@gmail.com

Thu, Oct 10, 2013 at 2:33 PM

Delivery to the following recipient failed permanently:

bbel@azstar.net

Technical details of permanent failure:

[Quoted text hidden]
 [Quoted text hidden]

MAILED
 TO: anthonymineroconnell@gmail.com

SENT
 TO: anthonymineroconnell@gmail.com



10/8
Anthony OConnell <anthonymineroconnell@gmail.com>

Medicine trails

1 message

Anthony OConnell <anthonymineroconnell@gmail.com>

Tue, Oct 8, 2013 at 11:16 AM

To: "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>

Dear VA personnel controlling my medicine:

Why not just send me my medicine?

(1) Please renew my prescriptions for SIMVASTATIN 80MG TAB and BUPROPION HCL 150MG 12HR SA TAB (Not Atorvastatin and Buspirone or anything else).

(2) Please update the VA records to show that I revoke the Power Of Attorney I gave the VA dated January 30, 2009.

(3) Please expose and recognize the medicine trails:

(a) Why were medicines sent to me from two VA's last May and June that read "Refill 4 of 4" when there were no previous fills sent on this prescription(?)? Where did refills 1 of 4, refills 2 of 4, and refills 3 of 4 go?

(b) Why, on the VA web site <https://www.myhealth.va.gov>, do my medicines SIMVASTATIN 80MG TAB and BUPROPION HCL 150MG 12HR SA TAB have "0 refills remaining" since sometime before May 6, 2013, and then disappear from the list on August 8, 2013? I cannot request them if they are not on the list. What are the expected effects from stopping these medicines?

(c) Why, on the same VA web site, do my medicines DIGOXIN 0.25 MG TAB, FINASTERIDE 5 MG TAB, METOPROLOL 25 MG TAB, and TAMSULOSIN 0.4 MG CAP, change from "No Refills Remaining" on July 2, 2013, to "2 Refills Remaining" on July 3, 2013? I did not receive anything.

(d) Why did the refill status for these same four medicines in (c) above show 2 refills remaining on September 16, 2013, and 1 refill remaining on September 17, 2013, when I received none of these medicines on or around this time? Where did refill 2 for these four medicines go?

(e) Why does the Tucson Pharmacist Dr Marjorie Ford remain silent?

(4) Why Cardiology visit now?

(a) Please tell me who made an appointment for me with Cardiology for October 1, 2013, and for what purpose. I had had a Cardiology visit 64 days before this, on July 30, 2013.

(b) On this October 1 visit why did Dr. Kandala enter into my prescription activity and prescribe Atorvastatin in place of Simvastatin for me against my wishes? Why now?

(c) On this October 1 visit why was Dr. Kandala so insistent that I get a angiogram? I was never told this before: I don't believe the issue was mentioned before. Dr. Lanada asked me about six or seven times, and went out of the room to consult with someone, and came back continuing to insist and seeming exasperated that I didn't agree. Why want to stick something into the vein near my groin and up into my heart now? Why

now?

(5) Why is there no oversight?

Why not just send me my medicine?

Thank you.

Anthony OConnell 7637

Reference: <http://www.canwelookattheevidence.com>





10/9
Anthony OConnell <anthonymineroconnell@gmail.com>

Please follow the medicine trails

1 message

Anthony OConnell <anthonymineroconnell@gmail.com>

Wed, Oct 9, 2013 at 2:16 PM

To: "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>

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(b) Why, on the VA web site <https://www.myhealth.va.gov>, do my medicines SIMVASTATIN 80MG TAB and BUPROPION HCL 150MG 12HR SA TAB have "0 refills remaining" since sometime before May 6, 2013, and then disappear from the list on August 8, 2013? I cannot request them if they are not on the list. What are the expected effects from stopping these medicines?

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now?

(5) Why the extreme avoidance of accountability?

Why not just send me my medicine?

Thank you.

Anthony OConnell 7637

Reference: <http://www.canwelookattheevidence.com>



Anthony OConnell <anthonymineroconnell@gmail.com>

Medicine trails, why can't they be followed?

1 message

Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Oct 10, 2013 at 7:49 AM

To: Patient Advocate <vicky.mcmanaman@med.va.gov>, Patient Advocate <bradly.hogue@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>

Dear VA personnel controlling my medicine:

Why not just send me my medicines like you send other veterans their medicines?

(1) Please renew my prescription for SIMVASTATIN 80MG TAB (And not with Atorvastatin or any other substitute). Why was my BUPROPION HCL 150MG 12HR SA TAB renewed for only 1 fill?

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(3) Please expose and recognize the medicine trails:

(a) Why were medicines sent to me from two VA's last May and June that read "Refill 4 of 4" when there were no previous fills sent on this prescription(?). Where did refills 1 of 4, refills 2 of 4, and refills 3 of 4 go?

(b) Why, on the VA web site <https://www.myhealth.va.gov>, do my medicines SIMVASTATIN 80MG TAB and BUPROPION HCL 150MG 12HR SA TAB have "0 refills remaining" since sometime before May 6, 2013, and then disappear from the list on August 8, 2013? I cannot request them if they are not on the list. What are the expected effects from stopping these medicines?

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that I didn't agree. Why want to stick something into the vein near my groin and up into my heart now? Why now?

(d) Please tell me why I received a form letter yesterday saying "Your doctor has requested a Chemical Heart Stress Test (Sestamibi) ...". A stress test has never been mentioned since 2003. Who is the Doctor? Why now?

(5) Why are my repeated requests to update the VA records to show that I revoke the Power Of Attorney I gave the VA dated January 30, 2009, ignored?

(6) Why the extreme avoidance of accountability?

Why not just send me my medicines like you send other veterans their medicines?

Thank you.

Anthony OConnell 7637

Reference: <http://www.canwelookattheevidence.com>



Anthony O'Connell <anthonymineroconnell@gmail.com>

Medicine trails, why can't they be followed?

Message

Anthony O'Connell <anthonymineroconnell@gmail.com>

Fri, Oct 11, 2013 at 10:25 AM

To: Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, Patient Advocate <vicky.mcmanaman@med.va.gov>, Patient Advocate <bradly.hogue@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Congressman Ron Barber <patty.valera@mail.house.gov>

Dear VA personnel controlling my medicine:

Why not just send me my medicines like you send other veterans their medicines?

(1) Please renew my prescription for SIMVASTATIN 80MG TAB (And not with Atorvastatin or any other substitute). Why was my BUPROPION HCL 150MG 12HR SA TAB renewed for only 1 fill?

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(a) Why were medicines sent to me from two VA's last May and June that read "Refill 4 of 4" when there were no previous fills sent on this prescription(?)? Where did refills 1 of 4, refills 2 of 4, and refills 3 of 4 go?

(b) Why, on the VA web site <https://www.myhealth.va.gov>, do my medicines SIMVASTATIN 80MG TAB and BUPROPION HCL 150MG 12HR SA TAB have "0 refills remaining" since sometime before May 6, 2013, and then disappear from the list on August 8, 2013? I cannot request them if they are not on the list. What are the expected effects from stopping these medicines?

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(6) Why the extreme avoidance of accountability?

Why not just send me my medicines like you send other veterans their medicines?

Thank you.

Anthony OConnell 7637

Reference: <http://www.canwelookattheevidence.com>



Anthony OConnell <anthonymineroconnell@gmail.com>

Medicine trails; why can't they be followed?

1 message

Anthony OConnell <anthonymineroconnell@gmail.com>

Tue, Oct 15, 2013 at 12:50 PM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>

Dear VA personnel controlling my medicine:

Why not just send me my medicines like you send other veterans their medicines?

(1) Please renew my prescription for SIMVASTATIN 80MG TAB (And not with Atorvastatin or any other substitute).

(2) Why was my BUPROPION HCL 150MG 12HR SA TAB renewed for only 1 fill? I received 1 fill and again there are "0 refills remaining". What do I have to do to get my prescription for BUPROPION renewed again?

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(8) Please tell me why I received a form letter on or around October 10, 2013, saying "Your doctor has requested a Chemical Heart Stress Test (Sestamibi) ...". A stress test has never been mentioned since 2003. Who is the doctor? Why now?

(9) Please update the VA records to show that I revoke the Power Of Attorney I gave the VA dated January 30, 2009. Why have my repeated requests to update the VA records to show that I revoke the Power Of Attorney I gave the VA dated January 30, 2009, ignored?

(10) Why are my common sense questions ignored? What would I have to do to get answers? Do you think the course I have been put on would lead to anything but my death? What level of accountability do you accept?

Why not just send me my medicines like you send other veterans their medicines?

Thank you.

Anthony OConnell 7637



Anthony OConnell <anthonymineroconnell@gmail.com>

Medicine trails: why can't they be followed?

Message

Anthony OConnell <anthonymineroconnell@gmail.com>

Wed, Oct 16, 2013 at 7:51 AM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>

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Thank you.

Anthony OConnell 7637

10/17



Anthony OConnell <anthonymineroconnell@gmail.com>

Medicine trails, why can't they be followed?

2 messages

Anthony OConnell <anthonymineroconnell@gmail.com> Thu, Oct 17, 2013 at 6:22 AM
 To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>

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Why not just send me my medicines like you send other veterans their medicines?

Thank you.

Anthony OConnell 7637

Mail Delivery System <MAILER-DAEMON@gwwmta1.va.gov>

Thu, Oct 17, 2013 at 6:22 AM

To: anthonymineroconnell@gmail.com

The following message to <marjorie.ford@med.va.gov> was undeliverable.

The reason for the problem:

5.1.0 - Unknown address error 550-'5.1.1 User unknown'

Final-Recipient: rfc822;marjorie.ford@med.va.gov

Action: failed

Status: 5.0.0 (permanent failure)

Remote-MTA: dns; [10.232.120.13]

Diagnostic-Code: smtp; 5.1.0 - Unknown address error 550-'5.1.1 User unknown' (delivery attempts: 0)

----- Forwarded message -----

From: Anthony OConnell <anthonymineroconnell@gmail.com>

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>

Cc:

Date: Thu, 17 Oct 2013 06:22:09 -0700

Subject: Medicine trails, why can't they be followed?

 noname
OK

10/18



Anthony OConnell <anthonymineroconnell@gmail.com>

Can we follow the medicine trails? There is no other way to see where the medicine went.

1 message

Anthony OConnell <anthonymineroconnell@gmail.com> Fri, Oct 18, 2013 at 6:30 AM
To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>

Dear VA personnel controlling my medicine:

Why not just send me my medicines like you send other veterans their medicines?

(1) Please renew my prescription for SIMVASTATIN 80MG TAB (And not with Atorvastatin or any other substitute).

(2) Why was my BUPROPION HCL 150MG 12HR SA TAB renewed for only 1 fill? I received 1 fill so again there are "0 refills remaining". What do I have to do to get my prescription for BUPROPION renewed again?

(3) Why did the refill status for my DIGOXIN 0.25 MG TAB, FINASTERIDE 5 MG TAB, METOPROLOL 25 MG TAB, and TAMSULOSIN 0.4 MG CAP, change from 2 refills remaining on September 16, 2013, to 1 refill remaining on September 17, 2013, when I received none of these medicines on or around these dates? Where did refill 2 for these four medicines go?

(4) Why does the Tucson Pharmacist Dr Marjorie Ford remain silent?

(5) Why Cardiology now? Please tell me who made an appointment for me with Cardiology for October 1, 2013, and for what purpose. I had had a Cardiology visit 64 days before this, on July 30, 2013. Why now?

(6) Why Cardiology now? On this October 1 visit why did Dr. Kandala enter into my prescription activity and prescribe Atorvastatin in place of Simvastatin for me against my wishes? Why now?

(7) Why Cardiology now? On this October 1 visit why was Dr. Kandala so insistent that I get a angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Dr. Lanada asked me about six or seven times, and went out of the room to consult with someone, and came back continuing to insist and seeming exasperated that I didn't agree. Why want to stick something into my heart now? Why now?

(8) Please tell me why I received a form letter on or around October 10, 2013, saying "Your doctor has requested a Chemical Heart Stress Test (Sestamibi) ...". A stress test has never been mentioned since 2003. Who is the doctor? Why now?

(9) Please update the VA records to show that I revoke the Power Of Attorney I gave the VA dated January 30, 2009. Why are my repeated requests for this ignored?

(10) Why are my common sense questions ignored? What would I have to do to get answers? What level of accountability do you accept? Do you think the course I have been put on would lead to anything but my death?

Why not just send me my medicines like you send other veterans their medicines?

Thank you.

Anthony OConnell 7637



Anthony O'Connell <anthonymineroconnell@gmail.com>

Can't log in to https://www.myhealth.va.gov

2 messages

Anthony O'Connell <anthonymineroconnell@gmail.com>
To: MyHealtheVet Coordinator <paula.newsome@med.va.gov>

Fri, Oct 18, 2013 at 8:10 AM

Dear Tucson MyHealtheVet Coordinator Paula Newsome,

I've tried a dozen times this morning, October 18, 2013, to log in to https://www.myhealth.va.gov but I get "An unexpected error has occurred". Would you please tell me what the problem is and correct it?

I can't request my medicine or see what the pharmacy has as my refill status unless I can log into https://www.myhealth.va.gov.

Thank you.

Anthony O'Connell 7637

Mail Delivery System <MAILER-DAEMON@gwwmta2.va.gov>
To: anthonymineroconnell@gmail.com

Fri, Oct 18, 2013 at 8:11 AM

The following message to <paula.newsome@med.va.gov> was undeliverable.

The reason for the problem:

5.1.0 - Unknown address error 550-'5.1.1 User unknown'

Final-Recipient: rfc822;paula.newsome@med.va.gov

Action: failed

Status: 5.0.0 (permanent failure)

Remote-MTA: dns; [10.232.120.13]

Diagnostic-Code: smtp; 5.1.0 - Unknown address error 550-'5.1.1 User unknown' (delivery attempts: 0)

----- Forwarded message -----

From: Anthony O'Connell <anthonymineroconnell@gmail.com>
To: MyHealtheVet Coordinator <paula.newsome@med.va.gov>

Date: Fri, 18 Oct 2013 08:10:55 -0700

Subject: Can't log in to https://www.myhealth.va.gov

Dear Tucson MyHealtheVet Coordinator Paula Newsome,

I've tried a dozen times this morning, October 18, 2013, to log in to https://www.myhealth.va.gov but I get "An unexpected error has occurred". Would you please tell me what the problem is and correct it?

I can't request my medicine or see what the pharmacy has as my refill status unless I can log into https://www.myhealth.va.gov.

Thank you.

Anthony O'Connell 7637



Anthony OConnell <anthonymineroconnell@gmail.com>

Can't log into https://www.myhealth.va.gov

3 messages

Anthony OConnell <anthonymineroconnell@gmail.com>

Fri, Oct 18, 2013 at 8:20 AM

To: "Newsome, Paula S." <paula.newsome@va.gov>

Dear Tucson MyHealtheVet Coordinator Paula Newsome,

I've tried a dozen times this morning, October 18, 2013, to log in to https://www.myhealth.va.gov but I get "An unexpected error has occurred". Would you please tell me what the problem is and correct it?

I can't request my medicine or see what the pharmacy has as my refill status unless I can log into https://www.myhealth.va.gov.

Thank you.

Anthony O'Connell 7637

Newsome, Paula S. <Paula.Newsome@va.gov>

Fri, Oct 18, 2013 at 8:35 AM

To: Anthony OConnell <anthonymineroconnell@gmail.com>

Mr. O'Connell,

I just logged in with no problem, so I do not think it is a website issue. However, if you continue to receive that error message, please report it to the National My HealtheVet Help Desk at (877) 327-0022.

Paula

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]

Sent: Friday, October 18, 2013 8:21 AM

To: Newsome, Paula S.

Subject: Can't log into https://www.myhealth.va.gov

[Quoted text hidden]

Anthony OConnell <anthonymineroconnell@gmail.com>

Fri, Oct 18, 2013 at 8:41 AM

To: "Newsome, Paula S." <Paula.Newsome@va.gov>

Thank you.

[Quoted text hidden]



Anthony OConnell <anthonymineroconnell@gmail.com>

Can we follow the medicine trails? There is no other way to see where the medicine went.

1 message

Anthony OConnell <anthonymineroconnell@gmail.com>

Sat, Oct 19, 2013 at 5:41 PM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>

Dear VA personnel controlling my medicine:

Why not just send me my medicines like you send other veterans their medicines?

(1) Please renew my prescription for SIMVASTATIN 80MG TAB (And not with Atorvastatin or any other substitute).

(2) Why was my BUPROPION HCL 150MG 12HR SA TAB renewed for only 1 fill? I received 1 fill so again there are "0 refills remaining". What do I have to do to get my prescription for BUPROPION renewed again?

(3) Why did the refill status for my DIGOXIN 0.25 MG TAB, FINASTERIDE 5 MG TAB, METOPROLOL 25 MG TAB, and TAMSULOSIN 0.4 MG CAP, change from 2 refills remaining on September 16, 2013, to 1 refill remaining on September 17, 2013, when I received none of these medicines on or around these dates? Where did refill 2 for these four medicines go?

(4) Why does the Tucson Pharmacist Dr Marjorie Ford remain silent?

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(8) Please tell me why I received a form letter on or around October 10, 2013, saying "Your doctor has requested a Chemical Heart Stress Test (Sestamibi) ...". A stress test has never been mentioned since 2003. Who is the doctor? Why now?

(9) Please update the VA records to show that I revoke the Power Of Attorney I gave the VA dated January 30, 2009. Why are my repeated requests for this ignored?

(10) Why are my common sense questions ignored? What would I have to do to get answers? What level of accountability do you accept? Do you think the course I have been put on would lead to anything but my death?

Why not just send me my medicines like you send other veterans their medicines?

Thank you.

Anthony OConnell 7637



Anthony OConnell <anthonymineroconnell@gmail.com>

Can we follow the medicine trails? There is no other way to see where the medicine went.

2 messages

Anthony OConnell <anthonymineroconnell@gmail.com>

Mon, Oct 21, 2013 at 3:43 AM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>

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Why not just send me my medicines like you send other veterans their medicines?

Thank you.

Anthony OConnell 7637

Mail Delivery System <MAILER-DAEMON@gwwmta1.va.gov>

Mon, Oct 21, 2013 at 3:43 AM

To: anthonymineroconnell@gmail.com

The following message to <marjorie.ford@med.va.gov> was undeliverable.

The reason for the problem:

5.1.0 - Unknown address error 550-'5.1.1 User unknown'

Final-Recipient: rfc822;marjorie.ford@med.va.gov

Action: failed

Status: 5.0.0 (permanent failure)

Remote-MTA: dns; [10.232.120.13]

Diagnostic-Code: smtp; 5.1.0 - Unknown address error 550-'5.1.1 User unknown' (delivery attempts: 0)

----- Forwarded message -----

From: Anthony OConnell <anthonymineroconnell@gmail.com>

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>

Cc:

Date: Mon, 21 Oct 2013 03:43:26 -0700

Subject: Can we follow the medicine trails? There is no other way to see where the medicine went.

 **noname**
OK



Anthony OConnell <anthonymineroconnell@gmail.com>

Can we follow the medicine trails? There is no other way to find out where the medicine went.

Message

Anthony OConnell <anthonymineroconnell@gmail.com> Tue, Oct 22, 2013 at 2:02 AM
To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, marjorie.ford@va.gov

Dear VA personnel controlling my medicine:

Please answer these questions.

Why not just send me my medicines like you send other veterans their medicines?

(1) Please renew my prescription for SIMVASTATIN 80MG TAB (And not with Atorvastatin or any other substitute).

(2) Why was my BUPROPION HCL 150MG 12HR SA TAB renewed for only 1 fill? I received 1 fill so again there are "0 refills remaining". What do I have to do to get my prescription for BUPROPION renewed again?

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(10) Why are my common sense questions ignored? What would I have to do to get answers? What level of accountability do you accept? Do you think the course I have been put on would lead to anything but my death?

Why not just send me my medicines like you send other veterans their medicines?

Thank you.

Anthony OConnell 7637



Anthony OConnell <anthonymineroconnell@gmail.com>

Can we follow the medicine trails? There is no other way to see where the medicine went.

Anthony OConnell <anthonymineroconnell@gmail.com>

Wed, Oct 23, 2013 at 11:49 AM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Please answer these questions: I don't understand why I can't get answers.

Why not just send me my medicines like you send other veterans their medicines?

(1) Please renew my prescription for SIMVASTATIN 80MG TAB (And not with Atorvastatin or any other substitute).

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Why not just send me my medicines like you send other veterans their medicines?

Thank you.

Anthony OConnell 7637



Anthony OConnell <anthonymineroconnell@gmail.com>

Can we follow the medicine trails? There is no other way to see where the medicine went.

2 messages

Anthony OConnell <anthonymineroconnell@gmail.com> Thu, Oct 24, 2013 at 4:29 AM
 To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>
 Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Please answer the questions: I don't understand why I can't get answers.

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(7) Why Cardiology now? On this October 1 visit why was Dr. Kandala so insistent that I get a angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Dr. Lanada asked me about six or seven times, and went out of the room to consult with someone, and came back continuing to insist and seeming exasperated that I didn't agree. Why want to stick something into my heart now? Why now?

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Why not just send me my medicines like you send other veterans their medicines?

Thank you.

Anthony OConnell 7637

Schmeling, Randi I <Randi.Schmeling@va.gov>
To: Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Oct 24, 2013 at 3:09 PM

Please see your secure messaging for response.

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]
Sent: Thursday, October 24, 2013 4:29 AM
To: Pharmacist, Tucson, Dr. Marjorie Ford; Cardiologist Dr Karl Kern; Gardner, Jonathan H., (SES) FACHE; Schmeling, Randi I
Cc: Congressman Ron Barber
Subject: Can we follow the medicine trails? There is no other way to see where the medicine went.

[Quoted text hidden]

Schmeling,
To: An

7/1

From:

Cc:

Re:

From:

To:

Sent: 10/24/2013 04:59 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 172402909
Subject: General General Inquiry

I will not answer in Outlook as you should not be using it.
I refilled your meds but with just one refill as I will be retiring November 27. When you are on your last refill, you will need to make an appointment with your new provider.

If you did not receive the medications that went out then you will need to drive to the main VA and talk to pharmacy since you do not have a phone. They can trace them and provide a refill if they were lost.

Regarding cardiology, you requested the referral since you were having chest pain. Therefore they ordered a stress test and changed your cholesterol medication since your cholesterol was not at the goal they wished. If you have any questions regarding any of this, I suggest you drive to the main VA and make a followup appointment with cardiology to discuss since you do not have a phone and cannot call them.

To change your living will, make an appointment with the social worker to get a new one with your current wishes on file.

Previous Messages in Thread



Anthony OConnell <anthonymineroconnell@gmail.com>

Can we follow the medicine trails? There is no other way to see where the medicine went.

1 message

Anthony OConnell <anthonymineroconnell@gmail.com>

Fri, Oct 25, 2013 at 6:15 AM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Please answer the questions: I don't understand why I can't get answers.

Why not just send me my medicines like you send other veterans their medicines?

(1) Please renew my prescription for SIMVASTATIN 80MG TAB (And not with Atorvastatin or any other substitute).

(2) Why was my BUPROPION HCL 150MG 12HR SA TAB renewed for only 1 fill? I received 1 fill so again there are "0 refills remaining". What do I have to do to get my prescription for BUPROPION renewed again?

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(9) Please update the VA records to show that I revoke the Power Of Attorney I gave the VA dated January 30, 2009. Why are my repeated requests for this ignored?

(10) Do you think the course I have been put on will lead to anything but my death?

(11) What level of accountability do you accept?

Why not just send me my medicines like you send other veterans their medicines?

Thank you.

Anthony OConnell 7637



Anthony OConnell <anthonymineroconnell@gmail.com>

Can we follow the medicine trails? There is no other way to see where the medicine went.

message

Anthony OConnell <anthonymineroconnell@gmail.com>

Sat, Oct 26, 2013 at 7:04 AM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>

Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Please answer the questions. I don't understand Randi Schmeling's replies in secure messaging. If anyone believes they are answers please bring them out into the open and let's address them.

Why not just send me my medicines like you send other veterans their medicines?

(1) Please renew my prescription for SIMVASTATIN 80MG TAB (And not with Atorvastatin or any other substitute).

(2) Why was my BUPROPION HCL 150MG 12HR SA TAB renewed for only 1 fill? I received 1 fill so again there are "0 refills remaining". What do I have to do to get my prescription for BUPROPION renewed again?

(3) Why did the refill status for my DIGOXIN 0.25 MG TAB, FINASTERIDE 5 MG TAB, METOPROLOL 25 MG TAB, and TAMSULOSIN 0.4 MG CAP, change from 2 refills remaining on September 16, 2013, to 1 refill remaining on September 17, 2013, when I received none of these medicines on or around these dates? Where did refill 2 for these four medicines go?

(4) Why does the Tucson Pharmacist Dr Marjorie Ford remain silent?

(5) Why Cardiology now? Please tell me who made an appointment for me with Cardiology for October 1, 2013, and for what purpose. I had had a Cardiology visit 64 days before this, on July 30, 2013. Why now?

(6) Why Cardiology now? On this October 1 visit why did Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes? Why was I sent it when I didn't request it? I received it on October 22. The VA web site shows I didn't request it. Why now?

(7) Why Cardiology now? On this October 1 visit why was Dr. Kandala so insistent that I get a angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Dr. Lanada asked me about six or seven times, and went out of the room to consult with someone, and came back continuing to insist and seeming exasperated that I didn't agree. Why want to stick something into my heart now? Why now?

(8) Please tell me why I received a form letter on or around October 10, 2013, saying "Your doctor has requested a Chemical Heart Stress Test (Sestamibi) ...". A stress test has never been mentioned since 2003. Who is the doctor? Why now?

(9) Please update the VA records to show that I revoke the Power Of Attorney I gave the VA dated January 30, 2009. Why are my repeated requests for this ignored?

(10) Do you think the course I have been put on will lead to anything but my death?

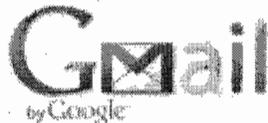
(11) What level of accountability do you accept?

Why not just send me my medicines like you send other veterans their medicines?

Thank you.

Anthony OConnell 7637

10/20



Anthony OConnell <anthonymineroconnell@gmail.com>

Your certified letter of October 25, 2013

message

Anthony OConnell <anthonymineroconnell@gmail.com>

Sat, Oct 26, 2013 at 12:52 PM

To: timothy.mueller@med.va.gov

Dear Dr. Timothy Mueller:

I received your certified letter of October 25, 2013. If you are saying that it is against the rules to email the VA would you please state the rule?

If you are accusing me of "disrespectful behavior" or "disruptive behavior" would you please identify it? Please be specific.

Why not just expose the medicine trails, recognize the breaks, and send me my medicines like you send other veterans their medicines?

Thank you.

Anthony OConnell 7637

Author:

To:

Date:

From:

Words:

If you:

spam:

you:

you:

That:

YOUR:

Anti:

Author:

To:

Date:

From:

Words:

If you:

spam:

you:

you:

Your:

Anti:



Anthony O'Connell <anthonymineroconnell@gmail.com>

Your certified letter of October 25, 2013:

1 message

Anthony O'Connell <anthonymineroconnell@gmail.com>

Mon, Oct 28, 2013 at 5:18 AM

To: timothy.mueller@med.va.gov

Dear Dr Mueller:

I don't understand your certified letter of October 25, 2013:

"Dear Mr. O'Connell:

It is important that this facility is a safe environment for all patients and staff. Safe health care is based on mutual respect between provider and patient. We take disrespectful behavior and unauthorized use of internal communication systems seriously at the Southern Arizona VA Health Care System, whether towards your provider, other VA staffmembers or fellow patients. It was reported to the Disruptive Behavior Committee that you are abusing MyHealthVet secure messaging and staff telephone voice mail. It was also reported to the committee that you are inappropriately using internal Outlook messaging to address clinical concerns. Outlook is not secure and will not be used to address clinical topics. This behavior must stop. The committee is composed of clinicians and administrative representatives. After reviewing this incident, the committee has recommended this letter be sent to you. Behavior of this nature in the future could lead to further actions.

Our goal is to provide high quality health care in a safe and caring environment for you as well as everyone else. I hope you will heed this warning and manage your behavior appropriately. If you have any questions, please call Sally Petty, RN, 520-792-1450, extension 6402.

Sincerely,
Timothy I. Mueller, MD"

Please identify what you are accusing me of and give me an example. Please be specific. If you are saying that it is against the rules to email the VA would you please state the rule?

Can we not lose sight of the immediate issue? The immediate issue is can my medicine trails be exposed or can my medicine trails not be exposed. What is your opinion?

Thank you

Anthony O'Connell 7637



10/28
Anthony OConnell <anthonymineroconnell@gmail.com>

Can we expose the medicine trails? There is no other way to see where the medicine went.

1 message

Anthony OConnell <anthonymineroconnell@gmail.com> Mon, Oct 28, 2013 at 5:59 AM
To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, timothy.mueller@med.va.gov
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Please answer the questions.

Why not just send me my medicines like you send other veterans their medicines? Why not expose the medicine trails, recognize the breaks, and make common sense corrections so we can all move on?

(1) Please renew my prescription for SIMVASTATIN 80MG TAB (And not with Atorvastatin or any other substitute).

(2) Why was my BUPROPION HCL 150MG 12HR SA TAB renewed for only 1 fill? I received 1 fill so again there are "0 refills remaining". What do I have to do to get my prescription for BUPROPION renewed again?

(3) Why did the refill status for my DIGOXIN 0.25 MG TAB, FINASTERIDE 5 MG TAB, METOPROLOL 25 MG TAB, and TAMSULOSIN 0.4 MG CAP, change from 2 refills remaining on September 16, 2013, to 1 refill remaining on September 17, 2013, when I received none of these medicines on or around these dates? Where did the refill 2 for these four medicines go?

I do not understand Randi Schmeling's reply in secure message "If you did not receive the medications that went out then you will need to drive to the main VA and talk to pharmacy since you do not have a phone."

(4) Why does the Tucson Pharmacist Dr Marjorie Ford remain silent?

(5) Why Cardiology now? Please tell me who made an appointment for me with Cardiology for October 1, 2013, and for what purpose. I had had a Cardiology visit 64 days before this, on July 30, 2013. Why now?

(6) Why Cardiology now? On this October 1 visit why did Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes? Why was I sent it when I didn't request it? I received it on October 22. The VA web site shows I didn't request it. Why now?

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(8) Please tell me why I received a form letter on or around October 10, 2013, saying "Your doctor has requested a Chemical Heart Stress Test (Sestamibi) ...". A stress test has never been mentioned since 2003. Who is the doctor? Why now?

(9) Please update the VA records to show that I revoke the Power Of Attorney I gave the VA dated January 30, 2009. Why are my repeated requests for this ignored?

(10) Do you think the course I have been put on will lead to anything but my death? Do you want to expose the medicine trails or not? Do you want to block my access to the VA website that shows the refill status of my

medicines and make the block appear as my fault?

I do not understand Dr Timothy Mueller's certified letter of October 25, 2013:

"Dear Mr. O'Connell:

It is important that this facility is a safe environment for all patients and staff. Safe health care is based on mutual respect between provider and patient. We take disrespectful behavior and unauthorized use of internal communication systems seriously at the Southern Arizona VA Health Care System, whether towards your provider, other VA staffmembers or fellow patients. It was reported to the Disruptive Behavior Committee that you are abusing MyHealthVet secure messaging and staff telephone voice mail. It was also reported to the committee that you are inappropriately using internal Outlook messaging to address clinical concerns. Outlook is not secure and will not be used to address clinical topics. This behavior must stop. The committee is composed of clinicians and administrative representatives. After reviewing this incident, the committee has recommended this letter be sent to you. Behavior of this nature in the future could lead to further actions.

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Sincerely,

Timothy I. Mueller, MD"

Please identify what I am being accused of. Please be specific and give me an example. If this is saying that it is against the rules to email the VA would you please state the rule?

Can we not lose sight of the immediate issue? The immediate issue is can my medicine trails be exposed or can my medicine trails not be exposed.

Why not just send me my medicines like you send other veterans their medicines?

Thank you.

Anthony OConnell 7637

Mueller, Timothy I. <Timothy.Mueller@va.gov>

Mon, Oct 28, 2013 at 4:08 PM

To: Anthony OConnell <anthonymineroconnell@gmail.com>, "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, "Gardner, Jonathan H., (SES) FACHE" <Jonathan.Gardner@va.gov>, "Schmeling, Randi I" <Randi.Schmeling@va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Mr. OConnell - this is not a secure means to address your concerns. Since it is not secure, VA staff are not able to use it to address the issues you raise. Please stop using it. You need to use Secure Messaging through MyHealthVet for this type of communication. In addition please contact Sally Petty, RN, 520-792-1450, extension 6402 to address your concerns in a comprehensive manner.

Thanks for your working within our constraints. They have been developed to preserve the confidentiality and privacy of the Veterans that we serve.

Sincerely,

Timothy Mueller MD

Acting Chief Mental Health Care Line

SAVAHCS

3601 S 6th Avenue (4-116A)

Tucson, AZ 85723

520-792-1450 x5525

timothy.mueller@va.gov

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]

Sent: Monday, October 28, 2013 6:00 AM

To: Pharmacist, Tucson, Dr. Marjorie Ford; Gardner, Jonathan H., (SES) FACHE; Schmeling, Randi I; Cardiologist Dr Karl Kern; Mueller, Timothy I.

Cc: Congressman Ron Barber.

Subject: Can we expose the medicine trails? There is no other way to see where the medicine went.

[Quoted text hidden]



Anthony OConnell <anthonymineroconnell@gmail.com>

Can we see the medicine trails? There is no other way to see where the medicine went.

Message

Anthony OConnell <anthonymineroconnell@gmail.com> Tue, Oct 29, 2013 at 5:47 AM
 To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, timothy.mueller@med.va.gov
 Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear those who control my medicines:

Please answer the questions.

Why not just send me my medicines like you send other veterans their medicines?

(1) Please renew my prescription for SIMVASTATIN 80MG TAB (And not with Atorvastatin or any other substitute).

(2) Why was my BUPROPION HCL 150MG 12HR SA TAB renewed for only 1 fill? I received 1 fill so again there were "0 refills remaining". What do I have to do to get my prescription for BUPROPION renewed again?

(3) Why did the refill status for my DIGOXIN 0.25 MG TAB, FINASTERIDE 5 MG TAB, METOPROLOL 25 MG TAB, and TAMSULOSIN 0.4 MG CAP, change from 2 refills remaining on September 16, 2013, to 1 refill remaining on September 17, 2013, when I received none of these medicines on or around these dates? Where did refill 2 for these four medicines go?

I do not understand Randi Schmeling's October 24, 2013, secure message:
 "If you did not receive the medications that went out then you will need to drive to the main VA and talk to pharmacy since you do not have a phone."

(4) Why does the Tucson Pharmacist Dr Marjorie Ford remain silent?

(5) Why Cardiology now? Please tell me who made an appointment for me with Cardiology for October 1, 2013, and for what purpose. I had had a Cardiology visit 64 days before this, on July 30, 2013. On this October 1 visit why did Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes?

Why was Cardiology so insistent that I get an angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Dr. Lanada asked me about six or seven times to get an angiogram, and went out of the room to apparently consult with someone, and came back continuing to insist that I get an angiogram. He seemed exasperated that I didn't agree. Why want to stick something into my heart now?

(6) Please update the VA records to show that I revoke the Power Of Attorney I gave the VA dated January 30, 2009.

(7) I do not understand Dr Timothy Mueller's certified letter of October 25, 2013:

"Dear Mr. O'Connell:

It is important that this facility is a safe environment for all patients and staff. Safe health care is based on mutual respect between provider and patient. We take disrespectful behavior and unauthorized use of internal communication systems seriously at the Southern Arizona VA Health Care System, whether towards your provider, other VA staffmembers or fellow patients.

It was reported to the Disruptive Behavior Committee that you are abusing MyHealthVet secure messaging and stafftelephone voice mail. It was also reported to the committee that you are inappropriately using internal Outlook messaging to address clinical concerns. Outlook is not secure and will not be used to address clinical topics. This behavior must stop. The committee is composed of clinicians and administrative representatives. After reviewing this incident, the committee has recommended this letter be sent to you. Behavior of this nature in the future could lead to further actions.

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Sincerely,
Timothy I. Mueller, MD"

Comment: **Please identify what I am being accused of and the evidence for it.** Please be specific. If this is saying that it is against the rules to email the VA would you please state the rule? Can we not lose sight of the immediate issue? The immediate issue is can we see the medicine trails? There is no other way to see where the medicine went.

(8) I do not understand Dr Timothy Mueller's email of October 28, 2013:

Mr. OConnell - this [email] is not a secure means to address your concerns. Since it is not secure, VA staff are not able to use it to address the issues you raise. Please stop using it. You need to use Secure Messaging through MyHealthVet for this type of communication. In addition please contact Sally Petty, RN, at 520 792-1450 to address your concerns in a comprehensive manner.

Thanks for your working within our constraints. They have been developed to preserve the confidentiality and privacy of the Veterans that we serve.

Sincerely,

Timothy Mueller MD

Comment: **Please identify what I am being accused of and the evidence for it.** Please be specific. Please give me a "Yes" or a "No" if it is against the rules to email the VA. I don't understand why those who control my medicine not seeing the medicine trails for over six months now, becomes, for my benefit, my concerns that should be confidential and private.

Common sense suggests that the path I have been put on will result in my death. I live at the poverty line and can't afford to buy the medicines. Why not just send me my medicines like you send other veterans their medicines?

Thank you.

Anthony OConnell 7637



Anthony O'Connell <anthonymineroconnell@gmail.com>

Can we see the medicine trails? There is no other way to see where the medicine went.

1 message

Anthony O'Connell <anthonymineroconnell@gmail.com>

Wed, Oct 30, 2013 at 2:47 AM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear those who control my medicines:

Please answer the questions.

Why not just send me my medicines like you send other veterans their medicines?

(1) Please renew my prescription for SIMVASTATIN 80MG TAB (And not with Atorvastatin or any other substitute).

(2) Why was my BUPROPION HCL 150MG 12HR SA TAB renewed for only 1 fill? I received 1 fill so again there are "0 refills remaining". What do I have to do to get my prescription for BUPROPION renewed again?

(3) Why did the refill status for my DIGOXIN 0.25 MG TAB, FINASTERIDE 5 MG TAB, METOPROLOL 25 MG TAB, and TAMSULOSIN 0.4 MG CAP, change from 2 refills remaining on September 16, 2013, to 1 refill remaining on September 17, 2013, when I received none of these medicines on or around these dates? Where did refill 2 for these four medicines go?

I do not understand Randi Schmeling's October 24, 2013, secure message:

"If you did not receive the medications that went out then you will need to drive to the main VA and talk to pharmacy since you do not have a phone."

(4) Why does the Tucson Pharmacist Dr Marjorie Ford remain silent?

(5) Why Cardiology now? Please tell me who made an appointment for me with Cardiology for October 1, 2013, and for what purpose. I had had a Cardiology visit 64 days before this, on July 30, 2013. On this October 1 visit why did Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes?

Why was Cardiology so insistent that I get an angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Dr. Lanada asked me about six or seven times to get an angiogram, and went out of the room to apparently consult with someone, and came back continuing to insist that I get an angiogram. He seemed exasperated that I didn't agree. Why want to stick something into my heart now?

(6) Please update the VA records to show that I revoke the Power Of Attorney I gave the VA dated January 30, 2009.

(7) I do not understand Dr Timothy Mueller's certified letter of October 25, 2013:

"Dear Mr. O'Connell:

It is important that this facility is a safe environment for all patients and staff. Safe health care is based on mutual respect between provider and patient. We take disrespectful behavior and unauthorized use of internal communication systems seriously at the Southern Arizona VA Health Care System, whether towards your

provider, other VA staffmembers or fellow patients.

It was reported to the Disruptive Behavior Committee that you are abusing MyHealthVet secure messaging and stafftelephone voice mail. It was also reported to the committee that you are inappropriately using internal Outlook messaging to address clinical concerns. Outlook is not secure and will not be used to address clinical topics. This behavior must stop. The committee is composed of clinicians and administrative representatives. After reviewing this incident, the committee has recommended this letter be sent to you. Behavior of this nature in the future could lead to further actions.

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Sincerely,
Timothy I. Mueller, MD"

Comments:

Please identify what I am being accused of and the evidence for it. Please be specific.

If this is saying that it is against the rules to email the VA would you please state the rule?

Can we not lose sight of the immediate issue? The immediate issue is can we see the medicine trails? There is no other way to see where the medicine went.

(8) I do not understand Dr Timothy Mueller's email of October 28, 2013:

Mr. OConnell - this [email] is not a secure means to address your concerns. Since it is not secure, VA staff are not able to use it to address the issues you raise. Please stop using it. You need to use Secure Messaging through MyHealthVet for this type of communication. In addition please contact Sally Petty, RN, at 520 792-1450 to address your concerns in a comprehensive manner.

Thanks for your working within our constraints. They have been developed to preserve the confidentiality and privacy of the Veterans that we serve.

Sincerely, Timothy Mueller MD

Comments:

Please identify what I am being accused of and the evidence for it. Please be specific.

Is it against the rules to email the VA? Please give me a "Yes" or a "No"

I don't understand why those who control my medicine not seeing the medicine trails, becomes, for my benefit, my concerns that should be confidential and private.

Can we not lose sight of the immediate issue? The immediate issue is can we see the medicine trails? There is no other way to see where the medicine went.

Common sense suggests that the path I have been put on will result in my death. I live at the poverty line and can't afford to buy the medicines. Why not just send me my medicines like you send other veterans their medicines?

Thank you.

Anthony OConnell 7637

10/31



Anthony O'Connell <anthonymineroconnell@gmail.com>

Can we see the medicine trails? There is no other way to see where the medicine went.

1 message

Anthony O'Connell <anthonymineroconnell@gmail.com> Thu, Oct 31, 2013 at 6:57 AM
 To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>
 Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

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Please answer the questions.

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(1) Please renew my prescription for SIMVASTATIN 80MG TAB (And not with Atorvastatin or any other substitute).

(2) Why was my BUPROPION HCL 150MG 12HR SA TAB renewed for only 1 fill? I received 1 fill so again there were "0 refills remaining". What do I have to do to get my prescription for BUPROPION renewed again?

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Cardiology
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 "If you did not receive the medications that went out then you will need to drive to the main VA and talk to pharmacy since you do not have a phone."

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(6) Please update the VA records to show that I revoke the Power Of Attorney I gave the VA dated January 30, 2009.

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 It is important that this facility is a safe environment for all patients and staff. Safe health care is based on mutual respect between provider and patient. We take disrespectful behavior and unauthorized use of internal communication systems seriously at the Southern Arizona VA Health Care System, whether towards your provider, other VA staffmembers or fellow patients.

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Common sense suggests that the path I have been put on will result in my death. I live at the poverty line and can't afford to buy the medicines. Why not just send me my medicines like you send other veterans their medicines?

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Anthony OConnell 7637



Anthony OConnell <anthonymineroconnell@gmail.com>

Can we expose the medicine trails? There is no other way to see where the medicine went.

Anthony OConnell <anthonymineroconnell@gmail.com>

Fri, Nov 1, 2013 at 1:23 PM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

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"Dear Mr. O'Connell:

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Our goal is to provide high quality health care in a safe and caring environment for you as well as everyone else. I hope you will heed this warning and manage your behavior appropriately. If you have any questions, please call Sally Petty, RN, 520-792-1450, extension 6402.

Sincerely,
Timothy I. Mueller, MD"

Comments:

Please identify what I am being accused of and the evidence for it. Please be specific.

If this is saying that it is against the rules to email the VA would you please state the rule?

Can we not lose sight of the immediate issue? The immediate issue is can we see the medicine trails? There is no other way to see where the medicine went.

(8) I do not understand Dr Timothy Mueller's email of October 28, 2013:

Mr. OConnell - this [email] is not a secure means to address your concerns. Since it is not secure, VA staff are not able to use it to address the issues you raise. Please stop using it. You need to use Secure Messaging through MyHealtheVet for this type of communication. In addition please contact Sally Petty, RN, at 520 792-1450 to address your concerns in a comprehensive manner.

Thanks for your working within our constraints. They have been developed to preserve the confidentiality and privacy of the Veterans that we serve.

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Is it against the rules to email the VA? Please give me a "Yes" or a "No"

I don't understand why those who control my medicine not seeing the medicine trails, becomes, for my benefit, my concerns that should be confidential and private.

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Common sense suggests that the path I have been put on will result in my death. I live at the poverty line and can't afford to buy the medicines. Why not just send me my medicines like you send other veterans their medicines?

Thank you.

Anthony OConnell 7637

Mail Delivery System <MAILER-DAEMON@gwwmta1.va.gov>

Fri, Nov 1, 2013 at 1:23 PM

To: anthonymineroconnell@gmail.com

The following message to <marjorie.ford@med.va.gov> was undeliverable.

The reason for the problem:

5.1.0 - Unknown address error 550-'5.1.1 User unknown'

Final-Recipient: rfc822;marjorie.ford@med.va.gov

Action: failed

Status: 5.0.0 (permanent failure)

Remote-MTA: dns; [10.232.120.13]

Diagnostic-Code: smtp; 5.1.0 - Unknown address error 550-'5.1.1 User unknown' (delivery attempts: 0)

----- Forwarded message -----

From: Anthony OConnell <anthonymineroconnell@gmail.com>
To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>
Date: Fri, 1 Nov 2013 13:23:17 -0700
Subject: Can we expose the medicine trails? There is no other way to see where the medicine went.

 noname
OK

Mail Delivery System <MAILER-DAEMON@gwwmta1.va.gov>
To: anthonymineroconnell@gmail.com

Fri, Nov 1, 2013 at 1:23 PM

The following message to <sally.petty@med.va.gov> was undeliverable.

[Quoted text hidden]

Final-Recipient: rfc822;sally.petty@med.va.gov
Action: failed
Status: 5.0.0 (permanent failure)
Remote-MTA: dns; [10.232.120.13]
Diagnostic-Code: smtp; 5.1.0 - Unknown address error 550-'5.1.1 User unknown' (delivery attempts: 0)

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 noname
OK



11/2/13
Anthony O'Connell <anthonymineroconnell@gmail.com>

Can we follow the medicine trails? There is no other way to see where the medicine went.

Anthony O'Connell <anthonymineroconnell@gmail.com> Sat, Nov 2, 2013 at 12:57 PM
To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear those who control my medicines:

Please answer the questions.

Why not just send me my medicines like you send other veterans their medicines?

(1) Please renew my prescription for SIMVASTATIN 80MG TAB (And not with Atorvastatin or any other substitute).

(2) Why was my BUPROPION HCL 150MG 12HR SA TAB renewed for only 1 fill? I received 1 fill so again there are "0 refills remaining". What do I have to do to get my prescription for BUPROPION renewed again?

(3) Why did the refill status for my DIGOXIN 0.25 MG TAB, FINASTERIDE 5 MG TAB, METOPROLOL 25 MG TAB; and TAMSULOSIN 0.4 MG CAP, change from 2 refills remaining on September 16, 2013, to 1 refill remaining on September 17, 2013, when I received none of these medicines on or around these dates? Where did refill 2 for these four medicines go?

I do not understand Randi Schmeling's October 24, 2013, secure message:
"If you did not receive the medications that went out then you will need to drive to the main VA and talk to pharmacy since you do not have a phone."

(4) Why does the Tucson Pharmacist Dr Marjorie Ford remain silent?

(5) Why Cardiology now? Please tell me who made an appointment for me with Cardiology for October 1, 2013, and for what purpose. I had had a Cardiology visit 64 days before this, on July 30, 2013. On this October 1 visit why did Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes?

Why was Cardiology so insistent that I get an angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Dr. Lanada asked me about six or seven times to get an angiogram, and went out of the room to apparently consult with someone, and came back continuing to insist that I get an angiogram. He seemed exasperated that I didn't agree. Why want to stick something into my heart now?

(6) Please update the VA records to show that I revoke the Power Of Attorney I gave the VA dated January 30, 2009.

(7) I do not understand Dr Timothy Mueller's certified letter of October 25, 2013:

"Dear Mr. O'Connell:

It is important that this facility is a safe environment for all patients and staff. Safe health care is based on mutual respect between provider and patient. We take disrespectful behavior and unauthorized use of internal communication systems seriously at the Southern Arizona VA Health Care System, whether towards your provider, other VA staffmembers or fellow patients.

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Anthony OConnell 7637



11/4/13

Anthony OConnell <anthonymineroconnell@gmail.com>

Please follow the medicine trails. There is no other way to see where the medicine went.

message

Anthony OConnell <anthonymineroconnell@gmail.com>

Mon, Nov 4, 2013 at 7:29 AM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, VA Chief of CBOCs Sally Jo Petty <sally.petty@med.va.gov>
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"I refilled your meds but with just one refill as I will be retiring November 27. When you are on your last refill, you will need to make an appointment with your new provider.

If you did not receive the medications that went out then you will need to drive to the main VA and talk to pharmacy since you do not have a phone."

(Provider Randi Schmeling to Anthony OConnell, October 24, 2013)

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(6) Please update the VA records to show that I revoke the Power Of Attorney I gave the VA dated January 30, 2009. I do not understand how following the instructions would ever get my Power of Attorney For Health Care and Living Will out of the system:

"For the last time-social work has addressed the advance directive issue. I do not have a copy-you can go to the Release of information Office at the main VA and they may have access to it."
(Provider Randi Schmeling to Anthony OConnell, May 7, 2013)

"I went to release of information at the Tucson VA today to get my living will. They told me I had to make an appointment with the social worker in Green Valley to get my living will out of the system. If that is agreeable with you, just tell me when I can see you. If you have any questions please contact Rosemary Hernandez at Release of Information."
(Anthony OConnell to social worker Donna Dunklin LCSW, May 13, 2013)

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(Social worker Donna Dunklin LCSW to Anthony OConnell, May 16, 2013)

"Mr. OConnell also contacted his provider several times asking that his living will be returned to him. He was advised each time to contact the Release of Information (ROI) office located at the main VA hospital to obtain his living will, as it is not available at the clinic"
(Director Jonathan Gardner to Senator John McCain, July 12, 2013)

"To change your living will, make an appointment with the social worker to get a new one with your current wishes on file."
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Thank you.

Anthony OConnell 7637



11/5

Anthony OConnell <anthonymineroconnell@gmail.com>

Can we follow the medicine trails? There is no other way to see where the medicine went.

Anthony OConnell <anthonymineroconnell@gmail.com>

Tue, Nov 5, 2013 at 8:28 AM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

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(1) Please renew my prescription for SIMVASTATIN 80MG TAB (And not with Atorvastatin or any other substitute).

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"Mr. OConnell also contacted his provider several times asking that his living will be returned to him. He was advised each time to contact the Release of Information (ROI) office located at the main VA hospital to obtain his living will, as it is not available at the clinic"
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"To change your living will, make an appointment with the social worker to get a new one with your current wishes on file."
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Thank you.

Anthony OConnell 7637



11/6
Anthony OConnell <anthonymineroconnell@gmail.com>

Can we follow the medicine trails? There is no other way to see where the medicine went.

Anthony OConnell <anthonymineroconnell@gmail.com> Wed, Nov 6, 2013 at 5:45 AM
To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>
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Sincerely,

Timothy I. Mueller, MD"

Comment:

Please identify what I am being accused of and the evidence for it. Please be specific.

If this is saying that it is against the rules to email the VA would you please state the rule?

Can we not lose sight of the immediate issue? The immediate issue is can we see the medicine trails? There is no other way to see where the medicine went.

(9) I do not understand Dr Timothy Mueller's email of October 28, 2013:

Mr. OConnell - this [email] is not a secure means to address your concerns. Since it is not secure, VA staff are not able to use it to address the issues you raise. Please stop using it. You need to use Secure Messaging through MyHealthVet for this type of communication. In addition please contact Sally Petty, RN, at 520 792-1450 to address your concerns in a comprehensive manner.

Thanks for your working within our constraints. They have been developed to preserve the confidentiality and privacy of the Veterans that we serve.

Sincerely, Timothy Mueller MD

Comment:

Please identify what I am being accused of and the evidence for it. Please be specific.

Is it against the rules to email the VA? Please give me a "Yes" or a "No"

I don't understand why those who control my medicine not seeing the medicine trails, becomes, for my benefit, my concerns that should be confidential and private.

Can we not lose sight of the immediate issue? The immediate issue is can we see the medicine trails? There is no other way to see where the medicine went.

Common sense suggests that the path I have been put on will result in my certain death. I live at the poverty line and can't afford to buy the medicines. What is your intent? Why not just send me my medicines like you send other veterans their medicines?

Thank you.

Anthony OConnell 7637



11/7
Anthony OConnell <anthonymineroconnell@gmail.com>

Can we follow the medicine trails? There is no other way to see where the medicine went.

1 message

Anthony OConnell <anthonymineroconnell@gmail.com> Thu, Nov 7, 2013 at 5:28 PM
To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear those who control my medicines:

Why not just send me my medicines like you send other veterans their medicines?

(1) Please renew my prescription for SIMVASTATIN 80MG TAB (And not with Atorvastatin or any other substitute. Why did Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes?).

(2) Please renew my prescription for BUPROPION HCL 150MG 12HR SA TAB.

(3) Something makes it appear that I get more medicine than I actually get. For example, I received four medicines dated 5/9/2013: DIGOXIN 0.25 MG TAB, FINASTERIDE 5 MG TAB, METOPOLOL 25 MG TAB, and TAMSULOSIN 0.4 MG CAP. The label read: "Provider: Schmeling R.", "5/9/2013", "Last Refill", and ""Fill 4of4". But I did not receive a fill 1, 2, or 3 for any of these medicines. Can we follow the medicine trails to see what happened to fills 1, 2, and 3? There is no other way to see where the medicine went.

(4) I do not understand my provider Schmeling's secure message of October 24.

"I refilled your meds but with just one refill as I will be retiring November 27. When you are on your last refill, you will need to make an appointment with your new provider.

If you did not receive the medications that went out then you will need to drive to the main VA and talk to pharmacy since you do not have a phone."

(Provider Randi Schmeling to Anthony OConnell, October 24, 2013)

(5) Why does the Tucson Pharmacist Dr Marjorie Ford remain silent?

(6) What were Congressman Barber and Senator McCain told to have them not have the medicine trails exposed? There is no other way to see where the medicine went.

(7) Please tell me who made an appointment for me with Cardiology for October 1, 2013, and for what purpose. I had had a Cardiology visit 64 days before this, on July 30, 2013. On this October 1 visit why did Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes?

Why was Cardiology so insistent that I get an angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Dr. Lanada asked me about six or seven times to get an angiogram, and went out

of the room to apparently consult with someone, and came back continuing to insist that I get an angiogram. He seemed exasperated that I didn't agree. Why want to stick something into my heart now?

(8) Please update the VA records to show that I revoke the Power Of Attorney For Health Care and Living Will that I gave the VA dated January 30, 2009. I do not understand how my following the required instructions does not accomplish this or why the non accomplishment is made to appear as my fault:

"For the last time-social work has addressed the advance directive issue. I do not have a copy-you can go to the Release of information Office at the main VA and they may have access to it."
(Provider Randi Schmeling to Anthony OConnell, May 7, 2013)

"I went to release of information at the Tucson VA today to get my living will. They told me I had to make an appointment with the social worker in Green Valley to get my living will out of the system. If that is agreeable with you, just tell me when I can see you. If you have any questions please contact Rosemary Hernandez at Release of Information."
(Anthony OConnell to social worker Donna Dunklin LCSW, May 13, 2013)

"I am sorry, but you have received incorrect information at the Tucson VA. I spoke directly with the Director of Medical Records who told me that they do not keep any hard copy records at all. They scan everything that they receive and put it in your electronic record. They destroy all hard copies after 90 days. I repeat there is no living will in your electronic chart here at SAVAHCS, which indicates that they never received a paper copy of a Living Will for you, If you are concerned about Prescott having your Living Will in their chart, you need to contact them."
(Social worker Donna Dunklin LCSW to Anthony OConnell, May 16, 2013)

"Mr. OConnell also contacted his provider several times asking that his living will be returned to him. He was advised each time to contact the Release of Information (ROI) office located at the main VA hospital to obtain his living will, as it is not available at the clinic"
(Director Jonathan Gardner to Senator John McCain, July 12, 2013)

"To change your living will, make an appointment with the social worker to get a new one with your current wishes on file."
(Provider Randi Schmeling to Anthony OConnell, October 24, 2013)

(9) I do not understand Dr Timothy Mueller's certified letter of October 25, 2013:

"Dear Mr. O'Connell:

It is important that this facility is a safe environment for all patients and staff. Safe health care is based on mutual respect between provider and patient. We take disrespectful behavior and unauthorized use of internal communication systems seriously at the Southern Arizona VA Health Care System, whether towards your provider, other VA staff members or fellow patients.

It was reported to the Disruptive Behavior Committee that you are abusing MyHealthVet secure messaging and staff telephone voice mail. It was also reported to the committee that you are inappropriately using internal Outlook messaging to address clinical concerns. Outlook is not secure and will not be used to address clinical topics. This behavior must stop. The committee is composed of clinicians and administrative representatives. After reviewing this incident, the committee has recommended this letter be sent to you. Behavior of this nature in the future could lead to further actions.

Our goal is to provide high quality health care in a safe and caring environment for you as well as everyone else. I hope you will heed this warning and manage your behavior appropriately. If you have any questions, please call Sally Petty, RN, 520-792-1450, extension 6402.

Sincerely,

Timothy I. Mueller, MD"

Comment:

I don't understand how my attempts to get my medicine is made to appear as abusive and

inappropriate communications rather than my getting my medicine.

Please identify exactly what I am being accused of and the evidence for it in secure messaging, staff telephone voice mail, and "this incident". Please be specific. Can you find out when I last used secure messaging and telephone voice mail?

If this is saying that it is against the rules to email the VA would you please state the rule?

Can we not lose sight of the immediate issue? The immediate issue is to get my medicine. If it is not recognized that I am not getting medicines can we follow the medicine trails? There is no other way to see where the medicine went.

I know of no realistic alternative to trying to get my medicines except to continue to ask for it.

(10) I do not understand Dr Timothy Mueller's email of October 28, 2013:

Mr. OConnell - this [email] is not a secure means to address your concerns. Since it is not secure, VA staff are not able to use it to address the issues you raise. Please stop using it. You need to use Secure Messaging through MyHealthVet for this type of communication. In addition please contact Sally Petty, RN, at 520 792-1450 to address your concerns in a comprehensive manner.

Thanks for your working within our constraints. They have been developed to preserve the confidentiality and privacy of the Veterans that we serve.

Sincerely, Timothy Mueller MD

Comment:

I don't understand how my attempts to get my medicine are made to appear as abusive and inappropriate communications rather than getting my medicine. I don't understand why those in control respond using any method they want.

Is it against the rules for a veteran to email the VA? Please give me a "Yes" or a "No"

Can we not lose sight of the immediate issue? The immediate issue is to get my medicine..

Common sense suggests that the path I have been put on will result in my death. I live at the poverty line and can't afford to buy the medicines. What is your intent? Why not just send me my medicines like you send other veterans their medicines? Why not treat me like other veterans?

Thank you.

Anthony OConnell 7637



11/8/13
Anthony O'Connell <anthonymineroconnell@gmail.com>

Can we see the medicine trails? There is no other way to see where the medicine went.

Anthony O'Connell <anthonymineroconnell@gmail.com> Fri, Nov 8, 2013 at 10:16 PM
To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, timothy.mueller@med.va.gov
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear those who control my medicines:

Please tell me why my Power Of Attorney For Health Care and Living Will and my medicine continues to be withheld? What is the intent? If it is believed that my medicine is not being withheld please follow the medicine trails. Why would the medicine trails not be followed? Why not just treat me like other veterans?

(1) Please renew my prescription for SIMVASTATIN 80MG TAB (And not with Atorvastatin or any other substitute. Why did Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes?).

(2) Please renew my prescription for BUPROPION HCL 150MG 12HR SA TAB.

(3) Something makes it appear that I get medicine that I don't get. For example, I received four medicines dated 5/9/2013 (DIGOXIN 0.25 MG TAB, FINASTERIDE 5 MG TAB, METOPROLOL 25 MG TAB, and TAMSULOSIN 0.4 MG CAP) The label read: "Provider: Schmeling R.", "5/9/2013", "Last Refill", and "Fill 4of4". But I did not receive a fill 1, 2, or 3 for any of these medicines. May I direct your attention to their medicine trails? Can we follow the medicine trails to see what happened to fills 1, 2, and 3? There is no other way to see where the medicine went.

(4) I do not understand my provider Schmeling's secure message of October 24.

"I refilled your meds but with just one refill as I will be retiring November 27. When you are on your last refill, you will need to make an appointment with your new provider.

If you did not receive the medications that went out then you will need to drive to the main VA and talk to pharmacy since you do not have a phone."

(Provider Randi Schmeling to Anthony O'Connell, October 24, 2013)

(5) Please tell me who my replacement provider will be. I ask this because history suggests that I may not get a new provider:

"I'm concerned that if I lose you as my primary care provider, I'm out of the system. Do you have plans to retire or transfer anytime soon?"

(Anthony O'Connell to provider Randi Schmeling, September 18, 2012)

(6) Why does the Tucson Pharmacist Dr Marjorie Ford remain silent?

(7) What were Congressman Barber and Senator McCain told to have them not have the medicine trails exposed? There is no other way to see where the medicine went.

(8) Please tell me who made an appointment for me with Cardiology for October 1, 2013, and for what purpose. I had had a Cardiology visit 64 days before this, on July 30, 2013. On this October 1 visit why did Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes?

Why was Cardiology so insistent that I get an angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Dr. Lanada asked me about six or seven times to get an angiogram, and went out of the room to apparently consult with someone, and came back continuing to insist that I get an angiogram. He seemed exasperated that I didn't agree. Why want to stick something into my heart now?

(9) Please update the VA records to show that I revoke the Power Of Attorney For Health Care and Living Will that I gave the VA dated January 30, 2009. I do not understand how my following the required instructions does not accomplish this and that made to appear as my fault.

(10) I do not understand Dr Timothy Mueller's certified letter of October 25, 2013:

"Dear Mr. O'Connell:

It is important that this facility is a safe environment for all patients and staff. Safe health care is based on mutual respect between provider and patient. We take disrespectful behavior and unauthorized use of internal communication systems seriously at the Southern Arizona VA Health Care System, whether towards your provider, other VA staff members or fellow patients.

It was reported to the Disruptive Behavior Committee that you are abusing MyHealthVet secure messaging and staff telephone voice mail. It was also reported to the committee that you are inappropriately using internal Outlook messaging to address clinical concerns. Outlook is not secure and will not be used to address clinical topics. This behavior must stop. The committee is composed of clinicians and administrative representatives. After reviewing this incident, the committee has recommended this letter be sent to you. Behavior of this nature in the future could lead to further actions.

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Sincerely,

Timothy I. Mueller, MD"

Comment:

I don't understand how my attempts to get my medicine is made to appear as abusive and inappropriate communications rather than my getting my medicine.

Please identify exactly what I am being accused of and the evidence for it in secure messaging, in staff telephone voice mail, and in "this incident". Please be specific. Can you find out when I last used secure messaging and telephone voice mail? If this is saying that it is against the rules to email the VA would you please state the rule? Can we not lose sight of the immediate issue? The immediate issue is to get my medicine. If it is not recognized that I am not getting medicines can we follow the medicine trails? There is no other way to see where the medicine went.

I know of no realistic alternative to trying to get my medicines except to continue to ask for it.

(11) I do not understand Dr Timothy Mueller's email of October 28, 2013:

Mr. OConnell - this [email] is not a secure means to address your concerns. Since it is not secure, VA staff are not able to use it to address the issues you raise. Please stop using it. You need to use Secure Messaging through MyHealthVet for this type of communication. In addition please contact Sally Petty, RN,

at 520 792-1450 to address your concerns in a comprehensive manner.

Thanks for your working within our constraints. They have been developed to preserve the confidentiality and privacy of the Veterans that we serve.

Sincerely, Timothy Mueller MD

Comment:

I don't understand how my attempts to get my medicine are made to appear as abusive and inappropriate communications rather than getting my medicine. I don't understand why those in control don't respond using any method they want.

Is it against the rules for a veteran to email the VA? **Please give me a "Yes" or a "No"**

I don't understand these diversions from the issue and why these diversions are made to appear as my fault. The issue is why is my Power Of Attorney For Health Care and Living Will and my medicine being withheld? What is the intent? If it is believed that my medicines are not being withheld please follow the medicine trails.

Common sense suggests that the path I have been put on will result in my death. I live at the poverty line and can't afford to buy the medicines. Why is my Power Of Attorney For Health Care and Living Will and my medicine being withheld? What is the intent? Would the Power of Attorney be used to avoid accountability for the effects of withholding my medicines?

Why not just treat me like other veterans?

Thank you.

Anthony OConnell 7637



11/12/13

Anthony OConnell <anthonymineroconnell@gmail.com>

Can we follow the medicine trails? There is no other way to see where the medicine went.

Anthony OConnell <anthonymineroconnell@gmail.com> Mon, Nov 11, 2013 at 6:36 AM
 To: Director Jonathan Gardner <jonathan.gardner@med.va.gov>, "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, timothy.mueller@med.va.gov
 Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear those who control my medicines:

Why not just treat me like other veterans?

I know of no realistic alternative to trying to get my medicines except to continue to ask for it. Please tell me why my medicine and my Power Of Attorney For Health Care and Living Will continues to be withheld? What is the intent? If it is believed that my medicine is not being withheld please follow the medicine trails. Why would the medicine trails not be followed?

Can we follow the medicine trails and the document trails before any more judgments are made?

(1) Please renew my prescription for SIMVASTATIN 80MG TAB (And not with Atorvastatin or any other substitute. Why did Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes?).

(2) Please renew my prescription for BUPROPION HCL 150MG 12HR SA TAB.

(3) Something makes it appear that I get medicine that I don't get. For example, I received four medicines dated 5/9/2013 (DIGOXIN 0.25 MG TAB, FINASTERIDE 5 MG TAB, METOPOLOL 25 MG TAB, and TAMSULOSIN 0.4 MG-CAP) The label read: "Provider: Schmeling R.", "5/9/2013", "Last Refill", and ""Fill 4of4". But I did not receive a fill 1, 2, or 3 for any of these medicines. Can we follow the medicine trails to see what happened to fills 1, 2, and 3? There is no other way to see where the medicine went.

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"I refilled your meds but with just one refill as I will be retiring November 27. When you are on your last refill, you will need to make an appointment with your new provider.

If you did not receive the medications that went out then you will need to drive to the main VA and talk to pharmacy since you do not have a phone."

(Provider Randi Schmeling to Anthony OConnell, October 24, 2013)

(5) Please tell me who my replacement provider will be. I ask this because history suggests that I may not get a new provider:

"I'm concerned that if I lose you as my primary care provider, I'm out of the system. Do you have plans to retire or transfer anytime soon?"

(Anthony O'Connell to provider Randi Schmeling, September 18, 2012)

(6) Why does the Tucson Pharmacist Dr Marjorie Ford remain silent? Why does Dr Ford refuse to monitor my INR or communicate with me using regular mail like she does for other veterans?

(7) What were Congressman Barber and Senator McCain told to have them not have the medicine trails exposed?

(8) Please tell me who made an appointment for me with Cardiology for October 1, 2013, and for what purpose. I had had a Cardiology visit 64 days before this, on July 30, 2013. On this October 1 visit why did Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes?

Why was Cardiology so insistent that I get an angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Dr. Lanada asked me about six or seven times to get an angiogram, and went out of the room to apparently consult with someone, and came back continuing to insist that I get an angiogram. He seemed exasperated that I didn't agree. Why want to stick something into my heart now?

(9) Please update the VA records to show that I revoke the Power Of Attorney For Health Care and Living Will that I gave the VA dated January 30, 2009. I do not understand how my following the required instructions does not accomplish this and that made to appear as my fault.

(10) I do not understand Dr Timothy Mueller's certified letter of October 25, 2013:

"Dear Mr. O'Connell:

It is important that this facility is a safe environment for all patients and staff. Safe health care is based on mutual respect between provider and patient. We take disrespectful behavior and unauthorized use of internal communication systems seriously at the Southern Arizona VA Health Care System, whether towards your provider, other VA staff members or fellow patients.

It was reported to the Disruptive Behavior Committee that you are abusing MyHealthVet secure messaging and staff telephone voice mail. It was also reported to the committee that you are inappropriately using internal Outlook messaging to address clinical concerns. Outlook is not secure and will not be used to address clinical topics. This behavior must stop. The committee is composed of clinicians and administrative representatives. After reviewing this incident, the committee has recommended this letter be sent to you. Behavior of this nature in the future could lead to further actions.

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Sincerely,

Timothy I. Mueller, MD"

Comment:

I don't understand how my attempts to get my medicine is made to appear as abusive and inappropriate communications rather than my getting my medicine.

Please identify exactly what I am being accused of and the evidence for it:

in secure messaging, in staff telephone voice mail, and in "this incident". Please be specific. Do you know when I last used secure messaging and telephone voice mail?

If this is saying that it is against the rules to email the VA would you please state the rule?

Can we not lose sight of the immediate issue? The immediate issue is to get my medicine. If it is not recognized that I am not getting medicines can we follow the medicine trails? There is no other way to see where the medicine went.

(11) I do not understand Dr Timothy Mueller's email of October 28, 2013:

Mr. OConnell – this [email] is not a secure means to address your concerns. Since it is not secure, VA staff

are not able to use it to address the issues you raise. Please stop using it. You need to use Secure Messaging through MyHealtheVet for this type of communication. In addition please contact Sally Petty, RN, at 520 792-1450 to address your concerns in a comprehensive manner. Thanks for your working within our constraints. They have been developed to preserve the confidentiality and privacy of the Veterans that we serve. Sincerely, Timothy Mueller MD

Comment:

Is it against the rules for a veteran to email the VA? **Please give me a "Yes" or a "No"**. I don't understand why those in control don't respond using any method they want. I don't understand these diversions from the issue.

Common sense suggests that the path I have been put on will result in my death. I live at the poverty line and can't afford to buy the medicines. Why is my Power Of Attorney For Health Care and Living Will and my medicine being withheld and made to appear as my fault? What is the intent? Would the Power of Attorney be used to avoid accountability for the effects of withholding my medicines? If it is believed that my medicines are not being withheld please follow the medicine trails.

Why not just treat me like other veterans?

Thank you.

Anthony OConnell 7637

Mueller, Timothy I. <Timothy.Mueller@va.gov> Tue, Nov 12, 2013 at 4:38 PM
To: Anthony OConnell <anthonymineroconnell@gmail.com>, "Gardner, Jonathan H., (SES) FACHE" <Jonathan.Gardner@va.gov>, "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, "Schmeling, Randi I" <Randi.Schmeling@va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Mr. OConnell -

This is not a secure means to address your concerns. Since it is not secure, VA staff are not able to use it to address the issues you raise. Please stop using it.

You need to use Secure Messaging through MyHealtheVet for this type of communication. In addition please contact Sally Petty, RN, at 520 792-1450 to address your concerns in a comprehensive manner.

Thanks for your working within our constraints. They have been developed to preserve the confidentiality and privacy of the Veterans that we serve.

Timothy Mueller MD
Chief Mental Health Care Line
SAVAHCS

3601 S 6th Avenue (4-116A)

Tucson, AZ 85723

520-792-1450 x5525

timothy.mueller@va.gov

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]

Sent: Monday, November 11, 2013 6:37 AM

To: Gardner, Jonathan H., (SES) FACHE; Pharmacist, Tucson, Dr. Marjorie Ford; Schmeling, Randi I; Mueller, Timothy I.

Cc: Congressman Ron Barber

Subject: Can we follow the medicine trails? There is no other way to see where the medicine went.

[Quoted text hidden]



11/14/13

Anthony OConnell <anthonymineroconnell@gmail.com>

Please release my medicine and my Power of Attorney for Health Care and Living Will

Message

Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Nov 14, 2013 at 6:56 AM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, timothy.mueller@med.va.gov
 Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Ford, Director Gardner, Provider Schmeling, and Dr Mueller:

Why not just treat me like other veterans? Please don't take away my VA health care and make it appear as my fault.

I don't understand why my requests to release my medicine and Power of Attorney for Health Care and Living Will is made to appear as inappropriate behavior. Why make your withholding appear as my fault?

Why insist that I use secure messaging and then falsely accuse me of misusing it and then use those false accusations as justification for blocking me from using it? Would blocking me from using secure messaging turn out to be blocking me from using <https://www.myhealth.va.gov>? If so, I could not access the medicine trails or request my medicine using <https://www.myhealth.va.gov>.

Please identify the accusations against me and the evidence for it in the following:

"If you do not stop misusing secure messaging, I will have to request from the overseer of secure messaging contact you and if necessary suspend your secure messaging."
 (From provider Randi Schmeling's letter of May 9, 2013, to Anthony OConnell)

"If your inappropriate use of the VA's Secure Messaging program does not cease, actions may be taken to block you from the program."
 (From Coordinator Paula Newsome's letter of May 13, 2013 to Anthony OConnell (I received the same letter on May 15(?) and on May 17)

It was reported to the Disruptive Behavior Committee that you are abusing MyHealthVet secure messaging and staff telephone voice mail. It was also reported to the committee that you are inappropriately using internal Outlook messaging to address clinical concerns.
 (From Dr Timothy Mueller's October 25, 2013, email to Anthony O'Connell)

Questions

- (1) Why doesn't staff respond using secure messaging or in any way they want?
- (2) Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
- (3) Why are the medicine trails showing in <https://www.myhealth.va.gov> avoided? Why is "0 Refills Remaining" month after month invisible? Why not follow the medicine trails? There is no other way to see where the medicine went.

(4) Why are Pharmacist Marjorie Ford and Director Jonathan Gardner silent?

Reference
(Red bold italics are mine)

(1) Provider Randi Schmeling:

(From Anthony O'Connell's secure message of May 13, 2013, to provider Schmeling)

"This message is for my primary care provider ANP Randi Schmeling:

I received your postal letter of May 9, 2013, and I quote it:

Dear ANTHONY MINER OCONNELL,

This letter is to address your misuse of secure messqing. You have written the same thing over 6 times and we have sent you the answer as many times. You MUST stop doing this. Your medications are not being withheld, they are being sent out. We have told you how to contact Release of Information each time regarding , the copy of your advanced directives as we do not have access to them. The MSA, the social worker, pharmacist and I have all responded to you numerous times.

If you do not stop misusing secure messaging, I will have to request from the overseer of secure messaging contact you and if necessary suspend your secure messaging.

Sincerely,

Randi Schmeling MS, RNP, ANP, BC"

I do not understand how your refusal to answer obvious questions such (1) Why was my medicine stopped?, and (2) Have my medicine prescriptions been renewed?, becomes my misuse of secure messaging. Your threat of suspending me from secure messaging is serious. I'm not sure what to do about it.

Sincerely, Anthony OConnell 7637"

(2) Coordinator Paula Newsome:

(From Anthony O'Connell's letter of May 17, 2013, to Paula Newsome)

"Dear Paula Newsome, My HealtheVet Coordinator:

Fri, May 17, 2013 at 1:17 PM

I received your letter dated May 13, 2013 (I received two copies, once on May 15(?) and once on May 17.) and

quote it below for reference:

"Dear Mr. O'Connell,

*When you opted in to the VA's Secure Messaging program through your My HealtheVet account, you agreed to specific terms and conditions for the use of that program (see attached). The purpose of this letter is to notify you in writing that you have violated those terms and conditions by sending an excessive number of messages. **If your inappropriate use of the VA's Secure Messaging program does not cease, actions may be taken to block you from the program.** If you continue to demonstrate inappropriate use of Secure Messaging, a request to block your usage will be presented to the Southern Arizona VA Health Care System (SAVAHCS) MyHealtheVet Workgroup. If the workgroup makes a recommendation in favor of blocking your use, you will be notified by letter, which will include information on how you can appeal the decision.*

*We sincerely hope you will make the choice to abide by the rules of Secure Messaging so that you can continue to enjoy the convenience of the program. **If you have any questions about the content of this letter, please contact me at (520) 792-1450 ext. 6889.***

Sincerely, Paula S. Newsome

My HealtheVet Coordinator"

This letter is not true. Please send me a copy of any evidence that would support the charges in this letter.

Thank you.

Sincerely, Anthony O'Connell, 7637"

Comment:

Paula Newsome never identified the accusations or sent me evidence.

(3) Dr Timothy Mueller:

(Dr Timothy Mueller's October 25, 2013, email to Anthony O'Connell)

"Dear Mr. O'Connell:

It is important that this facility is a safe environment for all patients and staff. Safe health care is based on mutual respect between provider and patient. We take disrespectful behavior and unauthorized use of internal communication systems seriously at the Southern Arizona VA Health Care System, whether towards your provider, other VA staffmembers or fellow patients.

It was reported to the Disruptive Behavior Committee that you are abusing MyHealthVet secure messaging and staff telephone voice mail. It was also reported to the committee that you are inappropriately using internal Outlook messaging to address clinical concerns. Outlook is not secure and will not be used to address clinical topics. This behavior must stop. The committee is composed of clinicians and administrative representatives. After reviewing this incident, the committee has recommended this letter be sent to you. Behavior of this nature in the future could lead to further actions.

Our goal is to provide high quality health care in a safe and caring environment for you as well as everyone else. I hope you will heed this warning and manage your behavior appropriately. If you have any questions, please call Sally Petty, RN, 520-792-1450, extension 6402.

Sincerely,

Timothy I. Mueller, MD

Chair, Disruptive Behavior Committee

Acting Chief, Mental Health Care Line

Southern Arizona VA Health Care System

Enclosed: Patient's Rights and Responsibilities"

(Anthony O'Connell's letter of October 26 to Dr Mueller)

"Dear Dr. Timothy Mueller:

I received your certified letter of October 25, 2013. If you are saying that it is against the rules to email the VA would you please state the rule?

If you are accusing me of "disrespectful behavior" or "disruptive behavior" would you please identify it? Please be specific.

Why not just expose the medicine trails, recognize the breaks, and send me my medicines like you send other veterans their medicines?

Thank you.

Anthony O'Connell 7637"

(Dr Timothy Mueller's November 12, 2013, email to Anthony O'Connell)

Mr. O'Connell -

"This is not a secure means to address your concerns. Since it is not secure, VA staff are not able to use it to address the issues you raise. Please stop using it.

You need to use Secure Messaging through MyHealthVet for this type of communication. In addition please contact Sally Petty, RN, at 520 792-1450 to address your concerns in a comprehensive manner.

Thanks for your working within our constraints. They have been developed to preserve the confidentiality and privacy of the Veterans that we serve.

Timothy Mueller MD

Chief Mental Health Care Line

SAVAHCS

3601 S 6th Avenue (4-116A)

Tucson, AZ 85723

520-792-1450 x5525

timothy.mueller@va.gov"

Thank you.
Anthony OConnell 7637



11/14/13

Anthony OConnell <anthonymineroconnell@gmail.com>

cardiologist appt

2 messages

Kate Simmons <ksimmons92270@yahoo.com>
 Reply-To: Kate Simmons <ksimmons92270@yahoo.com>
 To: Anthony OConnell <anthonymineroconnell@gmail.com>

Thu, Nov 14, 2013 at 12:09 PM

Hi Tony,

The Tuscon VA hospital left a voice mail on my phone. They say they have written 2 letters since October 1 for you to see a cardiologist.

The phone number is 520-792-1450

Love, Kate

Kate Simmons

Anthony OConnell <anthonymineroconnell@gmail.com>
 To: Kate Simmons <ksimmons92270@yahoo.com>

Thu, Nov 14, 2013 at 12:59 PM

Dear Kate,

Thanks for notifying me of the VA telephone call and for not speaking to the VA. Was their voice mail today, November 14? I notice that they continue to refuse to write you with a copy to me.

Barb is so excited about moving into her Quonset hut. It is in the middle of Tucson, on the grip, in a fascinating neighborhood with the tiniest houses and original landscaping. Cats live under the hut, which is better than mice, but the cat pee is unpleasant. I believe she will have interesting adventures.

I think the necklace you bought is beautiful.

Most everyday I email the VA, an approximate copy of today's message is below.

"Dear Pharmacist Ford, Director Gardner, Provider Schmeling, and Dr Mueller:

Why not just treat me like other veterans? Please don't take away my VA health care and make it appear as my fault.

I don't understand why my requests to release my medicine and Power of Attorney for Health Care and Living Will is made to appear as inappropriate behavior. Why make your withholding appear as my fault?

Why insist that I use secure messaging and then falsely accuse me of misusing it and then use those false accusations as justification for blocking me from using it? Would blocking me from using secure messaging turn out to be blocking me from using <https://www.myhealth.va.gov>? If so, I could not access the medicine trails for request my medicine using <https://www.myhealth.va.gov>.

Please identify the accusations against me and the evidence for it in the following:

"If you do not stop misusing secure messaging, I will have to request from

the overseer of secure messaging contact you and if necessary suspend your secure messaging."
(From provider Randi Schmeling's letter of May 9, 2013, to Anthony OConnell)

"If your inappropriate use of the VA's Secure Messaging program does not cease, actions may be taken to block you from the program."
(From Coordinator Paula Newsome's letter of May 13, 2013 to Anthony OConnell (I received the same letter on May 15(?) and on May 17)

It was reported to the Disruptive Behavior Committee that you are abusing MyHealthVet secure messaging and staff telephone voice mail. It was also reported to the committee that you are inappropriately using internal Outlook messaging to address clinical concerns.
(From Dr Timothy Mueller's October 25, 2013, email to Anthony O'Connell)

Questions

- (1) Why doesn't staff respond using secure messaging or in any way they want?
- (2) Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
- (3) Why are the medicine trails showing in <https://www.myhealth.va.gov> avoided? Why is "0 Refills Remaining" month after month invisible?
- (4) What were Congressman Barber and Senator McCain told to have them not have the medicine trails exposed? There is no other way to see where the medicine went.
- (5) Why are Pharmacist Marjorie Ford and Director Jonathan Gardner silent? Why is there an invisible wall?
- (6) Why, on October 1, 2013, did Dr Lanada Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes? Why was he so insistent that I get an angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Why want to stick something into my heart now?
- (7) Please tell me who my replacement provider and INR monitor will be after the current ones retire. I ask this because history suggests that I may not get replacements.
- (8) What is your intent? This is a matter of life and death to me. What is it to you?

Reference for accusations
(Red bold italics are mine)

- (1) Provider Randi Schmeling:

(From Anthony O'Connell's secure message of May 13, 2013, to provider Schmeling)

"This message is for my primary care provider ANP Randi Schmeling:

I received your postal letter of May 9, 2013, and I quote it:

Dear ANTHONY MINER OCONNELL,

This letter is to address your misuse of secure messaging. You have written the same thing over 6 times and we have sent you the answer as many times. You MUST stop doing this. Your medications are not being withheld, they are being sent out. We have told you how to contact Release of Information each time regarding the copy of your advanced directives as we do not have access to them. The MSA, the social worker, pharmacist and I have all responded to you numerous times.

If you do not stop misusing secure messaging, I will have to request from the overseer of secure messaging contact you and if necessary suspend your secure messaging.

*Sincerely,
Randi Schmeling MS, RNP, ANP, BC"*

I do not understand how your refusal to answer obvious questions such (1) Why was my medicine stopped?, and (2) Have my medicine prescriptions been renewed?, becomes my misuse of secure messaging. Your threat of suspending me from secure messaging is serious. I'm not sure what to do about it.

Sincerely, Anthony OConnell 7637"

(2) Coordinator Paula Newsome:

(From Anthony OConnell's letter of May 17, 2013, to Paula Newsome)

"Dear Paula Newsome, My HealtheVet Coordinator:

Fri, May 17, 2013 at 1:17 PM

I received your letter dated May 13, 2013 (I received two copies, once on May 15(?) and once on May 17.) and

quote it below for reference:

*"Dear Mr. O'Connell,
When you opted in to the VA's Secure Messaging program through your My HealtheVet account, you agreed to specific terms and conditions for the use of that program (see attached). The purpose of this letter is to notify you in writing that you have violated those terms and conditions by sending an excessive number of messages. **If your inappropriate use of the VA's Secure Messaging program does not cease, actions may be taken to block you from the program.***

If you continue to demonstrate inappropriate use of Secure Messaging, a request to block your usage will be presented to the Southern Arizona VA Health Care System (SAVAHCS) MyHealtheVet Workgroup. If the workgroup makes a recommendation in favor of blocking your use, you will be notified by letter, which will include information on how you can appeal the decision.

We sincerely hope you will make the choice to abide by the rules of Secure Messaging so that you can continue to enjoy the convenience of the program. If you have any questions about the content of this letter, please contact me at (520) 792-1450 ext. 6889.

*Sincerely, Paula S. Newsome
My HealtheVet Coordinator"*

This letter is not true. Please send me a copy of any evidence that would support the charges in this letter.

Thank you.
Sincerely, Anthony O'Connell, 7637"

Comment:

Paula Newsome never identified the accusations or sent me evidence.

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Acting Chief, Mental Health Care Line

Southern Arizona VA Health Care System

Enclosed: Patient's Rights and Responsibilities"

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Thank you.

Anthony OConnell 7637"

(Dr Timothy Mueller's November 12, 2013, email to Anthony O'Connell)

Mr. OConnell -

"This is not a secure means to address your concerns. Since it is not secure, VA staff are not able to use it to address the issues you raise. Please stop using it.

You need to use Secure Messaging through MyHealthVet for this type of communication. In addition please contact Sally Petty, RN, at 520 792-1450 to address your concerns in a comprehensive manner.

Thanks for your working within our constraints. They have been developed to preserve the confidentiality and privacy of the Veterans that we serve.

Timothy Mueller MD

Chief Mental Health Care Line

SAVAHCS

3601 S 6th Avenue (4-116A)

Tucson, AZ 85723

520-792-1450 x5525

timothy.mueller@va.gov"

Thank you.

Anthony OConnell 7637

[Quoted text hidden]



11/15/13

Author: Anthony O'Connell <anthonymineroconnell@gmail.com>

Please release my medicine and Power of Attorney for Health Care and Living Will

1 message

Anthony O'Connell <anthonymineroconnell@gmail.com> Fri, Nov 15, 2013 at 10:51 AM
 To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, "Paula S." <paula.newsoms@va.gov>, timothy.mueller@med.va.gov
 Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Ford, Director Gardner, Provider Schmeling, Coordinator Newsome, Cardiologist Dr Kern, and Dr Mueller:

Why not just treat me like other veterans? Why not release my complete requirement of medicine and release my Power of Attorney for Health Care and Living Will instead of putting us all through this?

I don't understand why my requests to release my medicine and Power of Attorney for Health Care and Living Will is made to appear as inappropriate behavior. Why make the withholding appear as my fault?

Why insist that I use secure messaging and then falsely accuse me of misusing it and then use those false accusations as justification for blocking me from using it?

Would blocking me from using secure messaging turn out to be blocking me from using <https://www.myhealth.va.gov>? If so, that would prevent me from seeing the VA's record of my medicine trails, the status of my medicines, seeing what medicines I can request, and my requesting them. Under these conditions it would not be prudent for me to use secure messaging.

Please identify the accusations against me and the evidence for it. Please be direct and specific. My not using secure messaging does stop the VA from using it:

(From provider Randi Schmeling's letter of May 9, 2013, to Anthony O'Connell)

"If you do not stop misusing secure messaging, I will have to request from the overseer of secure messaging contact you and if necessary suspend your secure messaging."

(From Coordinator Paula Newsome's letter of May 13, 2013 to Anthony O'Connell (I received the same letter on May 15(?) and on May 17)

"If your inappropriate use of the VA's Secure Messaging program does not cease, actions may be taken to block you from the program."

(From Dr Timothy Mueller's October 25, 2013, email to Anthony O'Connell)

"It was reported to the Disruptive Behavior Committee that you are abusing MyHealtheVet secure messaging and staff telephone voice mail. It was also reported to the committee that you are inappropriately using internal Outlook messaging to address clinical concerns."

Questions

(1) Why doesn't staff respond using secure messaging or in any way they want? My not using secure messaging does stop the VA from using it.

- (2) Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
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- (6) Why does the Director use my daughter in California to make it appear that he can't communicate with me? Why continue to telephone her after her September 18, 2013, letter to the Director ("**If you contact me again concerning Anthony O'Connell please do it by letter with a copy to Anthony O'Connell, and not by telephone**")? Letters and email leave a record, telephoning does not. Why the extreme avoidance of accountability?
My daughter Kate Simmons believes what the VA representatives are telling her because it is from the VA. This plants a wedge between me and my daughter. Kate is also my named health care agent in my Power of Attorney for Health Care and Living Will.
- (7) Why, on October 1, 2013, did Dr Lanada Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes? Why was he so insistent that I get an angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Why want to stick something into my heart now?
- (8) Please tell me who my replacement provider and INR monitor will be after the current ones retire. I ask this because history suggests that I may not get replacements.
- (9) What is the intent? This is a matter of life and death for me. What is it to the Director?

Why not just treat me like other veterans and release my medicine and my Power of Attorney for Health Care and Living Will?

Thank you.

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(Red bold is mine)

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Sincerely,

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threat of suspending me from secure messaging is serious. I'm not sure what to do about it.
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(From Anthony OConnell's letter of May 17, 2013, to Paula Newsome)

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We sincerely hope you will make the choice to abide by the rules of Secure Messaging so that you can continue to enjoy the convenience of the program. If you have any questions about the content of this letter, please contact me at (520) 792-1450 ext. 6889.

Sincerely, Paula S. Newsome

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 Please be specific.
 Why not just expose the medicine trails, recognize the breaks, and send me my medicines like you send other veterans their medicines?
 Thank you.
 Anthony OConnell 7637"

(From Dr Timothy Mueller's November 12, 2013, email to Anthony O'Connell)

Mr. OConnell -

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Timothy Mueller MD

Chief Mental Health Care Line

SAVAHCS

3601 S 6th Avenue (4-116A)

Tucson, AZ 85723

520-792-1450 x5525

timothy.mueller@va.gov"

Reference for using daughter

(From Director Jonathan Gardner's letter of June 13, 2013, to Congressman Ron Barber. Red bold italics are mine)

"Dear Congressman Barber:

This is in response to your inquiry dated June 3, 2013, on behalf of Mr. Anthony Miner

O'Connell, who contacted your office regarding his medication renewals from the Southern Arizona VA Health Care System (SAVAHCS). I asked Ms. Bernadette Schaeffer, Outpatient Pharmacy Program Manager to review your request.

In reviewing Mr. O'Connell's records it was determined that he does not have a telephone. Ms Schaeffer did contact his daughter Ms. Kate Simmons on June 7, 2013. Ms. Schaeffer confirmed that, Mr. O'Connell is receiving medications from the Consolidated Medication Outpatient Pharmacy and/or the SAVAHCS. He is also receiving medication from the Northern VA Health Care System (NAVAHCS). Ms Simmons was surprised that her father was still concerned about his prescriptions, as he had recently told her that he had resolved the issue. Ms. Schaeffer provided Ms. Simmons with her contact information if any issues with his medication arise.

The SAVAHCS strives to provide quality and compassionate care to all of our Veterans. We are very concerned with patient care and the satisfaction of the Veterans we serve. If you have any questions or concerns regarding this letter, please contact Ms. Bernadette Schaeffer at (520) 792-1450, extension 5394.

Sincerely,

Jonathan Gardner, MPA, FACHE

Director

Southern Arizona VA Health Care System"

(From Kate Simmons' letter of September 18, 2013, to Director Jonathan Gardner. Black bold is original letter)

Kate Simmons

411 Myra Way

San Francisco, CA 94127

September 18, 2013

Director Jonathan Gardner

Southern Arizona VA Health Care System (SAVAHCS)

3601 South 6th Avenue

Tucson, AZ 85723

Reference: Telephone call of June 7, 2013, concerning Anthony OConnell, last four 7637

Dear Director Gardner,

I am trying to remember a telephone call I received from your office on June 7, 2013: I was driving in traffic and was distracted. Would you please tell me the purpose and content of the call? If you recorded it please send me a transcript.

If you contact me again concerning Anthony O'Connell please do it by letter with a copy to Anthony O'Connell, and not by telephone. Thank you.

Sincerely, Kate Simmons

Copy to:

Anthony O'Connell
439 South Vista Del Rio
Green Valley, AZ 85614"

(From Kate Simmons' email of October 9, 2013, to Anthony OConnell)

"The VA hospital called but I would not converse with them. I told them to write you as per the letter."

(From Kate Simmons' email of November 14, 2013, to Anthony OConnell)

"The Tuscon VA hospital left a voice mail on my phone. They say they have written 2 letters since October 1 for you to see a cardiologist. The phone number is 520-792-1450"

Timeline:

- 2013.06.03 Congressman Barber's letter to the Director
- 2013.06.07 *Director's telephone call to my daughter
- 2013.06.13 Director's letter to Congressman Barber
- 2013.09.18 My daughter's letter to the Director
- 2013.10.09 *Director's telephone call to my daughter
- 2013.11.14 *Director's telephone call to my daughter

* The Director has others make the telephone calls



11/16/13
Anthony OConnell <anthonymineroconnell@gmail.com>

Please release my medicine and my Power of Attorney for Health Care and Living Will

Anthony OConnell <anthonymineroconnell@gmail.com> Sat, Nov 16, 2013 at 5:49 AM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, "Newsome, Paula S." <paula.newsome@va.gov>, timothy.mueller@med.va.gov

Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Ford, Director Gardner, Provider Schmeling, Coordinator Newsome, Cardiologist Dr Kern, and Dr Mueller:

Why not just treat me like other veterans? Why not release my complete requirement of medicine and release my Power of Attorney for Health Care and Living Will instead of putting us all through this?

I don't understand why my requests to release my medicine and Power of Attorney for Health Care and Living Will is made to appear as inappropriate behavior. Why make the withholding appear as my fault?

Why insist that I use secure messaging and then falsely accuse me of misusing it and then use those false accusations as justification for blocking me from using it?

Would blocking me from using secure messaging turn out to be blocking me from using <https://www.myhealth.va.gov>? If so, that would prevent me from seeing the VA's record of my medicine trails, the status of my medicines, seeing what medicines I can request, and my requesting them. Under these conditions it would not be prudent for me to use secure messaging.

Please identify the accusations against me and the evidence for it. Please be direct and specific. My not using secure messaging does stop the VA from using it:

(From provider Randi Schmeling's letter of May 9, 2013, to Anthony OConnell)
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"If your inappropriate use of the VA's Secure Messaging program does not cease, actions may be taken to block you from the program."

(From Dr Timothy Mueller's October 25, 2013, email to Anthony O'Connell)
"It was reported to the Disruptive Behavior Committee that you are abusing MyHealthVet secure messaging and staff telephone voice mail. It was also reported to the committee that you are inappropriately using internal Outlook messaging to address clinical concerns."

Please send me copies of what the VA caller is referring to in their telephone call to me daughter in California on November 14, 2013 (From my daughter to me: "*The Tuscon VA hospital left a voice mail on my phone. They say they have written 2 letters since October 1 for you to see a cardiologist. The phone number is 520-792-1450*").

Questions

- (1) Why doesn't staff respond using secure messaging or in any way they want? My not using secure messaging does stop the VA from using it.
- (2) Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
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My daughter Kate Simmons believes what the VA representatives are telling her because it is from the VA. This plants a wedge between me and my daughter. Kate is also my named health care agent in my Power of Attorney for Health Care and Living Will.
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Sincerely,
 Randi Schmeling MS, RNP, ANP, BC"

I do not understand how your refusal to answer obvious questions such (1) Why was my medicine stopped?, and (2) Have my medicine prescriptions been renewed?, becomes my misuse of secure messaging. Your threat of suspending me from secure messaging is serious. I'm not sure what to do about it.
 Sincerely, Anthony O'Connell 7637"

(2) Coordinator Paula Newsome:

(From Anthony O'Connell's letter of May 17, 2013, to Paula Newsome)

"Dear Paula Newsome, My HealtheVet Coordinator:

Fri, May 17, 2013 at 1:17 PM

I received your letter dated May 13, 2013 (I received two copies, once on May 15(?) and once on May 17.) and quote it below for reference:

"Dear Mr. O'Connell,

*When you opted in to the VA's Secure Messaging program through your My HealtheVet account, you agreed to specific terms and conditions for the use of that program (see attached). The purpose of this letter is to notify you in writing that you have violated those terms and conditions by sending an excessive number of messages. **If your inappropriate use of the VA's Secure Messaging program does not cease, actions may be taken to block you from the program.***

If you continue to demonstrate inappropriate use of Secure Messaging, a request to block your usage will be presented to the Southern Arizona VA Health Care System (SAVAHCS) MyHealtheVet Workgroup. If the workgroup makes a recommendation in favor of blocking your use, you will be notified by letter, which will include information on how you can appeal the decision.

We sincerely hope you will make the choice to abide by the rules of Secure Messaging so that you can continue to enjoy the convenience of the program. If you have any questions about the content of this letter, please contact me at (520) 792-1450 ext. 6889.

*Sincerely, Paula S. Newsome
 My HealtheVet Coordinator"*

This letter is not true. Please send me a copy of any evidence that would support the charges in this letter.
 Thank you.

Sincerely, Anthony O'Connell, 7637"

(3) Dr Timothy Mueller:

(From Dr Timothy Mueller's October 25, 2013, email to Anthony O'Connell)

"Dear Mr. O'Connell:

It is important that this facility is a safe environment for all patients and staff. Safe health care is based on mutual respect between provider and patient. We take disrespectful behavior and unauthorized use of internal communication systems seriously at the Southern Arizona VA Health Care System, whether towards your provider, other VA staffmembers or fellow patients.

It was reported to the Disruptive Behavior Committee that you are abusing MyHealtheVet secure messaging and stafftelephone voice mail. It was also reported to the committee that you are inappropriately using internal Outlook messaging to address clinical concerns. Outlook is not secure and will not be used to address clinical topics. This behavior must stop. The committee is composed of clinicians and administrative representatives. After reviewing this incident, the committee has recommended this letter be sent to you. Behavior of this nature in the future could lead to further actions.

Our goal is to provide high quality health care in a safe and caring environment for you as well as everyone else. I hope you will heed this warning and manage your behavior appropriately. If you have any questions, please call Sally Petty, RN, 520-792-1450, extension 6402.

Sincerely,

Timothy I. Mueller, MD
 Chair, Disruptive Behavior Committee
 Acting Chief, Mental Health Care Line
 Southern Arizona VA Health Care System

Enclosed: Patient's Rights and Responsibilities"

(From Anthony OConnell's letter of October 26 to Dr Mueller)

"Dear Dr. Timothy Mueller:

I received your certified letter of October 25, 2013. If you are saying that it is against the rules to email the VA would you please state the rule?

If you are accusing me of "disrespectful behavior" or "disruptive behavior" would you please identify it?

Please be specific.

Why not just expose the medicine trails, recognize the breaks, and send me my medicines like you send other veterans their medicines?

Thank you.

Anthony OConnell 7637"

(From Dr Timothy Mueller's November 12, 2013, email to Anthony O'Connell)

Mr. OConnell -

"This is not a secure means to address your concerns. Since it is not secure, VA staff are not able to use it to address the issues you raise. Please stop using it.

You need to use Secure Messaging through MyHealthVet for this type of communication. In addition please contact Sally Petty, RN, at 520 792-1450 to address your concerns in a comprehensive manner.

Thanks for your working within our constraints. They have been developed to preserve the confidentiality and privacy of the Veterans that we serve.

Timothy Mueller MD

Chief Mental Health Care Line

SAVAHCS

3601 S 6th Avenue (4-116A)

Tucson, AZ 85723

520-792-1450 x5525

timothy.mueller@va.gov"

Reference for using daughter

(From Director Jonathan Gardner's letter of June 13, 2013, to Congressman Ron Barber. Red bold italics are mine)

"Dear Congressman Barber:

This is in response to your inquiry dated June 3, 2013, on behalf of Mr. Anthony Miner

O'Connell, who contacted your office regarding his medication renewals from the Southern Arizona VA Health Care System (SAVAHCS). I asked Ms. Bernadette Schaeffer, Outpatient Pharmacy Program Manager to review your request.

In reviewing Mr. O'Connell's records it was determined that he does not have a telephone. Ms Schaeffer did contact his daughter Ms. Kate Simmons on June 7, 2013. Ms. Schaeffer confirmed that, Mr. O'Connell is receiving medications from the Consolidated Medication Outpatient Pharmacy and/or the SAVAHCS. He is also receiving medication from the Northern VA Health Care System (NAVAHCS). Ms Simmons was surprised that her father was still concerned about his prescriptions, as he had recently told her that he had resolved the issue. Ms. Schaeffer provided Ms. Simmons with her contact information if any issues with his medication arise.

The SAVAHCS strives to provide quality and compassionate care to all of our Veterans. We are very concerned with patient care and the satisfaction of the Veterans we serve. If you have any questions or concerns regarding this letter, please contact Ms. Bernadette Schaeffer at (520) 792-1450, extension 5394.

Sincerely,

Jonathan Gardner, MPA, FACHE

Director

Southern Arizona VA Health Care System"

(From Kate Simmons' letter of September 18, 2013, to Director Jonathan Gardner. Black bold is original letter)

"Kate Simmons

411 Myra Way

San Francisco, CA 94127

September 18, 2013

Director Jonathan Gardner
Southern Arizona VA Health Care System (SAVAHCS)
3601 South 6th Avenue
Tucson, AZ 85723

Reference: Telephone call of June 7, 2013, concerning Anthony OConnell, last four 7637

Dear Director Gardner,

I am trying to remember a telephone call I received from your office on June 7, 2013: I was driving in traffic and was distracted. Would you please tell me the purpose and content of the call? If you recorded it please send me a transcript.

If you contact me again concerning Anthony O'Connell please do it by letter with a copy to Anthony O'Connell, and not by telephone. Thank you.

Sincerely, Kate Simmons

Copy to:

Anthony O'Connell
439 South Vista Del Rio
Green Valley, AZ 85614"

(From Kate Simmons' email of October 9, 2013, to Anthony OConnell)

The VA hospital called but I would not converse with them. I told them to write you as per the letter."

(From Kate Simmons' email of November 14, 2013, to Anthony OConnell)

The Tuscon VA hospital left a voice mail on my phone. They say they have written 2 letters since October 1 for you to see a cardiologist. The phone number is 520-792-1450"

Timeline:

- 2013.06.03 Congressman Barber's letter to the Director
- 2013.06.07 *Director's telephone call to my daughter
- 2013.06.13 Director's letter to Congressman Barber

- 2013.09.18 My daughter's letter to the Director
- 2013.10.09 *Director's telephone call to my daughter
- 2013.11.14 *Director's telephone call to my daughter

* The Director has others make the telephone calls

Anthony OConnell <anthonymineroconnell@gmail.com>
To: Kate Simmons ksimmons92270 <ksimmons92270@yahoo.com>

Mon, Nov 18, 2013 at 4:52 AM

Dear Kate,

This is for your information. Feel free to email the VA (with a copy to me please) any time. I hate it that the element in the VA is dragging you into this

[Quoted text hidden]

Anthony OConnell <anthonymineroconnell@gmail.com>
To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, "Newsome, Paula S." <paula.newsome@va.gov>, timothy.mueller@med.va.gov
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Mon, Nov 18, 2013 at 5:31 AM

[Quoted text hidden]

Anthony OConnell <anthonymineroconnell@gmail.com> Mon, Nov 18, 2013 at 5:44 AM
 To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, "Newsome, Paula S." <paula.newsome@va.gov>, timothy.mueller@med.va.gov
 Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

[Quoted text hidden]

Anthony OConnell <anthonymineroconnell@gmail.com> Mon, Nov 18, 2013 at 6:08 AM
 To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, "Newsome, Paula S." <paula.newsome@va.gov>, timothy.mueller@med.va.gov
 Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Ford, Director Gardner, Provider Schmeling, Coordinator Newsome, Cardiologist Dr Kern, and Dr Mueller:

If you received emails from me within the last hour that somehow got connected to an email chain with my daughter I apologize for the mistake.

[Quoted text hidden]



Anthony OConnell <anthonymineroconnell@gmail.com>

Please release my medicine and my Power of Attorney for Health Care and Living Will

message

Anthony OConnell <anthonymineroconnell@gmail.com>

Tue, Nov 19, 2013 at 10:03 AM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, "Newsome, Paula S." <paula.newsome@va.gov>, timothy.mueller@med.va.gov
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>, Kate Simmons ksimmons92270 <ksimmons92270@yahoo.com>

Dear Pharmacist Ford, Director Gardner, Provider Schmeling, Coordinator Newsome, Cardiologist Dr Kern, and Dr Mueller:

Again, why not just treat me like other veterans? Why not release my complete requirement of medicine and release my Power of Attorney for Health Care and Living Will instead of putting us all through this?

I don't understand why my requests to release my medicine and Power of Attorney for Health Care and Living Will is made to appear as inappropriate behavior. Why make the withholding appear as my fault?

Why insist that I use secure messaging and then falsely accuse me of misusing it and then use those false accusations as justification for blocking me from using it?

Would blocking me from using secure messaging turn out to be blocking me from using <https://www.myhealth.va.gov>? If so, that would prevent me from seeing the VA's record of my medicine trails, the status of my medicines, seeing what medicines I can request, and my requesting them. Under these conditions it would not be prudent for me to use secure messaging.

Please identify the accusations against me and the evidence for it. Please be direct and specific. My not using secure messaging does stop the VA from using it:

(From provider Randi Schmeling's letter of May 9, 2013, to Anthony OConnell)

"If you do not stop misusing secure messaging, I will have to request from the overseer of secure messaging contact you and if necessary suspend your secure messaging."

(From Coordinator Paula Newsome's letter of May 13, 2013 to Anthony OConnell (I received the same letter on May 15(?) and on May 17)

"If your inappropriate use of the VA's Secure Messaging program does not cease, actions may be taken to block you from the program."

(From Dr Timothy Mueller's October 25, 2013, email to Anthony O'Connell)

"It was reported to the Disruptive Behavior Committee that you are abusing MyHealtheVet secure messaging and staff telephone voice mail. It was also reported to the committee that you are inappropriately using internal Outlook messaging to address clinical concerns."

Please send me copies of what the VA caller is referring to in their telephone call to me daughter in California on November 14, 2013 (From my daughter to me: "*The Tuscon VA hospital left a voice mail on my phone. They say they have written 2 letters since October 1 for you to see a cardiologist. The phone number is 520-792-1450*").

Questions

- (1) Why doesn't staff respond using secure messaging or in any way they want? My not using secure messaging does stop the VA from using it.
- (2) Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
- (3) Why are the medicine trails showing in <https://www.myhealth.va.gov> avoided? Why are "0 Refills Remaining" month after month and medicines such as Warfarin vanishing from the list invisible?
- (4) What were Congressman Barber and Senator McCain told to have them not have the medicine trails exposed? There is no other way to see where the medicine went.
- (5) Why are Pharmacist Marjorie Ford and Director Jonathan Gardner silent? Why is there an invisible wall?
- (6) Why does the Director use my daughter in California to make it appear that he can't communicate with me? Why continue to telephone her after her September 18, 2013, letter to the Director that says ("**If you contact me again concerning Anthony O'Connell please do it by letter with a copy to Anthony O'Connell, and not by telephone**")? Letters and email leave a record, telephoning does not. Why the

extreme avoidance of accountability?

My daughter Kate Simmons believes what the VA representatives are telling her because it is from the VA. This plants a wedge between me and my daughter. Kate is also my named health care agent in my Power of Attorney for Health Care and Living Will.

(7) Why, on October 1, 2013, did Dr Lanada Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes? Why was he so insistent that I get an angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Why want to stick something into my heart now?

(8) Please tell me who my replacement provider and INR monitor will be after the currents ones retire. I ask this because history suggests that I may not get replacements.

(9) What is the intent? This is a matter of life and death for me. What is it to the Director?

Why not just treat me like other veterans and release my medicine and my Power of Attorney for Health Care and Living Will?

Thank you.

Anthony OConnell 7637



11/20/13
Anthony O'Connell <anthonymineroconnell@gmail.com>

Please release my medicine and my Power of Attorney for Health Care and Living Will.

Messages

Anthony O'Connell <anthonymineroconnell@gmail.com> Wed, Nov 20, 2013 at 10:33 AM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, timothy.mueller@med.va.gov, "Newsome, Paula S." <paula.newsome@va.gov>, Dr John Nanson <john.nanson@med.va.gov>, donna.dunklin@med.va.gov, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>, Kate Simmons ksimmons92270 <ksimmons92270@yahoo.com>, Senator John McCain <suzanne.hernandez@mail.senate.gov>

Dear Pharmacist Ford, Director Gardner, and others:

I don't know what else I can do to get my medicine and Power of Attorney for Health Care and Living Will released except to keep asking you for it. Again, why not just treat me like other veterans and not put us all through this?

Please send me copies of what the VA caller is referring to in their telephone call to my daughter in California on November 14, 2013 (From my daughter to me: "The Tuscon VA hospital left a voice mail on my phone. They say they have written 2 letters since October 1 for you to see a cardiologist. The phone number is 520-792-1450").

Questions

- (1) Why doesn't staff respond using secure messaging or in any way they want? My not using secure messaging does stop the VA from using it.
- (2) Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
- (3) Why are the medicine trails showing in <https://www.myhealth.va.gov> avoided? Why are "0 Refills Remaining" month after month and medicines such as Warfarin vanishing from the list invisible?
- (4) What were Congressman Barber and Senator McCain told to have them not have the medicine trails exposed? There is no other way to see where the medicine went.
- (5) Why are Pharmacist Marjorie Ford and Director Jonathan Gardner silent? Why is there an invisible wall?
- (6) Why does the Director use my daughter in California to make it appear that he can't communicate with me? Why continue to telephone her after her September 18, 2013, letter to the Director that says ("**If you contact me again concerning Anthony O'Connell please do it by letter with a copy to Anthony O'Connell, and not by telephone**")? Letters and email leave a record, telephoning does not. Why the extreme avoidance of accountability?
My daughter Kate Simmons believes what the VA representatives are telling her because it is from the VA. This plants a wedge between me and my daughter. Kate is also my named health care agent in my Power of Attorney for Health Care and Living Will.
- (7) Why, on October 1, 2013, did Dr Lanada Cardiology enter into my prescription activity for the first time

and prescribe Atorvastatin in place of Simvastatin for me against my wishes? Why was he so insistent that I get an angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Why want to stick something into my heart now?

(8) Please tell me who my replacement provider and INR monitor will be after the current ones retire. I ask this because history suggests that I may not get replacements.

(9) What is the intent? This is a matter of life and death for me. What is it to the Director?

Why not just treat me like other veterans and release my medicine and my Power of Attorney for Health Care and Living Will?

Thank you.

Anthony OConnell 7637

Reference for withholding Power of Attorney

(April 13, 2013, provider Schmeling to Anthony OConnell)

ANP Randi Schmeling:

Withdrawing Living Will. Early on we agreed that you would have my original living will transferred from Prescott to Green Valley because I wanted to withdraw it. Has that been done and may I come to the clinic and get it? If you don't have it would you please get it and send it to me?

Thank you.

Anthony O'Connell 7637

(May 2, 2013, 9:31 am, Anthony OConnell to provider Schmeling)

Dear ANP Randi Schmeling:

Please explain why my medicine stopped. Because of my health and my income stopping my VA medicine is a virtual death sentence.

Please return my original living will. I rescind my living will. I don't understand why you won't return it.

What is your intent?

Sincerely, Anthony O'Connell 7637

(May 2, 2013, 5:56 pm, **social worker** Donna Dunklin to Anthony OConnell)

Dear Mr. O'Connell,

I am the social worker at the Green Valley VA Clinic and am writing to respond regarding your living will. It is my understanding that you gave your living will to the Prescott Clinic. **We do not have your original living will here and there is no record of a living will in your chart.**

We do not keep documents at the clinic. When we receive a document we note it in the electronic chart and send it to Medical Records in Tucson for scanning. You might try the Prescott Clinic or their main office which I believe is in Phoenix.

Thank you for your service and feel free to call me if you have further questions.

Sincerely,

Donna Dunklin LCSW

(May 6, 2013, 4:27 pm, Anthony OConnell to provider Schmeling)

ANP Randi Schmeling:

(1) Please release my medicine now. Withholding my VA medicine, because of my health and income, will kill me. Do you understand?
(2) Please return my living will now [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I don't understand why I can't get it back. I have asked for months. I rescind my living will. Please return the original to me.
Please respond. Please take an accountable position so that all concerned can rely upon it. Thank you.
Anthony O'Connell 7637

(May 7, 2013, provider Schmeling to Anthony OConnell)

1) your medicine is due for release; you can go to main VA since you do not have a phone get it.
2) For the last time-social work has addressed the advance directive issue. I do not have a copy-you can go to the Release of Information office at the main VA and they may have access to it.

(May 8, 2013, 10:44 am, Anthony OConnell to provider Schmeling)

Dear ANP Randi Schmeling:

(1) Please explain why my medicine was stopped. Because of my health and income stopping my VA medicine will kill me. Do you understand? Please release my medicine.

(2) Please return my original living will [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I rescind my living will. Please return my original living will to me. Did you decide on your own to stop my medicine and not return my living will or were you instructed to do so?

Thank you.

Anthony O'Connell 7637

(May 8, 2013, 1:23 pm, Fabian Cauldwell to Anthony OConnell)

Mr. Oconnel

Your medication was sent out to you, you will receive it in the mail.

ANP Schmeling does not have your "will" she does not keep any patient records in her office. Please refrain from continuing to ask her for this. You can contact the main facility at (520)792-1450 if you have questions regarding your "will".

I am also asking that you use this service to ask general question only and if you need to schedule an appointment to see ANP Schmeling you can call our clinic at (520)399-2291.

Thank you and have a good day

Fabian

(May 9, 2013, 1:34 pm, provider Schmeling to Anthony OConnell)

Dear ANTHONY MINER OCONNELL,

Progress Notes

This letter is to address your misuse of secure messaging. **You have written the same thing over 6 times and we have sent you the answer as many times.** You MUST

stop doing this. Your medications are not being withheld, they are being sent out. We have told you how to contact Release of Information each time regarding the copy of your advanced directives as we do not have access to them. The MSA, the social worker, pharmacist and I have all responded to you numerous times.

If you do not stop misusing secure messaging, I will have to request from the Overseer of secure messaging contact you and if necessary suspend your secure messaging.

Sincerely,

Randi Schmeling MS, RNP, ANP, BC

Comment: I don't understand the "You have written the same thing over 6 times and we have sent you the answer as many times." I repeated my message because I had not received an answer. If an answer was sent, what was the answer? How does my not getting an answer become my abusing secure messenger, and if I keep asking, be blocked from using it?

(May 13, 2013, Paula Newsome to Anthony OConnell)

Dear Mr. O'Connell,

When you opted in to the VA's Secure Messaging program through your My HealtheVet account, you agreed to specific terms and conditions for the use of that program (see attached). The purpose of this letter is to notify you in writing that **you have violated those terms and conditions by sending an excessive number of messages**. If your inappropriate use of the VA's Secure Messaging program does not cease, actions may be taken to block you from the program.

If you continue to demonstrate inappropriate use of Secure Messaging, a request to block your usage will be presented to the Southern Arizona VA Health Care System (SAVAHCS) My HealtheVet Workgroup. If the workgroup makes a recommendation in favor of blocking your use, you will be notified by letter, which will include information on how you can appeal the decision. We sincerely hope you will make the choice to abide by the rules of Secure Messaging so that you can continue to enjoy the convenience of the program. If you have any questions about the content of this letter, please contact me at (520) 792-1450 ext. 6889.

Sincerely, Paula S. Newsome

My HealtheVet Coordinator

enc

cc: SM Team

Comment: I don't understand the "... you have violated those terms and conditions by sending an excessive number of messages." I repeated my message because I had not received an answer. If an answer was sent, what was the answer? How does my not getting an answer become my abusing secure messenger, and if I keep asking, be blocked from using it?

(May 13, 2013, 7:08 pm, Anthony OConnell to **social worker** Donna Dunklin)

Dear Donna Dunklin LCSW.

I went to release of information at the Tucson VA today to get my living will. They told me I had to make an appointment with the social worker in Green Valley to get my living will out of the system. If that is agreeable with you, just tell me when I can see you. If you have any questions please contact Rosemary Hernandez at Release of Information.

(May 15, 2013, Anthony OConnell to **social worker** Donna Dunklin)

This message is for Donna Dunklin LCSW.

Dear Donna Dunklin LCSW.

On May 14, 2013, I went to release of information at the Tucson VA to get my living will out of the system. They told me I had to make an appointment with the social worker in Green Valley to get my living will out of the system. If that is agreeable with you, just tell me when I can see you. If you have any questions please contact Rosemary Hernandez at the Release of Information office in Tucson. I look forward to your response.

Thank you.

Anthony O'Connell 7637

(May 16, 2013, **social worker** Donna Dunklin)

Mr. O'Connell,

I am sorry, but you received incorrect information at the Tucson VA. I spoke directly with the Director of Medical Records who told me that they do not keep any hard copy records at all. They scan everything that they receive and put it in your electronic record. They destroy all hard copies after 90 days. **I repeat there is NO living will in your electronic chart here at SAVAHCS**, which indicates that they never received a paper copy of a Living Will for you. If you are concerned about Prescott having your Living Will in their chart, you need to contact them.

Sincerely,

Donna Dunklin, LCSW

(July 12, 2013, Director Jonathan Gardner to Senator John McCain)

The Honorable John McCain
United States Senator
407 West Congress Street, Suite 103
Tucson, AZ 85701

Attn: Suzanne Hernandez

Dear Senator McCain:

In Reply Refer To: 678/0-002A

This is in response to your letter dated June 19, 2013, regarding your constituent, Mr. Anthony OConnell and his concerns at the Green Valley Community Based Outpatient Clinic (CBOC) of the Southern Arizona VA Health Care System (SAVAHCS). I requested that Mr. John Altevers, Administrative Officer, Community Clinics Care Line, address his concerns.

Mr. OConnell expressed several concerns in his letter to you but specifically asked questions about his prescription renewals, his treatment, and obtaining his living will. Mr. OConnell's current medications were not stopped and were refilled promptly at his request since October 2012. Many medications are renewed annually. In order for Mr. OConnell to obtain further medication refills, he can schedule an appointment with his provider at the Green Valley CBOC by calling (520) 399-2291.

If Mr. OConnell needs refills prior to October 2013; he should contact the pharmacy refill line, at (520) 470-8262 and select option four. Mr. OConnell also contacted his provider several times asking that his living will be returned to him. **He was advised each time to contact the Release of Information (ROI) office** located at the main VA hospital to obtain his living will, as it is not available at the clinic. Mr. OConnell can reach the ROI office at (520) 792-1450, extension 6923.

These are standard VA procedures and all Veterans are provided the same guidance to receive medication refills and to obtain copies of their computerized medical information.

The SAVAHCS strives to provide quality and compassionate care to all of our Veterans. We are very concerned with patient care and the satisfaction of the Veterans we serve. If you have any questions regarding this letter, please contact Mr. John Altevers at (520) 792-1450, extension 4042.

Sincerely,
Jonathan Gardner, MPA, PANCHE:
Director
Southern Arizona
VA Health Care System

Mail Delivery Subsystem <mailer-daemon@googlemail.com>

Wed, Nov 20, 2013 at 10:33 AM

To: anthonymineroconnell@gmail.com

Delivery to the following recipient failed permanently:

suzanne.hernandez@mail.senate.gov

Technical details of permanent failure:
DNS Error: Domain name not found

----- Original message -----

DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;
d=gmail.com; s=20120113;
h=mime-version:date:message-id:subject:from:to:cc:content-type;
bh=BaedE10O88kwdBmj0s90VAtcMtQK9Bqbkj34W9YVi3A=;
b=pgYBHJjYXm7FiaQkceCsE3EhPUFnN8XjUBTJTObcyDHRz0PczhQz7gYCstS71x0IL4
REols5aWoKM8mb1foJWUtdDAFCDzq8NueEu8K7esYfCYod3+DMDgVtrXJN4AGevSsNo
bD57iYp60rmwRCgjEjW1YAIWP3vyPN9bZpZ/1dc+ahOSrj1BunUY/qNjDpbey8y73evz
tiKXKAXZO5qruUVrTeEzQOzluTy6LAGjt5vAVvOuo5NFC0nl/sxdjb25TXd1rPPifCZb
ephCsiyVFYozn4/TgxpPYfYBTTFCEpiTidh0EU7m3ppv730hgYB3nv1jGUJY3Rwo3IXQ
habQ==

MIME-Version: 1.0

X-Received: by 10.112.154.129 with SMTP id vo1mr1177216lbb.31.1384968824111;
Wed, 20 Nov 2013 09:33:44 -0800 (PST)
Received: by 10.114.11.72 with HTTP; Wed, 20 Nov 2013 09:33:44 -0800 (PST)
Date: Wed, 20 Nov 2013 10:33:44 -0700
Message-ID: <CA+8KOFSOLE34NTbwyQ0qCvQLLwkfVXLEp4+32ZKZswBp+rjixA@mail.gmail.com>
Subject: Please release my medicine and my Power of Attorney for Health Care
and Living Will.

From: Anthony OConnell <anthonymineroconnell@gmail.com>
To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>,
Director Jonathan Gardner <jonathan.gardner@med.va.gov>,
Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>,
Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, timothy.mueller@med.va.gov,
"Newsome, Paula S." <paula.newsome@va.gov>, Dr John Nanson <john.nanson@med.va.gov>,
donna.dunklin@med.va.gov,
"Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>,
Kate Simmons ksimmons92270 <ksimmons92270@yahoo.com>,
Senator John McCain <suzanne.hernandez@mail.senate.gov>
Content-Type: multipart/alternative; boundary=089e0115fb08c9479104eb9f2e83

Dear Pharmacist Ford, Director Gardner, and others:

I don't know what else I can do to get my medicine and Power of Attorney
for Health Care and Living Will released except to keep asking you for
it. Again,
why not just treat me like other veterans and not put us all through this?

Please send me copies of what the VA caller is referring to in their
telephone call to my daughter in California on November 14, 2013 (From my
daughter to me: "**The Tuscon VA hospital left a voice mail on my phone.
They say they have written 2 letters since October 1 for you to see a
cardiologist. The phone number is 520-792-1450**").

Questions

- (1) Why doesn't staff respond using secure messaging or in any way they want? My not using secure messaging does stop the VA from using it.
- (2) Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
- (3) Why are the medicine trails showing in <https://www.myhealth.va.gov> avoided? Why are "0 Refills Remaining" month after month and medicines such as

Warfarin vanishing from the list invisible?

(4) What were Congressman Barber and Senator McCain told to have them not have the medicine trails exposed? There is no other way to see where the medicine went.

(5) Why are Pharmacist Marjorie Ford and Director Jonathan Gardner silent? Why is there an invisible wall?

(6) Why does the Director use my daughter in California to make it appear that he can't communicate with me? Why continue to telephone her after her September 18, 2013, letter to the Director that says ("If you contact me again concerning Anthony O'Connell please do it by letter with a copy to Anthony O'Connell, and not by telephone")? Letters and email leave a record, telephoning does not. Why the extreme avoidance of accountability?

My daughter Kate Simmons believes what the VA representatives are telling her because it is from the VA. This plants a wedge between me and my

----- Message truncated -----

Mueller, Timothy I. <Timothy.Mueller@va.gov> Wed, Nov 20, 2013 at 11:03 AM
 To: Anthony OConnell <anthonymineroconnell@gmail.com>, "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, "Gardner, Jonathan H., (SES) FACHE" <Jonathan.Gardner@va.gov>, "Schmeling, Randi I" <Randi.Schmeling@va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, "Newsome, Paula S." <Paula.Nesome@va.gov>, Dr John Nanson <john.nanson@med.va.gov>, donna.dunklin@med.va.gov, "Rindone, Joseph P." <Joseph.Rindone@va.gov>
 Cc: Congressman Ron Barber <patty.valera@mail.house.gov>, Kate Simmons ksimmons92270 <ksimmons92270@yahoo.com>, Senator John McCain <suzanne.hernandez@mail.senate.gov>

Mr. OConnell -

This is not a secure means to address your concerns. Since it is not secure, VA staff are not able to use it to address the issues you raise. Please stop using it.

You need to use Secure Messaging through MyHealthVet for this type of communication. In addition please contact Sally Petty, RN, at 520 792-1450 to address your concerns in a comprehensive manner.

Thanks for your working within our constraints. They have been developed to preserve the confidentiality and privacy of the Veterans that we serve.

Timothy Mueller MD

Chief Mental Health Care Line

SAVAHCS

3601 S 6th Avenue (4-116A)

Tucson, AZ 85723

520-792-1450 x5525

timothy.mueller@va.gov

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]

Sent: Wednesday, November 20, 2013 10:34 AM

To: Pharmacist, Tucson, Dr. Marjorie Ford; Gardner, Jonathan H., (SES) FACHE; Schmeling, Randi I; Cardiologist Dr Karl Kern; Mueller, Timothy I.; Newsome, Paula S.; Dr John Nanson; donna.dunklin@med.va.gov; Rindone, Joseph P.

Cc: Congressman Ron Barber; Kate Simmons ksimmons92270; Senator John McCain

Subject: Please release my medicine and my Power of Attorney for Health Care and Living Will.

[Quoted text hidden]



11/21/13
Anthony OConnell <anthonymineroconnell@gmail.com>

Please release my medicine and my Power of Attorney for Health Care and Living Will

Anthony OConnell <anthonymineroconnell@gmail.com> Thu, Nov 21, 2013 at 7:12 AM
To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, timothy.mueller@med.va.gov, "Newsome, Paula S." <paula.newsome@va.gov>, donna.dunklin@med.va.gov, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>, Kate Simmons ksimmons92270 <ksimmons92270@yahoo.com>

Dear Pharmacist Ford, Director Gardner, and others:

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Please send me copies of what the VA caller is referring to in their telephone call to my daughter in California on November 14, 2013 (From my daughter to me: "The Tuscon VA hospital left a voice mail on my phone. They say they have written 2 letters since October 1 for you to see a cardiologist. The phone number is 520-792-1450").

Questions

- (1) Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
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- (3) Why insist that I use secure messaging and then falsely accuse me of misusing it and then use those false accusations as justification for blocking me from using it? The VA website <https://www.myhealth.va.gov> is the only window I have on the VA's record of my medicine status
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- (6) Why, on October 1, 2013, did Dr Lanada Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes? Why was he so insistent that I get an angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Why want to stick something into my heart now?
- (7) Why are Pharmacist Marjorie Ford and Director Jonathan Gardner silent? Why is there an invisible wall blocking communication?

(8) Why does the Director use my daughter in California to make it appear that he can't communicate with me? Why continue to telephone her after her September 18, 2013, letter to the Director:

"If you contact me again concerning Anthony O'Connell please do it by letter with a copy to Anthony O'Connell, and not by telephone"

Letters and email leave a record, telephoning does not. My daughter Kate Simmons believes what the VA representatives are telling her because it comes from the VA. This plants a wedge between me and my daughter.

(9) Why the extreme avoidance of accountability?

(10) Please tell me who my replacement provider and INR monitor will be after the current ones retire. I ask this because history suggests that I may not get replacements and consequently no medicine. My current provider's message of October 24, 2013, suggests this:

"I refilled your meds with just one refill as I will be retiring November 27. When you are on your last refill, you will need to make an appointment with your new provider."

(11) What is the intent of withholding my medicine and Power of Attorney for Health Care and Living Will? This is a matter of life and death for me. What is it to the Director?

Why not just treat me like other veterans and release my medicine and my Power of Attorney for Health Care and Living Will?

Thank you.

Anthony O'Connell 7637

Reference for withholding Power of Attorney

(April 13, 2013, provider Schmeling to Anthony O'Connell)

ANP Randi Schmeling:

Withdrawing Living Will. Early on we agreed that you would have my original living will transferred from Prescott to Green Valley because I wanted to withdraw it. Has that been done and may I come to the clinic and get it? If you don't have it would you please get it and send it to me?

Thank you.

Anthony O'Connell 7637

(May 2, 2013, 9:31 am, Anthony O'Connell to provider Schmeling)

Dear ANP Randi Schmeling:

Please explain why my medicine stopped. Because of my health and my income stopping my VA medicine is a virtual death sentence.

Please return my original living will. I rescind my living will. I don't understand why you won't return it.

What is your intent?

Sincerely, Anthony O'Connell 7637

(May 2, 2013, 5:56 pm, **social worker** Donna Dunklin to Anthony O'Connell)

Dear Mr. O'Connell,

I am the social worker at the Green Valley VA Clinic and am writing to respond regarding your living will. It is my understanding that you gave your living will to the Prescott Clinic. **We do not have your original living will here and there is no record of a living will in your chart.**

We do not keep documents at the clinic. When we receive a document we note it in the electronic chart and send it to Medical Records in Tucson for scanning. You might try the Prescott Clinic or their main office which I believe is in Phoenix.

Thank you for your service and feel free to call me if you have further questions.

Sincerely,

Donna Dunklin LCSW

(May 6, 2013, 4:27 pm, Anthony OConnell to provider Schmeling)

ANP Randi Schmeling:

(1) Please release my medicine now. Withholding my VA medicine, because of my health and income, will kill me. Do you understand?

(2) Please return my living will now [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I don't understand why I can't get it back. I have asked for months. I rescind my living will. Please return the original to me.

Please respond. Please take an accountable position so that all concerned can rely upon it. Thank you.

Anthony O'Connell 7637

(May 7, 2013, provider Schmeling to Anthony OConnell)

1) your medicine is due for release; you can go to main VA since you do not have a phone get it.

2) For the last time-social work has addressed the advance directive issue. I do not have a copy-you can go to the Release of Information office at the main VA and they may have access to it.

(May 8, 2013, 10:44 am, Anthony OConnell to provider Schmeling)

Dear ANP Randi Schmeling:

(1) Please explain why my medicine was stopped. Because of my health and income stopping my VA medicine will kill me. Do you understand? Please release my medicine.

(2) Please return my original living will [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I rescind my living will. Please return my original living will to me. Did you decide on your own to stop my medicine and not return my living will or were you instructed to do so?

Thank you.

Anthony O'Connell 7637

(May 8, 2013, 1:23 pm, Fabian Cauldwell to Anthony OConnell)

Mr. Oconnel

Your medication was sent out to you, you will receive it in the mail.

ANP Schmeling does not have your "will" she does not keep any patient records in her office. Please refrain from continuing to ask her for this. You can contact the main facility at (520)792-1450 if you have questions regarding your "will".

I am also asking that you use this service to ask general question only and if you need to schedule an appointment to see ANP Schmeling you can call our clinic at (520)399-2291.

Thank you and have a good day

Fabian

(May 9, 2013, 1:34 pm, provider Schmeling to Anthony OConnell)

Dear ANTHONY MINER OCONNELL,

Progress Notes

This letter is to address your misuse of secure messaging. **You have written the same thing over 6 times and we have sent you the answer as many times.** You MUST

stop doing this. Your medications are not being withheld, they are being sent out. We have told you how to contact Release of Information each time regarding the copy of your advanced directives as we do not have access to them. The MSA, the social worker, pharmacist and I have all responded to you numerous times. If you do not stop misusing secure messaging, I will have to request from the overseer of secure messaging contact you and if necessary suspend your secure messaging.

Sincerely,

Randi Schmeling MS, RNP, ANP, BC

Comment: I don't understand the "*You have written the same thing over 6 times and we have sent you the answer as many times.*" I repeated my message because I had not received an answer. If an answer was sent, what was the answer? How does my not getting an answer become my abusing secure messenger, and if I keep asking, be blocked from using it?

(May 13, 2013, Paula Newsome to Anthony OConnell)

Dear Mr. O'Connell,

When you opted in to the VA's Secure Messaging program through your My HealtheVet account, you agreed to specific terms and conditions for the use of that program (see attached). The purpose of this letter is to notify you in writing that **you have violated those terms and conditions by sending an excessive number of messages**. If your inappropriate use of the VA's Secure Messaging program does not cease, actions may be taken to block you from the program.

If you continue to demonstrate inappropriate use of Secure Messaging, a request to block your usage will be presented to the Southern Arizona VA Health Care System (SAVAHCS) My HealtheVet Workgroup. If the workgroup makes a recommendation in favor of blocking your use, you will be notified by letter, which will include information on how you can appeal the decision. We sincerely hope you will make the choice to abide by the rules of Secure Messaging so that you can continue to enjoy the convenience of the program. If you have any questions about the content of this letter, please contact me at (520) 792-1450 ext. 6889.

Sincerely, Paula S. Newsome

My HealtheVet Coordinator

enc

cc: SM Team

Comment: I don't understand the "*... you have violated those terms and conditions by sending an excessive number of messages.*" I repeated my message because I had not received an answer. If an answer was sent, what was the answer? How does my not getting an answer become my abusing secure messenger, and if I keep asking, be blocked from using it?

(May 13, 2013, 7:08 pm, Anthony OConnell to **social worker** Donna Dunklin)

Dear Donna Dunklin LCSW.

I went to release of information at the Tucson VA today to get my living will. They told me I had to make an appointment with the social worker in Green Valley to get my living will out of the system. If that is agreeable with you, just tell me when I can see you. If you have any questions please contact Rosemary Hernandez at Release of Information.

(May 15, 2013, Anthony OConnell to **social worker** Donna Dunklin)

This message is for Donna Dunklin LCSW.

Dear Donna Dunklin LCSW.

On May 14, 2013, I went to release of information at the Tucson VA to get my living will out of the system. They told me I had to make an appointment with the social worker in Green Valley to get my living will out of the system. If that is agreeable with you, just tell me when I can see you. If you have any questions please contact Rosemary Hernandez at the Release of Information office in Tucson. I look forward to your

response.

Thank you.

Anthony O'Connell 7637

(May 16, 2013, social worker Donna Dunklin)

Mr. O'Connell,

I am sorry, but you received incorrect information at the Tucson VA. I spoke directly with the Director of Medical Records who told me that they do not keep any hard copy records at all. They scan everything that they receive and put it in your electronic record. They destroy all hard copies after 90 days. **I repeat there is NO living will in your electronic chart here at SAVAHCS**, which indicates that they never received a paper copy of a Living Will for you. If you are concerned about Prescott having your Living Will in their chart, you need to contact them.

Sincerely,

Donna Dunklin, LCSW

(July 12, 2013, Director Jonathan Gardner to Senator John McCain)

The Honorable John McCain

United States Senator

407 West Congress Street, Suite 103

Tucson, AZ 85701

Attn: Suzanne Hernandez

Dear Senator McCain:

In Reply Refer To: 678/0-002A

This is in response to your letter dated June 19, 2013, regarding your constituent,

Mr. Anthony O'Connell and his concerns at the Green Valley Community Based Outpatient Clinic (CBOC) of the Southern Arizona VA Health Care System (SAVAHCS). I requested that Mr. John Altevers, Administrative Officer, Community Clinics Care Line, address his concerns.

Mr. O'Connell expressed several concerns in his letter to you but specifically asked questions about his prescription renewals, his treatment, and obtaining his living will. Mr. O'Connell's current medications were not stopped and were refilled promptly at his request since October 2012. Many medications are renewed annually. In order for Mr. O'Connell to obtain further medication refills, he can schedule an appointment with his provider at the Green Valley CBOC by calling (520) 399-2291.

If Mr. O'Connell needs refills prior to October 2013; he should contact the pharmacy refill line, at (520) 470-8262 and select option four. Mr. O'Connell also contacted his provider several times asking that his living will be returned to him. **He was advised each time to contact the Release of Information (ROI) office** located at the main VA hospital to obtain his living will, as it is not available at the clinic. Mr. O'Connell can reach the ROI office at (520) 792-1450, extension 6923.

These are standard VA procedures and all Veterans are provided the same guidance to receive medication refills and to obtain copies of their computerized medical information.

The SAVAHCS strives to provide quality and compassionate care to all of our Veterans. We are very concerned with patient care and the satisfaction of the Veterans we serve. If you have any questions regarding this letter, please contact Mr. John Altevers at (520) 792-1450, extension 4042.

Sincerely,

Jonathan Gardner, MPA, PANCHE:

Director

Southern Arizona

VA Health Care System



11/22/13
Anthony OConnell <anthonymineroconnell@gmail.com>

Please release my medicine and my Power of Attorney for Health Care and Living Will

Anthony OConnell <anthonymineroconnell@gmail.com>

Fri, Nov 22, 2013 at 6:13 AM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, timothy.mueller@med.va.gov, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>, Kate Simmons ksimmons92270 <ksimmons92270@yahoo.com>

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Questions

- (1) Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
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- (3) Why insist that I use secure messaging and then accuse me of misusing it and then use those accusations as justification for blocking me from using it? The VA website <https://www.myhealth.va.gov> is the only window I have to the VA's record of my medicine status. Why, when I ask that these accusations and the evidence for them be identified, is there no response"
- (4) Why are the medicine trails showing in <https://www.myhealth.va.gov> avoided? Why are "0 Refills Remaining" month after month and medicines such as Warfarin vanishing from the list invisible?
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Why not just treat me like other veterans and release my medicine and my Power of Attorney for Health Care and Living Will?

Thank you.

Anthony OConnell 7637

Reference for withholding Power of Attorney

(April 13, 2013, provider Schmeling to Anthony OConnell)

ANP Randi Schmeling:

Withdrawing Living Will. Early on we agreed that you would have my original living will transferred from Prescott to Green Valley because I wanted to withdraw it. Has that been done and may I come to the clinic and get it? If you don't have it would you please get it and send it to me?

Thank you.

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(May 2, 2013, 9:31 am, Anthony OConnell to provider Schmeling)

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What is your intent?

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(May 2, 2013, 5:56 pm, **social worker** Donna Dunklin to Anthony OConnell)

Dear Mr. O'Connell,

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We do not keep documents at the clinic. When we receive a document we note it in the electronic chart and send it to Medical Records in Tucson for scanning. You might try the Prescott Clinic or their main office which I believe is in Phoenix.

Thank you for your service and feel free to call me if you have further questions.

Sincerely,

Donna Dunklin LCSW

(May 6, 2013, 4:27 pm, Anthony OConnell to provider Schmeling)

ANP Randi Schmeling:

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(May 8, 2013, 10:44 am, Anthony OConnell to provider Schmeling)

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I am also asking that you use this service to ask general question only and if you need to schedule an appointment to see ANP Schmeling you can call our clinic at (520)399-2291.

Thank you and have a good day

Fabian

(May 9, 2013, 1:34 pm, provider Schmeling to Anthony OConnell)

Dear ANTHONY MINER OCONNELL,

Progress Notes

This letter is to address your misuse of secure messaging. **You have written the same thing over 6 times and we have sent you the answer as many times. You MUST**

stop doing this. Your medications are not being withheld, they are being sent out. We have told you how to contact Release of Information each time regarding the copy of your advanced directives as we do not have access to them. The MSA, the social worker, pharmacist and I have all responded to you numerous times. If you do not stop misusing secure messaging, I will have to request from the overseer of secure messaging contact you and if necessary suspend your secure messaging.

Sincerely,
Randi Schmeling MS, RNP, ANP, BC

Comment: I don't understand the "*You have written the same thing over 6 times and we have sent you the answer as many times.*" I repeated my message because I had not received an answer. If an answer was sent, what was the answer? How does my not getting an answer become my abusing secure messenger, and if I keep asking, be blocked from using it?

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Sincerely, Paula S. Newsome
My HealtheVet Coordinator

enc

cc: SM Team

Comment: I don't understand the "*... you have violated those terms and conditions by sending an excessive number of messages.*" I repeated my message because I had not received an answer. If an answer was sent, what was the answer? How does my not getting an answer become my abusing secure messenger, and if I keep asking, be blocked from using it?

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Sincerely,

Donna Dunklin, LCSW

(July 12, 2013, Director Jonathan Gardner to Senator John McCain)

The Honorable John McCain

United States Senator

407 West Congress Street, Suite 103

Tucson, AZ 85701

Attn: Suzanne Hernandez

Dear Senator McCain:

In Reply Refer To: 678/0-002A

This is in response to your letter dated June 19, 2013, regarding your constituent,

Mr. Anthony O'Connell and his concerns at the Green Valley Community Based Outpatient Clinic (CBOC) of the Southern Arizona VA Health Care System (SAVAHCS). I requested that Mr. John Altevers, Administrative Officer, Community Clinics Care Line, address his concerns.

Mr. O'Connell expressed several concerns in his letter to you but specifically asked questions about his prescription renewals, his treatment, and obtaining his living will. Mr. O'Connell's current medications were not stopped and were refilled promptly at his request since October 2012. Many medications are renewed annually. In order for Mr. O'Connell to obtain further medication refills, he can schedule an appointment with his provider at the Green Valley CBOC by calling (520) 399-2291.

If Mr. O'Connell needs refills prior to October 2013; he should contact the pharmacy refill line, at (520) 470-8262 and select option four. Mr. O'Connell also contacted his provider several times asking that his living will be returned to him. **He was advised each time to contact the Release of Information (ROI) office** located at the main VA hospital to obtain his living will, as it is not available at the clinic. Mr. O'Connell can reach the ROI office at (520) 792-1450, extension 6923.

These are standard VA procedures and all Veterans are provided the same guidance to receive medication refills and to obtain copies of their computerized medical information.

The SAVAHCS strives to provide quality and compassionate care to all of our Veterans. We are very concerned with patient care and the satisfaction of the Veterans we serve. If you have any questions regarding this letter, please contact Mr. John Altevers at (520) 792-1450, extension 4042.

Sincerely,

Jonathan Gardner, MPA, PANCHE:

Director

Southern Arizona

VA Health Care System



11/23/13

Please release my medicine and my Power of Attorney for Health Care and Living Will

Anthony OConnell <anthonymineroconnell@gmail.com> Sat, Nov 23, 2013 at 3:57 AM
 To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, timothy.mueller@med.va.gov, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>
 Cc: Kate Simmons ksimmons92270 <ksimmons92270@yahoo.com>, Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Ford, Director Gardner, and others:

I don't know what else I can do to get you to release my medicine and Power of Attorney for Health Care and Living Will except to keep asking you for it. Again, why not just treat me like other veterans and not put us all through this? Why look the other way and pretend the coming consequences are my fault?

Please send me copies of what the VA caller is referring to in their telephone call to my daughter in California on November 14, 2013 (From my daughter to me: "The Tuscon VA hospital left a voice mail on my phone. They say they have written 2 letters since October 1 for you to see a cardiologist. The phone number is 520-792-1450").

Questions

- (1) Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
- (2) Why doesn't staff respond using secure messaging or in any way they want? My not using secure messaging does stop the VA from using it.
- (3) Why insist that I use secure messaging and then accuse me of misusing it and then use those accusations as justification for blocking me from using it? The VA website <https://www.myhealth.va.gov> is the only window I have to the VA's record of my medicine status. Why, when I ask that these accusations and the evidence for them be identified, is there no response"
- (4) Why are the medicine trails showing in <https://www.myhealth.va.gov> avoided? Why are "0 Refills Remaining" month after month and medicines such as Warfarin vanishing from the list invisible?
- (5) What were Congressman Barber and Senator McCain told to have them not have the medicine trails exposed? There is no other way to see where the medicine went.
- (6) Why, on October 1, 2013, did Dr Lanada Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes? Why was he so insistent that I get an angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Why want to stick something into my heart now?
- (7) Why are Pharmacist Marjorie Ford and Director Jonathan Gardner silent? Why is there an invisible wall blocking communication?

(8) Why does the Director use my daughter in California to make it appear that he can't communicate with me? Why continue to telephone her after her September 18, 2013, letter to the Director:

"If you contact me again concerning Anthony O'Connell please do it by letter with a copy to Anthony O'Connell, and not by telephone"

Letters and email leave a record, telephoning does not. My daughter Kate Simmons believes what the VA representatives are telling her because it comes from the VA. This plants a wedge between me and my daughter.

(9) Why the extreme avoidance of accountability?

(10) Please tell me who my replacement provider and INR monitor will be after the current ones retire. I ask this because history suggests that I may not get replacements and consequently no medicine. My current provider's message of October 24, 2013, suggests this:

"I refilled your meds with just one refill as I will be retiring November 27. When you are on your last refill, you will need to make an appointment with your new provider."

(11) What is the intent of withholding my medicine and Power of Attorney for Health Care and Living Will? This is a matter of life and death for me. What is it to the Director?

Why not just treat me like other veterans and release my medicine and my Power of Attorney for Health Care and Living Will?

Thank you.

Anthony OConnell 7637

11/25/13

Sent: 11/25/2013 12:31 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 185276485
Subject: General Inquiry

Your medications have refills and are about to be sent out. You will need to make an appointment with the replacement provider after the first of the year for renewals as I am retiring November 27. The provider will need to meet you in order to extend refills beyond February. The new provider is not yet here but is expected after the first of the year. Please contact the clinic after January first to see if an appointment can be scheduled.

Again, please do not use VA email to communicate issues as this is not safe for you. Use secure messaging only. We have answered your other concerns re the living will in the past. You may meet with the social worker to establish a new living will with your current wishes by scheduling an appointment with her.

Previous Messages in Thread



11/25/13
 Anthony O'Connell <anthonymineroconnell@gmail.com>

Please release my medicine and my Power of Attorney for Health Care and Living Will

Anthony O'Connell <anthonymineroconnell@gmail.com>

Mon, Nov 25, 2013 at 5:36 AM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, timothy.mueller@med.va.gov, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>
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Why not just treat me like other veterans and release my medicine and my Power of Attorney for Health Care and Living Will?

Thank you.

Anthony OConnell 7637



11/26/13

Anthony OConnell <anthonymineroconnell@gmail.com>

Please release my medicine and my Power of Attorney for Health Care and Living Will

Anthony OConnell <anthonymineroconnell@gmail.com>

Tue, Nov 26, 2013 at 4:02 AM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, timothy.mueller@med.va.gov, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>
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Please stop making it appear that the withholding of my medicine and my Power of Attorney for Health Care and Living Will is my fault. Why not just treat me like other veterans and release them?

Thank you.

Anthony OConnell 7637

Schmeling, Randi I <Randi.Schmeling@va.gov>
To: Anthony OConnell <anthonymineroconnell@gmail.com>

Tue, Nov 26, 2013 at 8:49 AM

Please read your secure message re your meds.

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]

Sent: Tuesday, November 26, 2013 4:03 AM

To: Pharmacist, Tucson, Dr. Marjorie Ford; Gardner, Jonathan H., (SES) FACHE; Schmeling, Randi I; Cardiologist Dr Karl Kern; Mueller, Timothy I.; Dr John Nanson; Rindone, Joseph P.

Cc: Congressman Ron Barber; Kate Simmons ksimmons92270

Subject: Please release my medicine and my Power of Attorney for Health Care and Living Will

[Quoted text hidden]



11/27/13
 Anthony O'Connell <anthonymineroconnell@gmail.com>

Please release my medicine and my Power of Attorney for Health Care and Living Will

Anthony O'Connell <anthonymineroconnell@gmail.com>

Wed, Nov 27, 2013 at 3:41 AM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, timothy.mueller@med.va.gov, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>
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Thank you.

Anthony OConnell 7637

Mueller, Timothy I. <Timothy.Mueller@va.gov> Wed, Nov 27, 2013 at 7:49 AM
 To: Anthony OConnell <anthonymineroconnell@gmail.com>, "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, "Gardner, Jonathan H., (SES) FACHE" <Jonathan.Gardner@va.gov>, "Schmeling, Randi I" <Randi.Schmeling@va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr John Nanson <john.nanson@med.va.gov>, "Rindone, Joseph P." <Joseph.Rindone@va.gov>
 Cc: Congressman Ron Barber <patty.valera@mail.house.gov>, Kate Simmons ksimmons92270 <kسيمmons92270@yahoo.com>

Mr. OConnell -

This is not a secure means to address your concerns. Since it is not secure, VA staff are not able to use it to address the issues you raise. Please stop using it.

You need to use Secure Messaging through MyHealthVet for this type of communication. In addition please contact Sally Petty, RN, at 520 792-1450 to address your concerns in a comprehensive manner.

Thanks for your working within our constraints. They have been developed to preserve the confidentiality and privacy of the Veterans that we serve.

Timothy Mueller MD

Chief Mental Health Care Line

SAVAHCS

3601 S 6th Avenue (4-116A)

Tucson, AZ 85723

520-792-1450 x5525

timothy.mueller@va.gov

From: Anthony OConnell [mailto:anthonymineroconnell@gmail.com]

Sent: Wednesday, November 27, 2013 3:41 AM

To: Pharmacist, Tucson, Dr. Marjorie Ford; Gardner, Jonathan H., (SES) FACHE; Schmeling, Randi I; Cardiologist Dr Karl Kern; Mueller, Timothy I.; Dr John Nanson; Rindone, Joseph P.

Cc: Congressman Ron Barber; Kate Simmons ksimmons92270

Subject: Please release my medicine and my Power of Attorney for Health Care and Living Will

[Quoted text hidden]



11/29/13
 Author: O'Connell <anthonymineroconnell@gmail.com>

Please release my medicine and my Power of Attorney for Health Care and Living Will

Anthony O'Connell <anthonymineroconnell@gmail.com>

Fri, Nov 29, 2013 at 6:33 AM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Primary Care Provider ANP Randi Schmeling <randi.schmeling@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, timothy.mueller@med.va.gov, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr John Nanson <john.nanson@med.va.gov>
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Anthony OConnell 7637



11/30/13

Anthony O'Connell <anzhonymineroconnell@gmail.com>

Please release my medicine and my Power of Attorney for Health Care and Living Will

Anthony O'Connell <anzhonymineroconnell@gmail.com>

Sat, Nov 30, 2013 at 4:23 AM

To: "Pharmacist, Tucson, Dr. Marjorie Ford" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr John Nanson <john.nanson@med.va.gov>, timothy.mueller@med.va.gov

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- (4) Why are the medicine trails showing in <https://www.myhealth.va.gov> avoided? Why are "0 Refills Remaining" month after month and medicines such as Warfarin vanishing from the list invisible to those who control my medicine?
- (5) What were Congressman Barber and Senator McCain told to have them not have the medicine trails exposed? There is no other way to see where the medicine went.
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(10) My assigned provider retired on November 27, 2013:

"I refilled your meds with just one refill as I will be retiring November 27. When you are on your last refill, you will need to make an appointment with your new provider."

As you know I need a replacement provider to get my medicine. Will I get a replacement provider?

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12/27/13



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1 message

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Dear Pharmacist Ford, Director Gardner, and others:

Please release my medicines and power of attorney. Please send me my Simvastatin now. This is an emergency.
Questions

- (1) Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
- (2) When will I actually get a provider (enclosure "undated-received24dec-1p")? Do your records show whether Dr. Kathleen Gibson was ever my provider (<http://www.followthetrails.com/t&a/are-you14p.pdf>)?
- (3) Am I going to be assigned a Warfarin Monitor after Dr. Rindone retires around the end of the year? Please give a "yes" or a "no". On what day does Dr. Rindone retire? Why has Pharmacist Marjorie Ford refused to monitor my warfarin?
- (4) Why are "0 Refills Remaining" month after month and medicines such as Warfarin and Simvastatin vanishing from my medicine list invisible to those who control my medicine? Please follow the medicine trails and send me the medicines that I should have received but didn't. There is no other way to see where the medicines went except to follow the medicine trails.
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Dr Mueller, please describe exactly what your accusations are against me and show the evidence. Please be specific. Who, what, when, and where:

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Sincerely,

Timothy I. Mueller, MD

Chair, Disruptive Behavior Committee

Acting Chief, Mental Health Care Line

Southern Arizona VA Health Care System

Enclosed: Patient's Rights and Responsibilities

(From Dr Timothy Mueller's October 25, 2013, certified letter to Anthony O'Connell)

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12/28/13

Please release my medicines and my power of attorney.

Anthony OConnell <anthonymineroconnell@gmail.com>

Sat, Dec 28, 2013 at 6:15 PM

To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
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Anthony OConnell 7637



12/30/13

Anthony O'Connell <anthonymineroconnell@gmail.com>

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1 message

Anthony O'Connell <anthonymineroconnell@gmail.com> Mon, Dec 30, 2013 at 3:38 AM
 To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
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Anthony OConnell 7637



12/31/13

anthonymineroconnell@gmail.com

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1 message

Anthony OConnell <anthonymineroconnell@gmail.com> Tue, Dec 31, 2013 at 8:31 AM
 To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
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Anthony OConnell 7637



1/2/14

Anthony O'Connell <anthonymineroconnell@gmail.com>

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Anthony O'Connell <anthonymineroconnell@gmail.com> Thu, Jan 2, 2014 at 4:44 AM
To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
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1/3/14



Anthony O'Connell <anthonymineroconnell@gmail.com>

Please release my medicines and power of attorney

Anthony O'Connell <anthonymineroconnell@gmail.com> Fri, Jan 3, 2014 at 1:11 AM
To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
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1/4/14

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Sat, Jan 4, 2014 at 6:44 AM

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1/6/14

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- (3) Am I going to be assigned a Warfarin Monitor after Dr. Rindone retires around the end of 2013? Please give a "yes" or a "no". Why has Pharmacist Marjorie Ford refused to monitor my warfarin?
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- (6) Why are Pharmacist Marjorie Ford and Director Jonathan Gardner silent? Why the extreme avoidance of accountability?
- (7) Is the purpose of withholding my Power of Attorney to protect those in control from the coming consequences of withholding my medicines?
- (8) Do you all understand that the continuation of the present agenda will kill me?

Dr Mueller, please describe exactly what your accusations are against me and show the evidence. Please be specific. Who, what, when, and where:

"Dear Mr. O'Connell:

It is important that this facility is a safe environment for all patients and staff. Safe health care is based on mutual respect between provider and patient. We take disrespectful behavior and unauthorized use of internal communication systems seriously at the Southern Arizona VA Health Care System, whether

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Sincerely,

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Chair, Disruptive Behavior Committee

Acting Chief, Mental Health Care Line

Southern Arizona VA Health Care System

Enclosed: Patient's Rights and Responsibilities

(From Dr Timothy Mueller's October 25, 2013, certified letter to Anthony O'Connell)

I don't understand how anyone could recognize the actual problem behind this letter, that my medicines and power of attorney are being withheld.

Director Gardner, please stop making it appear that you don't know what the problem is: please stop the calls to my daughter in California which makes it appear that you cannot communicate with me: please stop making it appear that the withholding of my medicine and power of attorney is my fault.

For the life of me I don't understand how the withholding my lawful care is made to appear as my fault. I don't understand, by information and belief, all the concealed negative stuff that has been put in the VA records about me which I cannot defend myself against because I can't see what it is. Why call secrecy "security" for the veteran's benefit?

Why, for over 10 years now, can I not get a "yes" or a "no" as to whether Dr. Kathleen Gibson was ever my provider? Was she my provider or was she just leading me to believe she was my provider? I don't understand the extreme avoidance of accountability.

Why not just treat me like other veterans and release my medicines and power of attorney? Why put us all through this?

Thank you.

Anthony OConnell 7637

 to-barber-june13-2013-1p.pdf
23K

1/7/14



Anthony OConnell <anthonymineroconnell@gmail.com>

Please release my medicines and power of attorney

Message

Anthony OConnell <anthonymineroconnell@gmail.com>

Tue, Jan 7, 2014 at 8:39 AM

To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Ford, Director Gardner, and others:

Please release my medicines and power of attorney. Please send me my Simvastatin now. This is an emergency.

Questions

- (1) Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
- (2) When will I actually get a provider? Was Dr. Kathleen Gibson ever my provider? Please give a "yes" or a "no".
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Why not just treat me like other veterans and release my medicines and power of attorney? Why put us all through this?

Thank you.

Anthony OConnell 7637

 to-barber1p.pdf
23K

1/8/14



Anthony O'Connell <anthonymineroconnell@gmail.com>

Please release my medicines and power of attorney

Anthony O'Connell <anthonymineroconnell@gmail.com> Wed, Jan 8, 2014 at 7:59 AM
 To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
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Anthony OConnell 7637



1/9/14

Anthony O'Connell <anthonymineroconnell@gmail.com>

Please release my medicines and my power of attorney

1 message

Anthony O'Connell <anthonymineroconnell@gmail.com> Thu, Jan 9, 2014 at 5:43 AM
 To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
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Thank you.

Anthony OConnell 7637

Mail Delivery System <MAILER-DAEMON@gwwmta1.va.gov>

Thu, Jan 9, 2014 at 5:43 AM

To: anthonymineroconnell@gmail.com

The following message to <kathleen.gibson@med.va.gov> was undeliverable.

The reason for the problem:

5.1.0 - Unknown address error 550-'5.1.1 User unknown'

Final-Recipient: rfc822;kathleen.gibson@med.va.gov

Action: failed

Status: 5.0.0 (permanent failure)

Remote-MTA: dns; [10.232.120.13]

Diagnostic-Code: smtp; 5.1.0 - Unknown address error 550-'5.1.1 User unknown' (delivery attempts: 0)

----- Forwarded message -----

From: Anthony OConnell <anthonymineroconnell@gmail.com>
To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>
Date: Thu, 9 Jan 2014 05:43:29 -0700
Subject: [EXTERNAL] Please release my medicines and my power of attorney

 noname
OK

Mail Delivery System <MAILER-DAEMON@gwwmta1.va.gov>

Thu, Jan 9, 2014 at 5:43 AM

To: anthonymineroconnell@gmail.com

The following message to <marjorie.ford@med.va.gov> was undeliverable.

[Quoted text hidden]

Final-Recipient: rfc822;marjorie.ford@med.va.gov

Action: failed

Status: 5.0.0 (permanent failure)

Remote-MTA: dns; [10.232.120.13]

Diagnostic-Code: smtp; 5.1.0 - Unknown address error 550-'5.1.1 User unknown' (delivery attempts: 0)

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Thu, Jan 9, 2014 at 5:43 AM

To: anthonymineroconnell@gmail.com

The following message to <john.nanson@med.va.gov> was undeliverable.

[Quoted text hidden]

Final-Recipient: rfc822;john.nanson@med.va.gov

Action: failed

Status: 5.0.0 (permanent failure)

Remote-MTA: dns; [10.232.120.13]

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Date: Thu, 9 Jan 2014 05:43:29 -0700

Subject: [EXTERNAL] Please release my medicines and my power of attorney

From: noname
To: OK

1/10/14



Anthony O'Connell <thom...theroconnell@gmail.com>

Please release my medicines and power of attorney

1 message

Anthony O'Connell <anthonymineroconnell@gmail.com> Fri, Jan 10, 2014 at 5:26 AM
 To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
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Questions

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Thank you.

Anthony OConnell 7637

Mail Delivery System <MAILER-DAEMON@gwwmta2.va.gov>

Fri, Jan 10, 2014 at 5:26 AM

To: anthonymineroconnell@gmail.com

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The reason for the problem:

5.1.0 - Unknown address error 550-'5.1.1 User unknown'

Final-Recipient: rfc822;kathleen.gibson@med.va.gov

Action: failed

Status: 5.0.0 (permanent failure)

Remote-MTA: dns; [10.232.120.13]

Diagnostic-Code: smtp; 5.1.0 - Unknown address error 550-'5.1.1 User unknown' (delivery attempts: 0)

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Cc: Congressman Ron Barber <patty.valera@mail.house.gov>
Date: Fri, 10 Jan 2014 05:26:02 -0700
Subject: [EXTERNAL] Please release my medicines and power of attorney

 noname
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[Quoted text hidden]

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Fri, Jan 10, 2014 at 5:26 AM

To: anthonymineroconnell@gmail.com

The following message to <john.nanson@med.va.gov> was undeliverable.

[Quoted text hidden]

Final-Recipient: rfc822;john.nanson@med.va.gov
Action: failed
Status: 5.0.0 (permanent failure)
Remote-MTA: dns; [10.232.120.13]
Diagnostic-Code: smtp; 5.1.0 - Unknown address error 550-'5.1.1 User unknown' (delivery attempts: 0)

----- Forwarded message -----

From: Anthony OConnell <anthonymineroconnell@gmail.com>
To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>
Date: Fri, 10 Jan 2014 05:26:02 -0700
Subject: [EXTERNAL] Please release my medicines and power of attorney

 **noname**
OK

1/12/14



anthony O'Connell <anthonymineroconnell@gmail.com>

Please release my medicines and power of attorney

Anthony O'Connell <anthonymineroconnell@gmail.com> Sun, Jan 12, 2014 at 8:33 PM
 To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
 Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Ford, Director Gardner, and others:

Please release my medicines and power of attorney. Please send me my Simvastatin now. This is an emergency.

Questions

- (1) Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
- (2) When will I actually get a provider? Was Dr. Kathleen Gibson ever my provider? Please give a "yes" or a "no".
- (3) Am I going to be assigned a Warfarin Monitor after Dr. Rindone retires around the end of 2013? Please give a "yes" or a "no". Why has Pharmacist Marjorie Ford refused to monitor my warfarin?
- (4) Why are "0 Refills Remaining" month after month and medicines such as Warfarin and Simvastatin vanishing from my medicine list invisible to those who control my medicine? Please follow the medicine trails and send me the medicines that I should have received but didn't. There is no other way to see where the medicines went except to follow the medicine trails.
- (5) Why, on October 1, 2013, did Dr Lanada of Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes? Why was he so insistent that I get an angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Why want to stick something into my heart now?
- (6) Why are Pharmacist Marjorie Ford and Director Jonathan Gardner silent? Why the extreme avoidance of accountability?
- (7) Is the purpose of withholding my Power of Attorney to protect those in control from the coming consequences of withholding my medicines?
- (8) Do you all understand that the continuation of the present agenda will kill me?

Dr Rindone, please renew my prescription for Warfarin for four refills.

Dr Mueller, please describe exactly what your accusations are against me and show the evidence. Please be specific. Who, what, when, and where:

"Dear Mr. O'Connell:

It is important that this facility is a safe environment for all patients and staff. Safe health care is based on

mutual respect between provider and patient. We take disrespectful behavior and unauthorized use of internal communication systems seriously at the Southern Arizona VA Health Care System, whether towards your provider, other VA staff members or fellow patients.

It was reported to the Disruptive Behavior Committee that you are abusing MyHealthVet secure messaging and staff telephone voice mail. It was also reported to the committee that you are inappropriately using internal Outlook messaging to address clinical concerns. Outlook is not secure and will not be used to address clinical topics. **This behavior must stop.** The committee is composed of clinicians and administrative representatives. **After reviewing this incident, the committee has recommended this letter be sent to you. Behavior of this nature** in the future could lead to further actions.

Our goal is to provide high quality health care in a safe and caring environment for you as well as everyone else. I hope you will heed this warning and manage your behavior appropriately. If you have any questions, please call Sally Petty, RN, 520-792-1450, extension 6402.

Sincerely,

Timothy I. Mueller, MD

Chair, Disruptive Behavior Committee

Acting Chief, Mental Health Care Line

Southern Arizona VA Health Care System

Enclosed: Patient's Rights and Responsibilities

(From Dr Timothy Mueller's October 25, 2013, certified letter to Anthony O'Connell)

I don't understand how anyone could recognize the actual problem behind this letter, that my medicines and power of attorney are being withheld.

Director Gardner, please stop making it appear that you don't know what the problem is: please stop the calls to my daughter in California which makes it appear that you cannot communicate with me: please stop making it appear that the withholding of my medicine and power of attorney is my fault.

For the life of me I don't understand how the withholding of my lawful care is made to appear as my fault. I don't understand, on information and belief, all the concealed negative stuff that has been put in the VA records about me over the past ten years which I cannot defend myself against because I can't see what it is. Why call secrecy "security" for the veteran's benefit?

Why, for over 10 years now, can I not get a "yes" or a "no" as to whether Dr. Kathleen Gibson was ever my provider ?

Why not just treat me like other veterans and release my medicines and power of attorney? Why put us all through this?

Thank you.

Anthony OConnell 7637

Mail Delivery System <MAILER-DAEMON@gwwmta2.va.gov>

Sun, Jan 12, 2014 at 8:33 PM

To: anthonymineroconnell@gmail.com

The following message to <kathleen.gibson@med.va.gov> was undeliverable.

The reason for the problem:

5.1.0 - Unknown address error 550-'5.1.1 User unknown'

Final-Recipient: rfc822;kathleen.gibson@med.va.gov

Action: failed

Status: 5.0.0 (permanent failure)

Remote-MTA: dns; [10.232.120.13]

Diagnostic-Code: smtp; 5.1.0 - Unknown address error 550-'5.1.1 User unknown' (delivery attempts: 0)

----- Forwarded message -----

From: Anthony OConnell <anthonymineroconnell@gmail.com>
To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>
Date: Sun, 12 Jan 2014 20:33:20 -0700
Subject: [EXTERNAL] Please release my medicines and power of attorney

 noname
OK

Mail Delivery System <MAILER-DAEMON@gwwmta2.va.gov>

Sun, Jan 12, 2014 at 8:33 PM

To: anthonymineroconnell@gmail.com

The following message to <marjorie.ford@med.va.gov> was undeliverable.

[Quoted text hidden]

Final-Recipient: rfc822;marjorie.ford@med.va.gov
Action: failed
Status: 5.0.0 (permanent failure)
Remote-MTA: dns; [10.232.120.13]
Diagnostic-Code: smtp; 5.1.0 - Unknown address error 550-'5.1.1 User unknown' (delivery attempts: 0)

----- Forwarded message -----

From: Anthony OConnell <anthonymineroconnell@gmail.com>
To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
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Final-Recipient: rfc822;john.nanson@med.va.gov
Action: failed
Status: 5.0.0 (permanent failure)
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Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Date: Sun, 12 Jan 2014 20:33:20 -0700

Subject: [EXTERNAL] Please release my medicines and power of attorney

 noname
OK



1/14/14
 Anthony O'Connell <anthonymineroconnell@gmail.com>

Please release my medicines and power of attorney

Anthony O'Connell <anthonymineroconnell@gmail.com> Tue, Jan 14, 2014 at 8:07 AM
 To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
 Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Ford, Director Gardner, and others:

Please release my medicines and power of attorney. Please send me my Simvastatin now. This is an emergency.

Questions

- (1) Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
- (2) When will I actually get a provider? Was Dr. Kathleen Gibson ever my provider? Please give a "yes" or a "no".
- (3) Am I going to be assigned a Warfarin Monitor after Dr. Rindone retires around the end of 2013? Please give a "yes" or a "no". Why has Pharmacist Marjorie Ford refused to monitor my warfarin?
- (4) Why are "0 Refills Remaining" month after month and medicines such as Warfarin and Simvastatin vanishing from my medicine list invisible to those who control my medicine? Please follow the medicine trails and send me the medicines that I should have received but didn't. There is no other way to see where the medicines went except to follow the medicine trails.
- (5) Why, on October 1, 2013, did Dr Lanada of Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes? Why was he so insistent that I get an angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Why want to stick something into my heart now?
- (6) Why are Pharmacist Marjorie Ford and Director Jonathan Gardner silent? Why the extreme avoidance of accountability?
- (7) Is the purpose of withholding my Power of Attorney to protect those in control from the coming consequences of withholding my medicines?
- (8) Do you all understand that the continuation of the present agenda will kill me?

Dr Rindone, please renew my prescription for Warfarin for four refills.

Dr Mueller, please describe exactly what your accusations are against me and show the evidence. Please be specific. Who, what, when, and where:

"Dear Mr. O'Connell:

It is important that this facility is a safe environment for all patients and staff. Safe health care is based on

mutual respect between provider and patient. We take disrespectful behavior and unauthorized use of internal communication systems seriously at the Southern Arizona VA Health Care System, whether towards your provider, other VA staff members or fellow patients.

It was reported to the Disruptive Behavior Committee that you are abusing MyHealtheVet secure messaging and staff telephone voice mail. It was also reported to the committee that you are inappropriately using internal Outlook messaging to address clinical concerns. Outlook is not secure and will not be used to address clinical topics. **This behavior must stop.** The committee is composed of clinicians and administrative representatives. **After reviewing this incident, the committee has recommended this letter be sent to you. Behavior of this nature** in the future could lead to further actions.

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Sincerely,

Timothy I. Mueller, MD

Chair, Disruptive Behavior Committee

Acting Chief, Mental Health Care Line

Southern Arizona VA Health Care System

Enclosed: Patient's Rights and Responsibilities

(From Dr Timothy Mueller's October 25, 2013, certified letter to Anthony O'Connell)

I don't understand how anyone could recognize the actual problem behind this letter, that my medicines and power of attorney are being withheld.

Director Gardner, please stop making it appear that you don't know what the problem is: please stop the calls to my daughter in California which makes it appear that you cannot communicate with me: please stop making it appear that the withholding of my medicine and power of attorney is my fault.

For the life of me I don't understand how the withholding of my lawful care is made to appear as my fault. I don't understand, on information and belief, all the concealed negative stuff that has been put in the VA records about me over the past ten years which I cannot defend myself against because I can't see what it is. Why call secrecy "security" for the veteran's benefit?

Why, for over 10 years now, can I not get a "yes" or a "no" as to whether Dr. Kathleen Gibson was ever my provider ?

Why not just treat me like other veterans and release my medicines and power of attorney? Why put us all through this?

Thank you.

Anthony OConnell 7637

1/15/14



Anthony M. O'Connell <anthonymineroconnell@gmail.com>

Please release my medicines and power of attorney

1 message

Anthony O'Connell <anthonymineroconnell@gmail.com> Wed, Jan 15, 2014 at 5:29 AM
 To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
 Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Ford, Director Gardner, Dr. Gibson, Dr. Mueller, Dr Nanson, Pharmacist Rindone, and Cardiologist Dr Kern:

Please release my medicines and power of attorney. Please send me my Simvastatin now. This is an emergency.

Questions

- (1) Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
- (2) When will I actually get a provider? Was Dr. Kathleen Gibson ever my provider? Please give a "yes" or a "no".
- (3) Am I going to be assigned a Warfarin Monitor after Dr. Rindone retires around the end of 2013? Please give a "yes" or a "no". Why has Pharmacist Marjorie Ford refused to monitor my warfarin?
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- (5) Why, on October 1, 2013, did Dr Lanada of Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes? Why was he so insistent that I get an angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Why want to stick something into my heart now?
- (6) Why are Pharmacist Marjorie Ford and Director Jonathan Gardner silent? Why the extreme avoidance of accountability?
- (7) Is the purpose of withholding my Power of Attorney to protect those in control from the coming consequences of withholding my medicines?
- (8) Do you all understand that the continuation of the present agenda will kill me?

Dr Rindone, please renew my prescription for Warfarin for four refills.

Dr Mueller, please describe exactly what your accusations are against me and show the evidence. Please be specific. Who, what, when, and where:

"Dear Mr. O'Connell:

It is important that this facility is a safe environment for all patients and staff. Safe health care is based on mutual respect between provider and patient. We take disrespectful behavior and unauthorized use of internal communication systems seriously at the Southern Arizona VA Health Care System, whether towards your provider, other VA staff members or fellow patients.

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Sincerely,

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Chair, Disruptive Behavior Committee

Acting Chief, Mental Health Care Line

Southern Arizona VA Health Care System

Enclosed: Patient's Rights and Responsibilities

(From Dr Timothy Mueller's October 25, 2013, certified letter to Anthony O'Connell)

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Why, for over 10 years now, can I not get a "yes" or a "no" as to whether Dr. Kathleen Gibson was ever my provider?

Why not just treat me like other veterans and release my medicines and power of attorney? Why put us all through this?

Thank you.

Anthony OConnell 7637

1/16/14



Anthony OConnell <anthonymineroconnell@gmail.com>

Please release my medicines and power of attorney

Messages

Anthony OConnell <anthonymineroconnell@gmail.com> Thu, Jan 16, 2014 at 5:32 AM
 To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
 Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Ford, Director Gardner, Dr. Gibson, Dr. Mueller, Dr Nanson, Pharmacist Rindone, and Cardiologist Dr Kern:

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Questions

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Anthony OConnell 7637

Mail Delivery System <MAILER-DAEMON@gwwmta2.va.gov>

Thu, Jan 16, 2014 at 5:34 AM

To: anthonymineroconnell@gmail.com

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The reason for the problem:

5.1.0 - Unknown address error 550-'5.1.1 User unknown'

Final-Recipient: rfc822;kathleen.gibson@med.va.gov

Action: failed

Status: 5.0.0 (permanent failure)

Remote-MTA: dns; [10.232.120.13]

Diagnostic-Code: smtp; 5.1.0 - Unknown address error 550-'5.1.1 User unknown' (delivery attempts: 0)

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Cc: Congressman Ron Barber <patty.valera@mail.house.gov>
Date: Thu, 16 Jan 2014 05:32:49 -0700
Subject: [EXTERNAL] Please release my medicines and power of attorney

 noname
OK

Mail Delivery System <MAILER-DAEMON@gwwmta2.va.gov>

Thu, Jan 16, 2014 at 5:34 AM

To: anthonymineroconnell@gmail.com

The following message to <marjorie.ford@med.va.gov> was undeliverable.

[Quoted text hidden]

Final-Recipient: rfc822;marjorie.ford@med.va.gov
Action: failed
Status: 5.0.0 (permanent failure)
Remote-MTA: dns; [10.232.120.13]
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Subject: [EXTERNAL] Please release my medicines and power of attorney

 noname
OK



1/17/14

Anthony O'Connell <anthonymineroconnell@gmail.com>

Please release my medicines and power of attorney. This is an emergency.

1 message

Anthony O'Connell <anthonymineroconnell@gmail.com> Fri, Jan 17, 2014 at 2:22 AM
 To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
 Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Ford, Director Gardner, Dr. Gibson, Dr. Mueller, Dr Nanson, Pharmacist Rindone, and Cardiologist Dr Kern:

Please release my medicines and power of attorney. Please send me my Simvastatin now. This is an emergency.

Questions

- (1) Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
- (2) When will I actually get a provider? Was Dr. Kathleen Gibson ever my provider? Please give a "yes" or a "no".
- (3) Am I going to be assigned a Warfarin Monitor after Dr. Rindone retires around the end of 2013? Please give a "yes" or a "no". Why has Pharmacist Marjorie Ford refused to monitor my warfarin?
- (4) Why are "0 Refills Remaining" month after month and medicines such as Warfarin and Simvastatin vanishing from my medicine list invisible to those who control my medicine? Please follow the medicine trails and send me the medicines that I should have received but didn't. There is no other way to see where the medicines went except to follow the medicine trails.
- (5) Why, on October 1, 2013, did Dr Lanada of Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes? Why was he so insistent that I get an angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Why want to stick something into my heart now?
- (6) Why are Pharmacist Marjorie Ford and Director Jonathan Gardner silent? Why the extreme avoidance of accountability?
- (7) Is the purpose of withholding my Power of Attorney to protect those in control from the coming consequences of withholding my medicines?
- (8) Do you all understand that the continuation of the present agenda will kill me?

Dr Rindone, please renew my prescription for Warfarin for four refills.

Dr Mueller, please describe exactly what your accusations are against me and show the evidence. Please be specific. Who, what, when, and where:

"Dear Mr. O'Connell:

It is important that this facility is a safe environment for all patients and staff. Safe health care is based on mutual respect between provider and patient. We take disrespectful behavior and unauthorized use of internal communication systems seriously at the Southern Arizona VA Health Care System, whether towards your provider, other VA staff members or fellow patients.

It was reported to the Disruptive Behavior Committee that you are abusing MyHealthVet secure messaging and staff telephone voice mail. It was also reported to the committee that you are inappropriately using internal Outlook messaging to address clinical concerns. Outlook is not secure and will not be used to address clinical topics. **This behavior must stop.** The committee is composed of clinicians and administrative representatives. **After reviewing this incident, the committee has recommended this letter be sent to you.** Behavior of this nature in the future could lead to further actions.

Our goal is to provide high quality health care in a safe and caring environment for you as well as everyone else. I hope you will heed this warning and manage your behavior appropriately. If you have any questions, please call Sally Petty, RN, 520-792-1450, extension 6402.

Sincerely,

Timothy I. Mueller, MD

Chair, Disruptive Behavior Committee

Acting Chief, Mental Health Care Line

Southern Arizona VA Health Care System

Enclosed: Patient's Rights and Responsibilities

(From Dr Timothy Mueller's October 25, 2013, certified letter to Anthony O'Connell)

I don't understand how anyone could recognize the actual problem behind this letter, that my medicines and power of attorney are being withheld.

Director Gardner, please stop making it appear that you don't know what the problem is: please stop the calls to my daughter in California which makes it appear that you cannot communicate with me: please stop making it appear that the withholding of my medicine and power of attorney is my fault.

For the life of me I don't understand how the withholding of my lawful care is made to appear as my fault. I don't understand, on information and belief, all the concealed negative stuff that has been put in the VA records about me over the past ten years which I cannot defend myself against because I can't see what it is. Why call secrecy "security" for the veteran's benefit?

Why, for over 10 years now, can I not get a "yes" or a "no" as to whether Dr. Kathleen Gibson was ever my provider ?

Why not just treat me like other veterans and release my medicines and power of attorney? Why put us all through this?

Thank you.

Anthony OConnell 7637



**This is an emergency. Please give me my medicines and a provider.
Please send me my Simvastatin now. Please release my power of attorney.**

Anthony O'Connell <anthonymineroconnell@gmail.com>

Sat, Jan 18, 2014 at 8:58 AM

To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
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Thank you.

Anthony OConnell 7637



Anthony OConnell
<anthonymineroconnell@gmail.com>

1/20/14

This is an emergency. Please give me my medicines and a provider. Please send me my Simvastatin now. Please release my power of attorney.

Anthony OConnell <anthonymineroconnell@gmail.com>

To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharm Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>

Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

This is an emergency. Please give me my medicines and a provider. Please send me my Simvastatin now. Please release my power of attorney.

Anthony OConnell anthonymineroconnell@gmail.com

to: Tucson Dr. Marjorie Ford Pharmacist, Director Jonathan Gardner, Dr. Prescott, Cardiologist Dr. Kern, Congressman Ron Barber

Dear Pharmacist Ford, Director Gardner, Dr. Gibson, Dr. Mueller, Dr Nanson, Pharmacist Rindone, and Cardiologist Dr Kern:

Please release my medicines and power of attorney. Please send me my Simvastatin now. This is an emergency.

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- (4) Why are "0 Refills Remaining" month after month and medicines such as Warfarin and Simvastatin vanishing from my pharmacy? Who control my medicine? Please follow the medicine trails and send me the medicines that I should have received but did not see where the medicines went except to follow the medicine trails.
- (5) Why, on October 1, 2013, did Dr Lanada of Cardiology enter into my prescription activity for the first time and prescribe Simvastatin for me against my wishes? Why was he so insistent that I get an angiogram? I have never been advised to have heart surgery in 2003. Why want to stick something into my heart now?
- (6) Why are Pharmacist Marjorie Ford and Director Jonathan Gardner silent? Why the extreme avoidance of accountability?
- (7) Is the purpose of withholding my Power of Attorney to protect those in control from the coming consequences of withdrawal of my power of attorney?
- (8) Do you all understand that the continuation of the present agenda will kill me?

Dr Rindone, please renew my prescription for Warfarin for four refills.

Dr Mueller, please describe exactly what your accusations are against me and show the evidence. Please be specific. Who, if anyone, is your superior?

"Dear Mr. O'Connell:

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whether towards your provider, other VA staff members or fellow patients.

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Timothy I. Mueller, MD

Chair, Disruptive Behavior Committee

Acting Chief, Mental Health Care Line

Southern Arizona VA Health Care System

Enclosed: Patient's Rights and Responsibilities

(From Dr Timothy Mueller's October 25, 2013, certified letter to Anthony O'Connell)

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Why not just treat me like other veterans and release my medicines and power of attorney? Why put us all through this?

Thank you.

Anthony OConnell 7637



1/21/14

Anthony O'Connell <anthonymineroconnell@gmail.com>

This is an emergency. Please give me my medicines and a provider and release my power of attorney.

Anthony O'Connell <anthonymineroconnell@gmail.com> Tue, Jan 21, 2014 at 10:41 PM

To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Ford, Director Gardner, Dr. Gibson, Dr. Mueller, Dr Nanson, Pharmacist Rindone, and Cardiologist Dr Kern:

This is an emergency. Please give me my medicines and a provider and release my power of attorney. Please send me my Simvastatin now. This is an emergency.

This is my Power of Attorney Questions

- (1) Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
- (2) When will I actually get a provider? Was Dr. Kathleen Gibson ever my provider? Please give a "yes" or a "no".
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Why, for over 10 years now, can I not get a "yes" or a "no" as to whether Dr. Kathleen Gibson was ever my provider ?

Why not just treat me like other veterans and release my medicines and power of attorney? Why put us all through this?

I do.
Thank you.

Anthony OConnell 7637



1/23/14
Anthony OConnell <anthonymineroconnell@gmail.com>

This is is an emergency. Please give me my medicine and a provider and release my power of attorney.

1 message

Anthony OConnell <anthonymineroconnell@gmail.com> Thu, Jan 23, 2014 at 8:36 PM
To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr John Nanson <john.nanson@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
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Anthony OConnell 7637



1/24/14

Anthony OConnell <anthonymineroconnell@gmail.com>

This is an emergency. Please give me my medicine and a provider and release my Power of Attorney

1 message

Anthony OConnell <anthonymineroconnell@gmail.com>

Fri, Jan 24, 2014 at 12:55 PM

To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

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Chair, Disruptive Behavior Committee

Acting Chief, Mental Health Care Line

Southern Arizona VA Health Care System

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Thank you.

Anthony OConnell 7637



1/26/13
Anthony OConnell <anthonymineroconnell@gmail.com>

Were you ever a provider for Anthony OConnell 7637?

Anthony OConnell <anthonymineroconnell@gmail.com>
To: Dr Kathleen Gibson <kathleen.gibson@med.va.gov>

Thu, Dec 26, 2013 at 6:58 PM

Dear Dr, Kathleen Gibson,

Would you please tell me if the records show that you were my provide?

Thank you,

Anthony OConnell 7637

Very faint, illegible text on the left side of the page, possibly bleed-through from the reverse side.



1/27/14
Anthony OConnell <anthonymineroconnell@gmail.com>

This is an emergency. Why is my medicine, a provider, and my Power of Attorney being withheld?

1 message

Anthony OConnell <anthonymineroconnell@gmail.com> Mon, Jan 27, 2014 at 3:07 PM

To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Ford, Director Gardner, Dr. Gibson, Dr. Mueller, Dr Nanson, Pharmacist Rindone, and Cardiologist Dr Kern:

This is an emergency. Why is my medicine, a provider, and my Power of Attorney being withheld? Why not just treat me like other veterans? Why put us all through this?

Please respond

- (1) Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
- (2) When will I actually get a provider? Why, for over ten years now, can I not get a "yes" or a "no" as to whether Dr. Kathleen Gibson ever my provider?
- (3) Why are "0 Refills Remaining" month after month and medicines such as Simvastatin vanishing from my medicine list invisible to those who control my medicine? Please follow the medicine trails and send me the medicines that I should have received but didn't. There is no other way to see where the medicines went except to follow the medicine trails.
- (4) Why, on October 1, 2013, did Dr Lanada of Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes? Why was he so insistent that I get an angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Why want to stick something into my heart now?
- (5) Why are Pharmacist Marjorie Ford and Director Jonathan Gardner silent? Why does Marjorie Ford refuse to monitor my warfarin? Why the extreme avoidance of accountability?
- (6) Is the purpose of withholding my Power of Attorney to protect those in control from the coming consequences of withholding my medicines?
- (7) Do you all understand that the continuation of the present agenda will kill me? Am I being forced to choose between a slow death of complications or a quick death by suicide?

Dr Rindone, please renew my prescription for Warfarin for four refills. Dr Mueller, please describe exactly what your accusations are against me in your certified letter of October 25, 2013, and show the evidence. Please be specific. Who, what, when, and where. I don't understand, on information and belief, all the concealed negative stuff that has been put in the VA records about me over the past ten years which I cannot defend myself against because I can't see what it is.

Director Gardner, please stop making it appear that you don't know what the problem is: please stop the calls to my daughter in California which makes it appear that you cannot communicate with me: please stop making it appear that the withholding of my medicine and power of attorney is my fault. Why not just treat me like other veterans and release my medicines and power of attorney and give me a provider? Why put us all through this?

Please respond. Thank you.

Anthony OConnell 7637



1/28/14

Anthony OConnell <anthonyminerococonnell@gmail.com>

This is is an emergency. Please give me my medicine, give me a provider, and return my Power of Attorney. Why is my medicine and my Power of Attorney being withheld? Why can't I get a provider?

1 message

Anthony OConnell <anthonyminerococonnell@gmail.com>

Tue, Jan 28, 2014 at 3:18 PM

To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>

Dear Pharmacist Marjorie Ford and Director Jonathan Gardner:

This is an emergency. Why is my medicine and my Power of Attorney being withheld? Why can't I get a provider? Why not just treat me like other veterans?

Please respond to these questions

- Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
- Why are "0 Refills Remaining" month after month and medicines such as Simvastatin vanishing from my medicine list invisible? Please follow the medicine trails and send me the medicines that I should have received but didn't. There is no other way to see where the medicines went except to follow the medicine trails.
- Do you understand that the continuation of the present agenda will kill me? Are you forcing me to choose between a slow death with complications or a quick death by suicide?
- Why is it so important to you, Director Gardner, that you withhold my medicine and Power of Attorney and not give me a provider? It is a matter of life and death to me. Why are you not returning my Power of Attorney? Would it protect you from the coming consequences of withholding my medicines?
- Why have you, Pharmacist Ford, not said or written one word to me since I asked you if I could meet with you four or five years ago? Why do you refuse to monitor my warfarin?
- Why the extreme avoidance of accountability?

Director Gardner, please stop making it appear that you don't know what the problem is: please stop the calls to my daughter in California which makes it appear that you cannot communicate with me: please stop making it appear that the withholding of my medicine and power of attorney is my fault. Why not just treat me like other veterans and release my medicines and power of attorney and give me a provider?

Please respond. Thank you.

Anthony OConnell 7637

1/29/14



Anthony OConnell <anthonymineroconnell@gmail.com>

This is is an emergency. Please give me my medicine, give me a provider, and return my Power of Attorney.

Anthony OConnell <anthonymineroconnell@gmail.com>

Wed, Jan 29, 2014 at 1:30 PM

To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner

<jonathan.gardner@med.va.gov>

Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Marjorie Ford and Director Jonathan Gardner:

This is an emergency. Why is my medicine and my Power of Attorney being withheld? Why can't I get a provider? Why not just treat me like other veterans? Please respond to these questions

- Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
- Why are "0 Refills Remaining" month after month and medicines such as Simvastatin vanishing from my medicine list invisible? Please follow the medicine trails and send me the medicines that I should have received but didn't.
- Do you understand that the continuation of the present agenda will kill me? Are you forcing me to choose between a slow death with complications or a quick death by suicide?
- Why is it so important to you, Director Gardner, that you withhold my medicine and Power of Attorney and not give me a provider? What is your intent? What is your motivation? It is a matter of life and death to me. Are you not returning my Power of Attorney so you can legally protect yourself from the coming consequences of withholding my medicines?
- Pharmacist Ford, why do you refuse to monitor my warfarin? Why do you remain silent? Why have you not said or written one word to me since I asked you if I could meet with you four or five years ago?
- Why the extreme avoidance of accountability?

Director Gardner, please stop making it appear that you don't know what the problem is: please stop the calls to my daughter in California which makes it appear that you cannot communicate with me: please stop making it appear that the withholding of my medicine and power of attorney is my fault. Why not just treat me like other veterans and not put us all through this?

Please respond. Thank you.

Anthony OConnell 7637



1/30/14

Anthony OConnell <anthonymineroconnell@gmail.com>

This is an emergency. Please give me my medicine: give me a provider: Please return my Power of Attorney.

Message

Anthony OConnell <anthonymineroconnell@gmail.com> Thu, Jan 30, 2014 at 3:36 AM
To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Marjorie Ford and Director Jonathan Gardner:

This is an emergency. Why is my medicine and my Power of Attorney being withheld? Why can't I get a provider? Why not just treat me like other veterans? Please respond to these questions

- Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
- Why are "0 Refills Remaining" month after month and medicines such as Simvastatin vanishing from my medicine list invisible? Please follow the medicine trails and send me the medicines that I should have received but didn't.
- Do you understand that the continuation of the present agenda will kill me? Are you forcing me to choose between a slow death with complications or a quick death by suicide?
- Why is it so important to you, Director Gardner, that you withhold my medicine and Power of Attorney and not give me a provider? What is your intent? What is your motivation? It is a matter of life and death to me. Are you not returning my Power of Attorney so you can legally protect yourself from the coming consequences of withholding my medicines?
- Pharmacist Ford, why do you refuse to monitor my warfarin? Why do you remain silent? Why have you not said or written one word to me since I asked you if I could meet with you four or five years ago?
- Why the extreme avoidance of accountability?

Director Gardner, please stop making it appear that you don't know what the problem is: please stop the calls to my daughter in California which makes it appear that you cannot communicate with me: please stop making it appear that the withholding of my medicine and power of attorney is my fault. Why not just treat me like other veterans and not put us all through this?

Please respond. Thank you.

Anthony OConnell 7637



1/31/14

Anthony OConnell <anthonymineroconnell@gmail.com>

Please give me my medicine, please give me a provider, and please return my Power of Attorney.

1 message

Anthony OConnell <anthonymineroconnell@gmail.com> Fri, Jan 31, 2014 at 2:24 AM
 To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>, Dr Timothy Mueller <timothy.mueller@med.va.gov>
 Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Marjorie Ford, Director Jonathan Gardner, Dr. Mueller, and Dr. Kathleen Gibson:

This is an emergency. Why is my medicine and my Power of Attorney being withheld? Why can't I get a provider? Why not just treat me like other veterans? Please respond to these questions:

1. Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
2. Why are "0 Refills Remaining" month after month and medicines such as Simvastatin vanishing from my medicine list invisible? Please follow the medicine trails and send me the medicines that I should have received but didn't.
3. Do you understand that the continuation of the present agenda will kill me? Are you forcing me to choose between a slow death with complications or a quick death by suicide?
4. Why is it so important to you, Director Gardner, that you withhold my medicine and Power of Attorney and not give me a provider? What is your intent? Are you not returning my Power of Attorney so you can use it to legally protect yourself from the coming consequences of withholding my medicines?
5. Pharmacist Ford, why do you refuse to monitor my warfarin? Why have you not said or written one word to me in years? Why do you remain silent?
6. Why the extreme avoidance of accountability?

Dr Mueller, please describe exactly what your accusations are against me and show the evidence. Please be specific. Who, what, when, and where:

"Dear Mr. O'Connell:

It is important that this facility is a safe environment for all patients and staff. Safe health care is based on mutual respect between provider and patient. We take disrespectful behavior and unauthorized use of internal communication systems seriously at the Southern Arizona VA Health Care System, whether towards your provider, other VA staff members or fellow patients.

It was reported to the Disruptive Behavior Committee that you are abusing MyHealthVet secure messaging and staff telephone voice mail. It was also reported to the committee that you are inappropriately using internal Outlook messaging to address clinical concerns. Outlook is not secure and will not be used to address clinical topics. **This behavior must stop.** The committee is composed of clinicians and administrative representatives. **After reviewing this incident, the committee has recommended this letter be sent to you. Behavior of this nature** in the future could lead to further actions. Our goal is to provide high quality health care in a safe and caring environment for you as well as everyone else. I hope you will heed this warning and manage your behavior appropriately. If you have any questions, please call Sally Petty, RN, 520-792-1450, extension 6402.

Sincerely,
 Timothy I. Mueller, MD
 Chair, Disruptive Behavior Committee
 Acting Chief, Mental Health Care Line
 Southern Arizona VA Health Care System

Enclosed: Patient's Rights and Responsibilities

(From Dr Timothy Mueller's October 25, 2013, certified letter to Anthony O'Connell)

Director Gardner, please stop making it appear that you don't know what the problem is: please stop making it appear that the withholding of my medicine and power of attorney is my fault. Why not just treat me like other veterans?

Please respond. Thank you.

Anthony OConnell 7637



2/1/14

This is is an emergency. Please send me my medicine and provide a provider: Please return my Power of Attorney.

Anthony OConnell <anthonymineroconnell@gmail.com>

Sat, Feb 1, 2014 at 11:34 PM

To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Marjorie Ford, Director Jonathan Gardner, Dr. Mueller, and Dr. Kathleen Gibson:

This is an emergency. Why is my medicine and my Power of Attorney being withheld? Why can't I get a provider? Why not just treat me like other veterans? Please respond to these questions:

1. Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
2. Why are "0 Refills Remaining" month after month and medicines such as Simvastatin vanishing from my medicine list invisible? Please follow the medicine trails and send me the medicines that I should have received but didn't.
3. Do you understand that the continuation of the present agenda will kill me? Are you forcing me to choose between a slow death with complications or a quick death by suicide?
4. Why is it so important to you, Director Gardner, that you withhold my medicine and Power of Attorney and not give me a provider? What is your intent? Are you not returning my Power of Attorney so you can use it to legally protect yourself from the coming consequences of withholding my medicines?
5. Pharmacist Ford, why do you refuse to monitor my warfarin? Why have you not said or written one word to me in years? Why do you remain silent?
6. Why the extreme avoidance of accountability?

Dr Mueller, please describe exactly what your accusations are against me and show the evidence. Please be specific. Who, what, when, and where:

"Dear Mr. O'Connell:

It is important that this facility is a safe environment for all patients and staff. Safe health care is based on mutual respect between provider and patient. We take disrespectful behavior and unauthorized use of internal communication systems seriously at the Southern Arizona VA Health Care System, whether towards your provider, other VA staff members or fellow patients.

It was reported to the Disruptive Behavior Committee that you are abusing MyHealthVet secure messaging and staff telephone voice mail. It was also reported to the committee that you are inappropriately using internal Outlook messaging to address clinical concerns. Outlook is not secure and will not be used to address clinical topics. **This behavior must stop.** The committee is composed of clinicians and administrative representatives. **After reviewing this incident, the committee has recommended this letter be sent to you. Behavior of this nature in the future could lead to further actions.**

Our goal is to provide high quality health care in a safe and caring environment for you as well as everyone else. I hope you will heed this warning and manage your behavior appropriately. If you have any questions, please call Sally Petty, RN,

520-792-1450, extension 6402.

Sincerely,

Timothy I. Mueller, MD

Chair, Disruptive Behavior Committee

Acting Chief, Mental Health Care Line
Southern Arizona VA Health Care System
Enclosed: Patient's Rights and Responsibilities
(From Dr Timothy Mueller's October 25, 2013, certified letter to Anthony O'Connell)

Director Gardner, please stop making it appear that you don't know what the problem is: please stop making it appear that the withholding of my medicine and power of attorney is my fault. Why not just treat me like other veterans?

Please respond. Thank you.

Anthony OConnell 7637

Mail Delivery System <MAILER-DAEMON@gwwmta1.va.gov>
To: anthonymineroconnell@gmail.com

Sat, Feb 1, 2014 at 11:34 PM

The following message to <kathleen.gibson@med.va.gov> was undeliverable.
The reason for the problem:
5.1.0 - Unknown address error 550-5.1.1 User unknown'

Final-Recipient: rfc822;kathleen.gibson@med.va.gov
Action: failed
Status: 5.0.0 (permanent failure)
Remote-MTA: dns; [10.232.120.13]
Diagnostic-Code: smtp; 5.1.0 - Unknown address error 550-5.1.1 User unknown' (delivery attempts: 0)

----- Forwarded message -----

From: Anthony OConnell <anthonymineroconnell@gmail.com>
To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kemk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>
Date: Sat, 1 Feb 2014 23:34:33 -0700
Subject: [EXTERNAL] This is an emergency. Please send me my medicine and provide a provider: Please return my Power of Attorney.

 noname
OK

Mail Delivery System <MAILER-DAEMON@gwwmta1.va.gov>
To: anthonymineroconnell@gmail.com

Sat, Feb 1, 2014 at 11:34 PM

The following message to <marjorie.ford@med.va.gov> was undeliverable.
[Quoted text hidden]

Final-Recipient: rfc822;marjorie.ford@med.va.gov
Action: failed
Status: 5.0.0 (permanent failure)
Remote-MTA: dns; [10.232.120.13]
Diagnostic-Code: smtp; 5.1.0 - Unknown address error 550-5.1.1 User unknown' (delivery attempts: 0)

----- Forwarded message -----

From: Anthony OConnell <anthonymineroconnell@gmail.com>

To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kem <kemk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>

Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Date: Sat, 1 Feb 2014 23:34:33 -0700

Subject: [EXTERNAL] This is an emergency. Please send me my medicine and provide a provider: Please return my Power of Attorney.

 noname
OK

Mail Delivery System <MAILER-DAEMON@gwwmta1.va.gov>

Sat, Feb 1, 2014 at 11:34 PM

To: anthonymineroconnell@gmail.com

The following message to <john.nanson@med.va.gov> was undeliverable.

[Quoted text hidden]

Final-Recipient: rfc822;john.nanson@med.va.gov

Action: failed

Status: 5.0.0 (permanent failure)

Remote-MTA: dns; [10.232.120.13]

Diagnostic-Code: smtp; 5.1.0 - Unknown address error 550-'5.1.1 User unknown' (delivery attempts: 0)

----- Forwarded message -----

From: Anthony OConnell <anthonymineroconnell@gmail.com>

To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kem <kemk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>

Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Date: Sat, 1 Feb 2014 23:34:33 -0700

Subject: [EXTERNAL] This is an emergency. Please send me my medicine and provide a provider: Please return my Power of Attorney.

 noname
OK



2/2/14

This is an emergency. Why send my medicine, provide a provider, and release my Power of Attorney

Anthony O'Connell <anthonymineroconnell@gmail.com>

Sun, Feb 2, 2014 at 9:06 AM

To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kem <kemk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>

Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Marjorie Ford, Director Jonathan Gardner, Dr. Mueller, and Dr. Kathleen Gibson, and others:

This is an emergency. Why is my medicine and my Power of Attorney being withheld? Why can't I get a provider? Why not just treat me like other veterans? Please respond to these questions:

1. Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
2. Why are "0 Refills Remaining" month after month and medicines such as Simvastatin vanishing from my medicine list invisible? Please follow the medicine trails and send me the medicines that I should have received but didn't.
3. Do you understand that the continuation of the present agenda will kill me? Are you forcing me to choose between a slow death with complications or a quick death by suicide?
4. Why is it so important to you, Director Gardner, that you withhold my medicine and Power of Attorney and not give me a provider? What is your intent? Are you not returning my Power of Attorney so you can use it to legally protect yourself from the coming consequences of withholding my medicines?
5. Pharmacist Ford, why do you refuse to monitor my warfarin? Why have you not said or written one word to me in years? Why do you remain silent?
6. Why the extreme avoidance of accountability?

Dr Mueller, please describe exactly what your accusations are against me and show the evidence. Please be specific. Who, what, when, and where:

"Dear Mr. O'Connell:

It is important that this facility is a safe environment for all patients and staff. Safe health care is based on mutual respect between provider and patient. We take disrespectful behavior and unauthorized use of internal communication systems seriously at the Southern Arizona VA Health Care System, whether towards your provider, other VA staff members or fellow patients.

It was reported to the Disruptive Behavior Committee that you are abusing MyHealthVet secure messaging and staff telephone voice mail. It was also reported to the committee that you are inappropriately using internal Outlook messaging to address clinical concerns. Outlook is not secure and will not be used to address clinical topics. **This behavior must stop.** The committee is composed of clinicians and administrative representatives. **After reviewing this incident, the committee has recommended this letter be sent to you. Behavior of this nature in the future could lead to further actions.**

Our goal is to provide high quality health care in a safe and caring environment for you as well as everyone else. I hope you will heed this warning and manage your behavior appropriately. If you have any questions, please call Sally Petty, RN,

520-792-1450, extension 6402.

Sincerely,

Timothy I. Mueller, MD

Chair, Disruptive Behavior Committee

2/2/2014

Gmail - This is an emergency. Why send my medicine, provide a provider, and release my Power of Attorney

Acting Chief, Mental Health Care Line

Southern Arizona VA Health Care System

Enclosed: Patient's Rights and Responsibilities

(From Dr Timothy Mueller's October 25, 2013, certified letter to Anthony O'Connell)

Director Gardner, please stop making it appear that you don't know what the problem is: please stop making it appear that the withholding of my medicine and power of attorney is my fault. Why not just treat me like other veterans?

Please respond. Thank you.

Anthony OConnell 7637



2/3/14

Anthony OConnell <anthonymineroconnell@gmail.com>

This is an emergency. Please give me my medicine, please provide a provider, and please release my power of attorney. Why is my medicine and my Power of Attorney being withheld? Why can't I get a provider?

Anthony OConnell <anthonymineroconnell@gmail.com> Mon, Feb 3, 2014 at 11:44 PM
To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Marjorie Ford, Director Jonathan Gardner, Dr. Mueller, and Dr. Kathleen Gibson, and others:

This is an emergency. Why is my medicine and my Power of Attorney being withheld? Why can't I get a provider? Why not just treat me like other veterans? Please respond to these questions:

1. Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
2. Why are "0 Refills Remaining" month after month and medicines such as Simvastatin vanishing from my medicine list invisible? Please follow the medicine trails and send me the medicines that I should have received but didn't.
3. Do you understand that the continuation of the present agenda will kill me? Are you forcing me to choose between a slow death with complications or a quick death by suicide?
4. Why is it so important to you, Director Gardner, that you withhold my medicine and Power of Attorney and not give me a provider? What is your intent? Are you not returning my Power of Attorney so you can use it to legally protect yourself from the coming consequences of withholding my medicines?
5. Pharmacist Ford, why do you refuse to monitor my warfarin? Why have you not said or written one word to me in years? Why do you remain silent?
6. Why the extreme avoidance of accountability?

Dr Mueller, please describe exactly what your accusations are against me and show the evidence. Please be specific. Who, what, when, and where:

"Dear Mr. O'Connell:

It is important that this facility is a safe environment for all patients and staff. Safe health care is based on mutual respect between provider and patient. We take disrespectful behavior and unauthorized use of internal communication systems seriously at the Southern Arizona VA Health Care System, whether towards your provider, other VA staff members or fellow patients.

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Sincerely,
Timothy I. Mueller, MD

Chair, Disruptive Behavior Committee
Acting Chief, Mental Health Care Line
Southern Arizona VA Health Care System
Enclosed: Patient's Rights and Responsibilities
(From Dr Timothy Mueller's October 25, 2013, certified letter to Anthony O'Connell)

I don't understand the Director's June 13, 2013, letter to Congressman Barber:

"Dear Congressman Barber:

In reviewing Mr. O'Connell's records it was determined that he does not have a telephone. Ms. Schaeffer did contact his daughter Ms. Kate Simmons on June 7, 2013. Ms. Schaeffer confirmed that, Mr. O'Connell is receiving medications from the Consolidated Medication Outpatient Pharmacy and/or the SAVAHCS. He is also receiving medication from the Northern VA Health Care System (NAVAHCS). Ms. Simmons was surprised that her father was still concerned about his prescriptions, as he had recently told her that he had resolved the issue. Ms. Schaeffer provided Ms. Simmons with her contact information if any issues with his medication arise.

(From Director Gardner's letter of of June 13, 2012, to Congressman Barber)

Please see the attachment "usedaughter3p"

- Why use my daughter to make me look bad? Why call my daughter in California which makes it appear that the Director can't communicate with me? Why plant wedges between my daughter and me?
- Can we look at the evidence before judging? Can we follow the medicine trails and then judge if the medicine trails are true or if what Congressman Barber is being told is true?
- The medicines I received from SAVAHCS on May 9, 2013, and the medicines I received from NAVAHCS in three installments beginning on May 1, 2013, said "Refill 4 of 4" (or 5 of 5 in one case) and "Last Refill". But there was no fill 1, 2, or 3. The one fill is made to appear as if 4 fills were sent.

Director Gardner, please stop making it appear that you don't know what the problem is: please stop making it appear that the withholding of my medicine and power of attorney is my fault. Why not just treat me like other veterans?

Please respond. Thank you.

Anthony OConnell 7637

 **usedaughter3p.pdf**
95K



2/4/14

Anthony O'Connell <anthonymineroconnell@gmail.com>

This is an emergency. Please give me my medicine, please provide a provider, and please release my power of attorney.

1 message

Anthony O'Connell <anthonymineroconnell@gmail.com> Tue, Feb 4, 2014 at 10:59 AM
To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Marjorie Ford, Director Jonathan Gardner, Dr. Mueller, and Dr. Kathleen Gibson, and others:

This is an emergency. Why is my medicine and my Power of Attorney being withheld? Why can't I get a provider? Why not just treat me like other veterans? Please respond to these questions:

- Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
- Do you all understand that the continuation of the present agenda will kill me? Are you forcing me to choose between a slow death with complications or a quick death by suicide?
- Why, on October 1, 2013, did Dr Lanada of Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes? Why was he so insistent that I get an angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Why want to stick something into my heart now?
- Why is it so important to you, Director Gardner, that you withhold my medicine and Power of Attorney and not give me a provider? What is your intent? Are you not returning my Power of Attorney so you can use it to legally protect yourself from the coming consequences of withholding my medicines?
- Pharmacist Ford, why do you refuse to monitor my warfarin? Why have you not said or written one word to me in years? Why do you remain silent?
- Why the extreme avoidance of accountability?

Dr Mueller, please describe exactly what your accusations are against me and show the evidence. Please be specific. Who, what, when, and where:

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(From Dr Timothy Mueller's October 25, 2013, certified letter to Anthony O'Connell)
Please see the attachment "mueller1p"

I don't understand the Director's June 13, 2013, letter to Congressman Barber:

"Dear Congressman Barber:
In reviewing Mr. O'Connell's records it was determined that he does not have a telephone. Ms Schaeffer did contact his daughter Ms. Kate Simmons on June 7, 2013. Ms. Schaeffer confirmed that, Mr. O'Connell is receiving medications from the Consolidated Medication Outpatient Pharmacy and/or the SAVAHCS. He is also receiving medication from the Northern VA Health Care System (NAVAHCS). Ms Simmons was surprised that her father was still concerned about his prescriptions, as he had recently told her that he had

resolved the issue. Ms. Schaeffer provided Ms. Simmons with her contact information if any issues with his medication arise.

(From Director Gardner's letter of of June 13, 2012, to Congressman Barber)
Please see the attachment "usedaughter4p"

- Why call my daughter in California which makes it appear that the Director can't communicate with me? Why plant wedges between my daughter and me? Why use my daughter to make me look bad?
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Director Gardner, please stop making it appear that you don't know what the problem is: please stop making it appear that the withholding of my medicine and power of attorney is my fault. Why not just treat me like other veterans?

Please respond. Thank you.

Anthony OConnell 7637

2 attachments

 **mueller1p.pdf**
24K

 **usedaughter4p.pdf**
112K



2/5/14

Anthony O'Connell <anthonymineroconnell@gmail.com>

This is an emergency. Please give me my medicine, please provide a provider, and please release my power of attorney.

Anthony O'Connell <anthonymineroconnell@gmail.com>

Wed, Feb 5, 2014 at 8:14 PM

To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

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Please respond. Thank you.

Anthony OConnell 7637

2 attachments

 **mueller1p.pdf**
24K

 **usedaughter4p.pdf**
112K



2/6/14

Anthony O'Connell <anthonymineroconnell@gmail.com>

This is an emergency. Please give me my medicine, please provide a provider, and please release my power of attorney

Message

Anthony O'Connell <anthonymineroconnell@gmail.com>

Thu, Feb 6, 2014 at 6:52 PM

To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

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- Is it against the rules for a veteran to email the VA? Please give a "yes" or a "no".
- Do you all understand that the continuation of the present agenda will kill me? Are you forcing me to choose between a slow death with complications or a quick death by suicide?
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Anthony OConnell 7637

2 attachments

 **usedaughter4p.pdf**
112K

 **mueller1p.pdf**
24K



2/7/14

Anthony O'Connell <anthonymineroconnell@gmail.com>

This is an emergency. Please send me my medicine, please provide a provider, and please release my power of attorney

1 message

Anthony O'Connell <anthonymineroconnell@gmail.com> Fri, Feb 7, 2014 at 3:39 AM

To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>

Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

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- This and
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 3. Why, on October 1, 2013, did Dr Lanada of Cardiology enter into my prescription activity for the first time and prescribe Atorvastatin in place of Simvastatin for me against my wishes? Why was he so insistent that I get an angiogram? I have never been advised to get an angiogram since my open heart surgery in 2003. Why want to stick something into my heart now?
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Please see the attachment "usedaughter4p"

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Anthony OConnell 7637

2 attachments

 **mueller1p.pdf**
24K

 **usedaughter4p.pdf**
112K



2/8/14

Anthony O'Connell <anthonymineroconnell@gmail.com>

This is an emergency. Please send me my medicine, please provide a provider, and please release my power of attorney

Anthony O'Connell <anthonymineroconnell@gmail.com>

Sat, Feb 8, 2014 at 7:27 AM

To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>

Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

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Please respond. Thank you.

Anthony OConnell 7637

2 attachments

 **usedaughter4p.pdf**
112K

 **mueller1p.pdf**
24K

2/9/14



Anthony OConnell <anthonymineroconnell@gmail.com>

This is an emergency.

Anthony OConnell <anthonymineroconnell@gmail.com> Sun, Feb 9, 2014 at 11:55 PM
 To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>
 Cc: Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Pharmacist Marjorie Ford, Director Jonathan Gardner, Dr. Mueller, and Dr. Kathleen Gibson, and others:

Please tell me why my medicine is being withheld Why can't I get a provider? Why can't I get the power of attorney I gave the VA out of the VA records? Why treat me differently from other veterans? Please respond.

Anthony OConnell 7637

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2/10/14



Anthony OConnell <anthonymineroconnell@gmail.com>

This is an emergency

1 message

Anthony OConnell <anthonymineroconnell@gmail.com>

Mon, Feb 10, 2014 at 10:51 AM

To: Director Jonathan Gardner <jonathan.gardner@med.va.gov>, "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>, Congressman Ron Barber <patty.valera@mail.house.gov>

Dear Congressman Barber, Pharmacist Marjorie Ford, Director Jonathan Gardner, Dr. Mueller, and Dr. Kathleen Gibson, and others:

Please tell me why my medicine is being withheld and why I can't get a primary care provider? Does common sense not show that the withholding of my VA health care when I live on the poverty line and can't get health care elsewhere will kill me?

Why am I treated differently from other veterans? Why are there, for example, upon information and belief, at least ten years of character assassinations against me in the VA records which I can't defend myself against because of "security"? Why can't I get hard copies? There should be a reason for these character assassinations. What is it?

Why does Director Gardner's letter to Congressman Ron Barber of June 13, 2013, prevail over the continuing evidence of "0 refills remaining" in the VA's own records? Please see the attachment "usedaughter4p". Why the extreme avoidance of accountability? Why can't I get back the power of attorney I gave the VA? Why does power prevail?

Please respond.

Sincerely, Anthony OConnell 7637

usedaughter4p.pdf
112K

2/11/14



Anthony OConnell <anthonymineroconnell@gmail.com>

This is an emergency

Message

Anthony OConnell <anthonymineroconnell@gmail.com> Tue, Feb 11, 2014 at 8:37 AM
 To: "Tucson Dr. Marjorie Ford Pharmacist" <marjorie.ford@med.va.gov>, Director Jonathan Gardner <jonathan.gardner@med.va.gov>, Congressman Ron Barber <patty.valera@mail.house.gov>, Dr Timothy Mueller <timothy.mueller@med.va.gov>, Dr Kathleen Gibson <kathleen.gibson@med.va.gov>, Dr John Nanson <john.nanson@med.va.gov>, "Pharmacist, Prescott, Dr. Joseph P. Rindone" <joseph.rindone@va.gov>, Cardiologist Dr Karl Kern <kernk@email.arizona.edu>

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Why does Director Gardner's letter to Congressman Ron Barber of June 13, 2013, prevail over the continuing "0 refills remaining" in the VA's own records? This is a virtual death sentence for me. Please see the attachment "usedaughter4p".

Please remove the secrecy and respond.

Karl K

Sincerely, Anthony OConnell 7637

 **usedaughter4p.pdf**
 124K

2/14/14



Anthony OConnell <anthonymineroconnell@gmail.com>

Medicine for Anthony OConnell

1 message

Anthony OConnell <anthonymineroconnell@gmail.com>
To: joori.plateau@med.va.gov

Fri, Feb 14, 2014 at 4:56 AM

Dear Dr Plateau,

Thank you for renewing my prescriptions but (1) I still can't actually get my medicines because the empty boxes that have to be selected on the VA website <https://www.myhealth.va.gov> do not appear, and (2) my medicines are only renewed for 2 fills (1 fill in one case) and not the normal 4.

I live on the poverty line and can't afford to buy my meds on the outside. If I can't get them through the VA I can't get them and I'm dead.

Would you please do whatever it takes for me to get my medicine like other veterans? This is an emergency.

Sincerely, Anthony OConnell 7637

Medicine

Anthony O

To: joori

Dear

Thank

you

for

renewing

my

prescriptions

but

(1) I

still

can't

actually

get

my

medicines

because

the

empty

boxes

that

have

2/16/14



Requesting meds through myhealthyvet

Anthony OConnell <anthonymineroconnell@gmail.com>

Sun, Feb 16, 2014 at 3:27 AM

To: "Newsome, Paula S." <paula.newsome@va.gov>

Cc: joori.plateau@med.va.gov

Dear Paula Newsome

My prescriptions have been renewed but I still can't get my medicine because the empty boxes that I have to select don't appear .Can you fix that?

Thank you.

Anthony OConnell 7637