

roi2p

Sent: 05/16/2013 11:11 AM
From: DUNKLIN, DONNA
To: OCONNELL, ANTHONY
Message ID#: 111213373
Subject: General General Inquiry

Mr, O'Connell,

I am sorry, but you received incorrect information at the Tucson VA. I spoke directly with the Director of Medical Records who told me that they do not keep any hard copy records at all. They scan everything that they receive and put it in your electronic record. They destroy all hard copies after 90 days. I repeat there is NO living will in your electronic chart here at SAVAHCS, which indicates that they never received a paper copy of a Living Will for you. If you are concerned about Prescott having your Living Will in their chart, you need to contact them.

Sincerely,
 Donna Dunklin, LCSW

Previous Messages in Thread

-----Original Message-----
 Sent: 05/13/2013 07:08 PM
 From: OCONNELL, ANTHONY
 To: **TUC GV SCHMELING PACT
 Subject: General Inquiry

"Mr. OConnell also contacted his provider several times asking that his living will be returned to him. He was advised each time to contact the Release of Information (ROI) office located at the main VA hospital to obtain his living will, as it is not available at the clinic. Mr. OConnell can reach the ROI office at (520) 792-1450, extension 6923. These are standard VA procedures and all Veterans are provided the same guidance to receive medication refills and to obtain copies of their computerized medical information."
 (From Director Gardner's letter of July 12, 2013, to Senator McCain)

Dear Donna Dunklin LCSW.

I went to release of information at the Tucson VA today to get my living will. They told me I had to make an appointment with the social worker in Green Valley to get my living will out of the system. If that is agreeable with you, just tell me when I can see you. If you have any questions please contact Rosemary Hernandez at Release of Information.

Thank you.

Anthony O'Connell 7637

-----Original Message-----
 Sent: 05/02/2013 05:56 PM
 From: DUNKLIN, DONNA
 To: OCONNELL, ANTHONY

Subject: General Inquiry

Dear Mr. O'Connell,

I am the social worker at the Green Valley VA Clinic and am writing to respond regarding your living will. It is my understanding that you gave your living will to the Prescott Clinic. We do not have your original living will here and there is no record of a living will in your chart. We do not keep documents at the clinic. When we receive a document we note it in the electronic chart and send it to Medical Records in Tucson for scanning. You might try the Prescott Clinic or their main office which I believe is in Phoenix. Thank you for your service and feel free to call me if you have further questions.

Sincerely,

Donna Dunklin LCSW
399-2291

-----Original Message-----

Sent: 05/02/2013 09:31 AM

From: OCONNELL, ANTHONY

To: **TUC GV SCHMELING PACT

Subject: General Inquiry

Dear ANP Randi Schmeling:

Please explain why my medicine stopped. Because of my health and my income stopping my VA medicine is a virtual death sentence.

Please return my original living will. I rescind my living will. I don't understand why you won't return it.

What is your intent?

Sincerely, Anthony O'Connell 763