

Mail

Randi Schmeling 13p

MEDICAL RECORD

Progress Notes

NOTE DATED: 09/27/2012 14:28
LOCAL TITLE: MAIL
STANDARD TITLE: LETTERS
VISIT: 09/18/2012 11:00 GV SCHMELING

ANTHONY MINER OCONNELL
430 SOUTH VISTA DEL RIO
GRESHAM VALLEY, ARIZONA 85614

Re: ANTHONY MINER OCONNELL,

Just a short note to let you know that one of the stool cards you returned was positive for blood and you should have a colonoscopy to find out the source of the bleeding. You have an appointment with me October 4th at 10:30 and we can discuss then or you can come by the clinic since you do not have a phone and leave a message if you are agreeable and I will place the consult.

Sincerely,

Randi Schmeling MS, RNP, ANP, BC

Signed by: /es/ Randi Schmeling, ANP
Adult Nurse Practitioner
09/27/2012 14:36

Sent: 10/15/2012 11:25 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 54803656
Subject: General Inquiry

You can come by the clinic and schedule an appt whenever pharmacy wants your blood draw. You will need to be hospitalized for bridging for the colonoscopy. I understand per pharmacy that you want to wait until after the mammogram.

Previous Messages in Thread

-----Original Message-----

Sent: 10/10/2012 02:48 PM
From: OCONNELL, ANTHONY
To: **GV SCHMELING PACT
Subject: General Inquiry

Randi Schmeling,

Now I can communicate with you!

Did you get my 7 page hard copy message that I left with Sherry yesterday (Oct10)? One message shows that Joe Rindoni in Prescott can't schedule appointments at GV out patient. Is there any problem to arrange it for the last Friday of each month as Joe and I had been doing?

Thank you for arranging the mammogram consult for Oct 12; that lump is growing.

Anthony O'Connell 7637



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Sent: 01/22/2013 02:10 PM

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From: SCHMELING, RANDI

To: OCONNELL, ANTHONY

Message ID#: 78142433

Subject: [General](#)
General Inquiry

not sure what I am supposed to phone you for. If about the colonoscopy; you need to contact the GI department.

Previous Messages in Thread

-----Original Message-----

Sent: 01/21/2013 10:29 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Hi Randi,

I've been instructed to wait for your phone call at 3:30 pm tomorrow, Jan 22. Since I don't have a telephone would you please secure message me the information?

My stay at the VA Tucson hospital was wonderful; the people were great; they cured me of my previous anxiety about that environment. Thank you for making it happen.

I'm readjusting to warfarin, I took 10mg Jan 19, 10mg Jan 20, and 3mg on Jan 21. I am going to tell Joseph Rindoine in Prescott that and follow his advice.



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Sent: 03/25/2013 04:59 PM

From: SCHMELING, RANDI

To: OCONNELL, ANTHONY

Message ID#: 95466917

[Appointment](#)

Subject: Appointment Inquiry

need to contact the clinic for appt. Paula is not a pcp and I do not diagnose nonurgent sx by email-you need appointment to be evaluated

Previous Messages in Thread

-----Original Message-----
 Sent: 03/23/2013 07:08 AM
 From: OCONNELL, ANTHONY
 To: **TUC GV SCHMELING PACT
 Subject: Appointment Inquiry

This message is for my primary care provider Randi Schmeling.

I checked with Paula in Tucson who runs the my healthvet and she said that it was OK to use secure messaging to describe non-urgent symptoms but not urgent systems. Also, I can't call because I don't have a telephone.

May I make an appointment to see you? The numbness in my arms persists.

To my surprise my last INR was 1.1 because I made a mistake in filling my pill tray.

Sent: 04/11/2013 10:05 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 100543386
Subject: Appointment Inquiry

yes; already passed date

Previous Messages in Thread

-----Original Message-----

Sent: 04/05/2013 06:24 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: Appointment Inquiry

Hi,

Has my April 5, 2013, appointment at 9:15 am been canceled because I had a blood draw on March 28? I will come in for it this morning unless I hear differently from you.

It would be good to see if the same kind of computer bug that makes information disappear as it did on March 28 occurs again.

Anthony OConnell 7637

Sent: 04/11/2013 12:07 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 100607059
Subject: General General Inquiry

Pharmacy is still working on a plan as they do not want to monitor since you do not have a phone. we are working on an alternate plan; for now Joe is monitoring. your meds are due to be sent in june and not due for refills until sept.

Previous Messages in Thread

-----Original Message-----

Sent: 04/10/2013 05:15 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Dear Randi Schmeling,

I contacted Joe Rindone and he didn't know anything about the new INR monitoring plan you told me about, ie., that he was supposed to monitor me. Please tell again me why I can't get monitored like any other veteran living in Green Valley.

I have no refills remaining on 9 of my 11 medicines and 1 refill remaining on the other 2. Would you please refill them?

Thank you.

Anthony O'Connell 7637

Sent: 04/17/2013 05:14 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 102395150
Subject: General General Inquiry

Per the guidelines, you need to wear the braces which should be delivered today or tomorrow for 3 months-this often resolves the problem without surgery. If it does not, then we would get the emg and send you to orthopedics for surgery. This is how we treat carpal tunnel.

Previous Messages in Thread

-----Original Message-----

Sent: 04/16/2013 04:59 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Is the "positive phalens test" what you did; pressing my wrist together for about five minutes?

I don't remember have any contact with neurology about this.

Please allow me to get the nerve conductivity test you mentioned, or whatever tests are relevant, now. Why wait?

Anthony O'Connell 7637

-----Original Message-----

Sent: 04/16/2013 02:59 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Subject: General Inquiry

You had what is called a "positive phalens test" which indicates carpal tunnel. neurology wants you to wear the braces nightly every night for 3 months. if still having issues after that we will get a nerve conduction study.

-----Original Message-----

Sent: 04/16/2013 07:32 AM
From: OCONNELL, ANTHONY

Sent: 05/07/2013 01:43 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 108337223
Subject: General General Inquiry

1) your medicine is due for release; you can go to main VA since you do not have a phone to get it.
2) For the last time-social work has addressed the advance directive issue. I do not have a copy-you can go to the Release of Information office at the main VA and they may have access to it.

Previous Messages in Thread

-----Original Message-----

Sent: 05/06/2013 04:27 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Randi Schmeling:

(1) Please release my medicine now. Withholding my VA medicine, because of my health and income, will kill me. Do you understand?

(2) Please return my living will now [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I don't understand why I can't get it back. I have asked for months. I rescind my living will. Please return the original to me.

Please respond. Please take an accountable position so that all concerned can rely upon it. Thank you.

Anthony O'Connell 7637

Sent: 05/07/2013 01:43 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 108337360
Subject: General Inquiry

see my latest note

Previous Messages in Thread

-----Original Message-----

Sent: 05/03/2013 07:40 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Dear Primary Care Provider ANP Randi Schmeling:

Please explain why my medicine stopped. Because of my health and my income stopping my VA medicine is a virtual death sentence. You know I am penniless.

Please return my original living will. When I first became your patient you agreed to return it. I rescind my living will. Please return my original living will to me.

What is your intent?

Sincerely, Anthony O'Connell 763

MEDICAL RECORD

Progress Notes

NOTE DATED: 05/09/2013 13:34
LOCAL TITLE: MAIL
STANDARD TITLE: LETTERS
VISIT: 03/27/2013 14:30 GV SCHMELING

ANTHONY MINER OCONNELL
439 S VISTA DEL RIO
GREEN VALLEY, ARIZONA 85614

Dear ANTHONY MINER OCONNELL,

This letter is to address your misuse of secure messaging. You have written the same thing over 6 times and we have sent you the answer as many times. You MUST stop doing this. Your medications are not being withheld, they are being sent out. We have told you how to contact Release of Information each time regarding the copy of your advanced directives as we do not have access to them. The MSA, the social worker, pharmacist and I have all responded to you numerous times. If you do not stop misusing secure messaging, I will have to request from the overseer of secure messaging contact you and if necessary suspend your secure messaging.

Sincerely,

Randi Schmeling MS, RNP, ANP, BC

Signed by: /es/ Randi Schmeling, ANP
Adult Nurse Practitioner
05/09/2013 13:39

SOUTHERN ARIZONA VA HCS
Pt Loc: OUTPATIENT

Printed:05/09/2013 13:39
Vice SF 509

Sent: 05/15/2013 10:51 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 110818318
Subject: General Inquiry

You must make an appt with me first. come by and make an appt

Previous Messages in Thread

-----Original Message-----
Sent: 05/14/2013 09:29 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Randi Schmeling:

I think something happened to my heart. I have 1/3 the energy and a 1/3 the breath that I used to have. Would you please get me a consult to see a cardiologist?

Thank you.

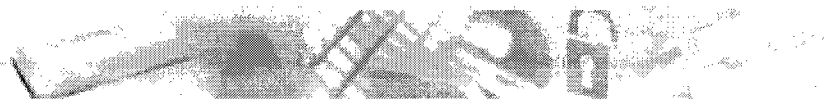
Anthony O'Connell 7637



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Sent: 05/15/2013 10:54 AM [Next Message](#) ➔
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 110820390
Subject: General Inquiry

We have answered your questions many times-my MSA, the pharmacist, social worker and myself. We cannot continue to write the same thing over and over. We do not have the time to keep repeating ourselves as we have many other patients. We have answered your medication issue; they were sent out. If you have not received them, then you need to go to main va to the pharmacist since you do not have a phone. You are misusing the system because you keep writing the same thing over even though we have answered your questions. and do not use outlook again-it is not a secure site and I will not respond back in outlook.

Previous Messages in Thread

-----Original Message-----
 Sent: 05/13/2013 08:56 AM
 From: OCONNELL, ANTHONY
 To: **TUC GV SCHMELING PACT
 Subject: General Inquiry

This message is for my primary care provider ANP Randi Schmeling:

I received your postal letter of May 9, 2013, and I quote it:

"Dear ANTHONY MINER OCONNELL,

Sent: 05/16/2013 04:53 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Message ID#: 111375780
Subject: General Inquiry

have already told you to make an appt to see me; cannot send consult without seeing you first. if chest pain-call 911

Previous Messages in Thread

-----Original Message-----

Sent: 05/15/2013 07:44 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Randi Schmeling:

I think something happened to my heart. I have 1/3 the energy and a 1/3 the breath that I used to have. Would you please get me a consult to see a cardiologist?

Thank you.

Anthony O'Connell 7637