

1not4changes8p

# Two VA's

## Changes

VA 1's delivery of May 9 was changed in the records on July 3, 2013, from "0 refills remaining" to "2 refills remaining". This may or may not be related to the Director's letter of July 12, 2013, to Senator McCain.

VA 2's deliveries of May 1, June 17, and June 28, 2013, were all changed in the records on August 15, 2013, from "0 refills remaining" to disappearing entirely.

May 6, 2013


**Refill Prescription Information  
(Active Prescriptions of ANTHONY OCONNELL)**

Last updated [05/06/2013 at 1633]

[Help](#)

Refill Status	Refill Submit Date	Fill Date	Refills Remaining	Prescription	Facility
Refill in Process	4/12/2013	7/14/2013	0	RX#1356424G FINASTERIDE 5MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Refill in Process	4/17/2013	7/5/2013	2	RX#2070495 WARFARIN NA 1MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Refill in Process	3/22/2013	6/21/2013	0	RX#4973800 DIGOXIN 0.25 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process	3/22/2013	6/21/2013	0	RX#4973802 FINASTERIDE 5 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process	3/22/2013	6/21/2013	0	RX#4973804 METOPROLOL 25 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process	3/22/2013	6/21/2013	0	RX#4973808 TAMSULOSIN 0.4 MG CAP	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process	3/22/2013	6/20/2013	0	RX#1590368D DIGOXIN 0.25MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Refill in Process	3/22/2013	6/20/2013	0	RX#1590369D SIMVASTATIN 80MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	3/13/2013	5/5/2013	0	RX#1458765E BUPROPION HCL 150MG 12HR SA TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	12/20/2012	2/20/2013	0	RX#1615979D LORATADINE 10MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION

May 9, 2013

# 1 Fill VA 1

Tucson VA (SAVAHCS)

VA 1, the Tucson VA, sent me medicine on May 9, 2013. All the bottles say "Provider: Schmeling R.". R. Schmeling is my current primary care provider.

The bottles also say "Last Refill" and "Fill: 4 of 4" and all the enclosed refill request forms say "No Refills Remaining" and "Fill: 4 of 4". This means the first fill is the last fill. Only 1 fill is sent but the "Refill: 4 of 4" makes it appear as if 4 fills were sent.

The VA web site shows there are 0 refills remaining on May 6 and 0 refills remaining on July 1. It is not possible for 4 refills of 90 days each to occur in the 56 days between May 6 and July 1.

What is the intent of sending 1 fill but making it appear as if 4 fills were sent?

July 2, 2013



**Refill Prescription Information  
(Active Prescriptions of ANTHONY OCONNELL)**

Last updated [07/02/2013 at 1033]

[Help](#)

Refill Status	Refill Submit Date	Fill Date	Refills Remaining	Prescription	Facility	
Active	4/12/2013	7/14/2013	0	RX#1356424G FINASTERIDE 5MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION	
Active	4/17/2013	7/5/2013	2	RX#2070495 WARFARIN NA 1MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION	
Active	3/22/2013	6/20/2013	0	RX#1590368D DIGOXIN 0.25MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION	
Active	3/22/2013	6/20/2013	0	RX#1590369D SIMVASTATIN 80MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION	
Active	3/22/2013	5/8/2013	0	RX#4973800 DIGOXIN 0.25 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION	
*1 fill VA 1					"Last Refill"	
Active	3/22/2013	5/8/2013	0	RX#4973802 FINASTERIDE 5 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION	5/9/13
Active	3/22/2013	5/8/2013	0	RX#4973804 METOPROLOL 25 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION	5/9/13
Active	3/22/2013	5/8/2013	0	RX#4973808 TAMSULOSIN 0.4 MG CAP	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION	5/9/13
Active	3/13/2013	5/5/2013	0	RX#1458765E BUPROPION HCL 150MG 12HR SA TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION	5/9/13
Active	12/20/2012	2/20/2013	0	RX#1615979D LORATADINE 10MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION	

July 3, 2013



The "Last Refills" of 5/9/13 have 2 refills added on 7/3/13

Refill Prescription Information (Active Prescriptions of ANTHONY OCONNELL)

Last updated [07/03/2013 at 1651]

Help ?

Refill Status	Refill Submit Date	Fill Date	Refills Remaining	Prescription	Facility
* PHVA 1 Refill in Process		9/19/2013	2	RX#4973800A DIGOXIN 0.25 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process		9/19/2013	2	RX#4973802A FINASTERIDE 5 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process		9/19/2013	2	RX#4973804A METOPROLOL 25 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process		9/19/2013	2	RX#4973808A TAMSULOSIN 0.4 MG CAP	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Active	4/12/2013	7/14/2013	0	RX#1356424G FINASTERIDE 5MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	4/17/2013	7/5/2013	2	RX#2070495 WARFARIN NA 1MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	3/22/2013	6/20/2013	0	RX#1590368D DIGOXIN 0.25MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	3/22/2013	6/20/2013	0	RX#1590369D SIMVASTATIN 80MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	3/13/2013	5/5/2013	0	RX#1458765E BUPROPION HCL 150MG 12HR SA TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	12/20/2012	2/20/2013	0	RX#1615979D LORATADINE 10MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION

May 1, 2013  
June 17, 2013  
June 28, 2013

# 1 Fill VA 2

Prescott VA (NAVAHCS)

VA 2, the Prescott VA, sent me medicine on May 1, June 17, and June 28, 2013. All the bottles say "Provider: Nanson J.". Nanson J. was my previous primary care provider.

The bottles also say "Last Refill" and "Fill: 4 of 4" or "Fill: 5 of 5", and the enclosed refill request forms say "No Refills Remaining" and "Refill: 4 of 4" or "Refill: 5 of 5. This means the first fill is the last fill. Only 1 fill is sent but the "Refill: 4 of 4" or "Refill: 5 of 5" makes it appear as if 4 or 5 fills were sent.

The VA web site shows there are 0 refills remaining on May 6 and 0 refills remaining on July 1. It is not possible for 4 fills of 90 days each or 5 refills of 60 days each to occur in the 56 days between May 6 and July 1.

What is the intent of sending 1 fill but making it appear as if 4 or 5 fills were sent?

(Comment: I did not print out the refill status just before May 1 because the status can only be printed out the day it is given. I received the medicine dated May 1 after May 1: no notification or explanation was given.: and It took me some time to realize that I should try to protect myself from a frame up by printing out the refill status each day.)

8/14

August 14, 2013



**Refill Prescription Information  
(Active Prescriptions of ANTHONY OCONNELL)**

Last updated [08/14/2013 at 0526]

Help

Refill Status	Refill Submit Date	Fill Date	Refills Remaining	Prescription	Facility
Refill in Process	7/7/2013	10/3/2013	1	RX#2070495 WARFARIN NA 1MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Refill in Process		9/19/2013	2	RX#4973800A DIGOXIN 0.25 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process		9/19/2013	2	RX#4973802A FINASTERIDE 5 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process		9/19/2013	2	RX#4973804A METOPROLOL 25 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process		9/19/2013	2	RX#4973808A TAMSULOSIN 0.4 MG CAP	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
*1 fill VA 2					
Active	4/12/2013	7/14/2013	0	RX#1356424G FINASTERIDE 5MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	3/22/2013	6/20/2013	0	RX#1590368D DIGOXIN 0.25MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	3/22/2013	6/20/2013	0	RX#1590369D SIMVASTATIN 80MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	3/13/2013	5/5/2013	0	RX#1458765E BUPROPION HCL 150MG 12HR SA TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Active	12/20/2012	2/20/2013	0	RX#1615979D LORATADINE 10MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION

"Last Refill"

6/28/13

6/17/13

6/17/13

5/1/13

This entry also disappears on August 15, 2013

August 15, 2013



The "last refills" of 5/1/13, 6/17/13, and 6/28/13, from VA 2 disappear from the record of 8/15/13. These 90 day fills disappeared after, I believe, 106 days, 59 days, and 48 days, respectively.

**Refill Prescription Information  
(Active Prescriptions of ANTHONY OCONNELL)**

Last updated [08/15/2013 at 1317]

Help

Refill Status	Refill Submit Date	Fill Date	Refills Remaining	Prescription	Facility
Refill in Process	7/7/2013	10/3/2013	1	RX#2070495 WARFARIN NA 1MG TAB	NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION
Refill in Process		9/19/2013	2	RX#4973800A DIGOXIN 0.25 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process		9/19/2013	2	RX#4973802A FINASTERIDE 5 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process		9/19/2013	2	RX#4973804A METOPROLOL 25 MG TAB	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION
Refill in Process		9/19/2013	2	RX#4973808A TAMSULOSIN 0.4 MG CAP	SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION

**\*1 fill VA 2 disappears**